

Privacy Policy

Date

This Privacy Policy was released on May 25, 2023.

Introduction

This is the Privacy Policy of NIVEL LIMITED. In this Privacy Policy, we refer to our products and services as the “Service.” Please read on to learn more about our data handling practices. Your use of the Service signifies that you agree with the terms of this Privacy Policy. If you do not agree with the terms of this Privacy Policy, do not use the Service.

Information we collect

When you install the Service on your device and register with NIVEL LIMITED, personally identifiable information about you may be collected during the download process for the Service (as requested from you during the download process) when you register with us. For registration through NIVEL LIMITED, you are required to provide your mobile phone number or your email address, city location, gender, name, depending on the device(s) you are using on the Service. You may also provide personally identifiable information, but that is optional. When you log in using your Facebook account, we may collect additional information you make available to us (see “Your User Profile”) below.

In addition, when you install the Service on your device and register with NIVEL LIMITED, you may be asked to allow us access to your address book. If you consent, we will have access to contact information in your address book on the devices you use for the Service (names, numbers, emails, and Facebook ID, but not notes or other personal information in your address book) and we will store it on our servers and use it to help you use the Service, for example, by synchronizing your NIVEL LIMITED contacts between different devices you may want to use with the Service. If you do not want NIVEL LIMITED to store this information, you may opt-out through your account settings in the NIVEL LIMITED application at any time. However we may not be able to offer some of the features that require this information.

NIVEL LIMITED may also collect and gather non-personally identifiable information, such as certain profile information including country of residence and preferences. In addition, NIVEL LIMITED may collect and store information about your and others’ usage of and interaction with the Service and our websites, including matches, numbers of matches made by members, match durations, text messages, usage by geographies, device and connection information, IP address, device capability, bandwidth, statistics on page views, network type and traffic to and from our websites.

NIVEL LIMITED allows you to share text messages, photos, screenshots, videos and other communications in the NIVEL LIMITED application with other users, and if you choose to do

so your text messages, photos, screenshots, videos and other communications will be stored on our servers. In addition, if you choose to share these items with other NIVEL LIMITED users, we may not be able to remove them from our servers or make them unavailable to anyone you have shared them with. Sending and sharing text messages, photos, screenshots, videos or other communications in the NIVEL LIMITED application is your decision. By choosing to share that information, you should understand that you may no longer be able to control how that information is used and that it may become publicly available (depending in part on your actions or the actions of others with whom you have shared the information). NIVEL LIMITED is not responsible for any use or misuse of information you share.

NIVEL LIMITED may also collect and gather user contents (e.g., photos, screenshots, comments, and other materials) that you create on the Service. Your photo can be taken by other users on the NIVEL LIMITED, and if they use capturing function provided by the NIVEL LIMITED, those photos can be stored and used for NIVEL LIMITED and 3rd party's service (eg, Facebook, etc.). You can change the sharing option of 3rd party on the NIVEL LIMITED settings. If you do not agree with all the terms of this Privacy Policy, do not use the Service.

To complete a commerce transaction on NIVEL LIMITED item shop, you will be requested to provide your payment information, including your credit card number, card expiration date, CVV code, and billing address. In that event, we will transmit your information securely directly to a third party vendor or merchant who will collect such information in order to process and fulfill your purchase. NIVEL LIMITED does not process or store your payment information. However, we may store other information about your purchases made on the Service, which may include the merchant's name, the date, time and amount of the transaction and other behavioral information.

We also collect error-reporting information if the Service crashes or hangs up so that we can investigate the error and improve the stability of the Service for future releases. In general these reports do not contain personally identifiable information, or only incidentally. As part of these error reports, we receive information about the type and version of your device, the device identifier, the time the error occurred, the feature being used and the state of the application when the error occurred. We do not use this information for any purpose other than investigating and fixing the error. Sharing of your information We will not rent or sell your information to third parties without your consent, except as noted in this Policy. (Or the group of company to which NIVEL LIMITED belongs)

Parties with whom we may share your information:

- We may share User Content and your information (including but not limited to, information from cookies, log files, device identifiers, location data, and usage data) with businesses that are legally part of the same group of companies that NIVEL LIMITED is part of, or that become part of that group ("Affiliates"). Affiliates may use this information to help provide, understand, and improve the Service (including by providing analytics) and Affiliates' own services (including by providing you with better and more relevant experiences). But these Affiliates will honor the choices you make about who can see your contents.
- We also may share your information as well as information from tools like cookies, log files, and device identifiers and location data, with third-party organizations that help us provide the Service to you ("Service Providers"). Our Service Providers will be given access

to your information as is reasonably necessary to provide the Service under reasonable confidentiality terms.

