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Juan Pakwan

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Objective: A customer service or sales position

Experience

- Aug. 2015- Jan. 2017

Quality Analyst
ABC Company,
Davao City
- Sep. 2013- Aug. 2015

Customer Service Rep & Quality Control Analyst
DEF Company,
Davao City
- Jan. 2013- Sep. 2013

Service Crew
Tea Store, Davao City

Education

- Jun. 2009- Jun. 2012

Computer Programming
Camp Half-Blood Academy,
Davao Oriental

Professional Profile

- Service Crew**

Handled the overall general, customer service, and sales tasks in the tea store: cleaning, making inventories, serving customers, and aiming a sales quota of Php5,000.00 daily..
- Customer Service Representative:**

Handled calls, emails, and chats for an e-commerce store.
- Quality Control Analyst**

Ensured the quality of the team's customer service by meeting with each representative every week and reviewing calls, emails and chats daily.