- We may also share aggregate or anonymous information with third parties, including advertisers and investors. For example, we may tell our advertisers the number of users our app receives. This information does not contain any personal or personally identifiable information, and is used to develop content and services that we hope you will find of interest.
- We may remove parts of data that can identify you and share anonymized data with other parties. We may also combine your information with other information in a way that it is no longer associated with you and share that aggregated information.

Parties with whom you may choose to share your User Content:

- Any information or content that you voluntarily disclose for posting to the Service, such as User Content, becomes available to the public. With this feature, NIVEL LIMITED can be protected from exhibitionism. Once you have shared User Content or made it public, that User Content may be re-shared by others.
- If you remove information and contents(eg. Screenshots, etc.) that you created on the Service, copies may remain viewable in cached and archived pages of the Service, or if other Users or third parties have copied or saved that information.(eg. Facebook, etc.)

How we use information we collect

We use or may disclose your personal information only as follows:

- To verify your identity;
- To connect you with others as enabled by the Service;
- To share your Profile with others on the Service;
- To allow your use of certain features of the Service that may be offered from time to time (such as Premium Services (see our Terms of Use), etc.);
- To show you the names of persons you communicate with and to show your name to persons you communicate with on the Service;
- To deliver to you any administrative notices, alerts and communications relevant to your use of the Service;
- To provide you with relevant content that you requested, using information that you allow us to collect from you or that you provide to a social media provider with which your NIVEL LIMITED account is connected, such as information regarding your and your NIVEL LIMITED contacts' respective locations;
- To contact you via email, SMS or otherwise for the purpose of informing you about new products, services or promotions offered by NIVEL LIMITED.
- For internal operations, including troubleshooting problems, data analysis, testing, research, improvements to the Service, detecting and protecting against error, fraud or other illegal activity;
- When we have a good faith belief that the law, any legal process, law enforcement, national security or issue of public importance requires disclosure;
- To protect and defend our rights or property (including to enforce our Terms of Use and other agreements); or
- In connection with a corporate transaction involving NIVEL LIMITED , such as the purchase or sale of a business unit, an acquisition, merger, sale of assets, or other similar event.

Your User Profile

The information you enter into your user profile (your “Profile”) may be shared with your NIVEL LIMITED contacts. You control your Profile and you can access and modify your Profile from the NIVEL LIMITED application at any time. In addition, if you register with NIVEL LIMITED using your Facebook account (e.g. Facebook Connect), we may store your Facebook ID and corresponding token on our servers and, if you give us your express consent, we will have access to and may collect certain information that you make available on Facebook (for example, your first and last names, email address, profile picture, your friend lists and birthdays). Your Profile is available to other users of the Service who are connected to you on NIVEL LIMITED . In addition, unless you opt-out (which you may do at any time in the NIVEL LIMITED application), your Profile is discoverable by other NIVEL LIMITED users, including by way of example in listings of contacts that will include your proximity to other users. You may also “block out” any NIVEL LIMITED user in your contact list from discovering your Profile at any time. In addition, NIVEL LIMITED may pre-populate your Profile with certain information such as your name and Facebook profile picture if you or your friends have logged onto the Service using Facebook.

Data Access and Removal

You can always control what information you choose to share with us on the Service. To do so, you can change your settings in the Service or in your mobile device. Alternatively, you can remove the Service from your mobile device entirely.

You can remove your data anytime you want. If you ask us to delete your account, we will use commercially reasonable efforts to remove your data from our servers.

Any personally identifiable information that (i) you share in text messages, photos, videos or otherwise in or through the NIVEL LIMITED application with other users, or (ii) submit on a blog, bulletin board or chat room on our website or elsewhere, can be viewed and used by others, including to send you unsolicited messages or to commit identity theft. NIVEL LIMITED is not responsible for any use or misuse of your information that might result from your disclosure of information.

Service Providers

In certain instances, NIVEL LIMITED may have contracts with third parties to provide products and/or services in connection with the Service. In those cases, NIVEL LIMITED may share your personal information with NIVEL LIMITED third-party service providers, but only in connection with providing the services to you. For example, NIVEL LIMITED shares your phone number or email with third party SMS and email providers to deliver the authentication SMS or email to you when you register with NIVEL LIMITED. We contractually require that these third parties use your information solely to deliver SMS or email to you and to use appropriate security measures to protect your information. In addition, certain NIVEL LIMITED servers are owned and hosted by third party service providers. This Privacy Policy does not apply to the practices of third party service providers.

Outbound Links

If you accessed a website, product or service provided by a third party, including through the Service or a NIVEL LIMITED website, such third party may also collect information about you. Please see the privacy policies of each such third party for more information about how they use the information they collect. This Privacy Policy does not apply to any exchange of information between you and any third party.

NIVEL LIMITED allows you to choose not to receive NIVEL LIMITED And promotional e-mail service provider according to NIVEL LIMITED or services For information about how to unsubscribe provider sent description choose to subscribe to that particular e-mail message Exit. You can also contact us at help.nivelchat.pro@gmail.com to choose exit.

Security

Protecting user privacy and personal information is a top priority for NIVEL LIMITED . We make substantial efforts to ensure the privacy of all personally identifiable information you provide to us. Access to all personally identifiable information is restricted to those NIVEL LIMITED employees, contractors, agents and third-party service providers who need to know that information in order to provide, operate, develop, maintain, support or improve the Service. NIVEL LIMITED uses password protection, access logs, and system monitoring to safeguard the confidentiality and security of all member information.

In addition, due to the inherent nature of the Internet and related technology, we do not guarantee the protection of information under our control against loss, misuse or alteration.

Data Transfer

Your information may be stored and processed in any country in which NIVEL LIMITED maintains facilities. In this regard, or for purposes of sharing or disclosing data as described in this NIVEL LIMITED reserves the right to transfer information outside of your country. By using the Service, you consent to any such transfer of information outside of your country.

Objectionable content

In order to combat spam, the application uses the system of automatic blocking of accounts. This system checks accounts and messages for content that violates our Terms of service. If the system finds an account or message that may violate the Terms of service, the account is automatically blocked. The owner of such an account is notified that the account has been suspended and may contact the application if he or she believes that the decision was made in error. We remove the content and ejecting the user who provided the offending content within 24 hours.

Age

The Service is not directed to children under the age of eighteen (18) and we do not knowingly collect personally identifiable information from children under the age of eighteen as part of the Service. If we become aware that we have inadvertently received personally identifiable information from a user under the age of eighteen as part of the Service, we will

delete such information from our records. If we change our practices in the future, we will obtain prior, verifiable parental consent before collecting any personally identifiable information from children under the age of eighteen as part of the Service.

Notification of Changes

We reserve the right at our discretion to make changes to this Privacy Policy. You may review updates to our Privacy Policy at any time via links on our website. You agree to accept electronic communications and/or postings of a revised Privacy Policy on the NIVEL LIMITED, and you agree that such electronic communications or postings constitute notice to you of the Privacy Policy. We reserve the right to modify this policy from time to time, so please review it frequently.

If we make material changes to this policy, we will notify you by publishing a revised Privacy Policy or by means of a notice on our website, or as required by law. You agree to review the Privacy Policy periodically so that you are aware of any modifications. You agree that your continued use of the Service after we publish a revised Privacy Policy or provide a notice on our website constitutes your acceptance of the revised Privacy Policy. If you do not agree with the terms of the Privacy Policy, you should not use the Service.

Contact information

If you have any questions about this privacy policy, Please contact us at help.nivelchat.pro@gmail.com. Any personally identifiable information related to this privacy policy only for queries and responses in line with our Privacy Policy