

We're going to start this video by considering some wise thoughts someone once shared:

"Teamwork is about a group of people working together to get something done but it's *more than a textbook definition*. Teamwork is the superglue that holds teams together. Teamwork's learning to listen to the people around you. Teamwork's celebrating success together. It's the reason why you want to give a helping hand to everyone else just doing their best to get the work done.

What is teamwork to me? *[laugh]* Teamwork makes the dream work. That's all there is to it."

We hope you appreciated that quote, and we're sure you'll appreciate it even more by the end of this video series.

In this series of videos you will learn what you can do to be an effective member of a team. During this video series you will learn a helpful acronym to remember how to be an effective team member.

The first step in our journey: the "T". Some of you may have heard the saying "there's no "I" in "team"".

The most important member is not "you" or "I".

The most important member of the team is the whole team - our "T" in team! But first: what is a team?

As said in the earlier quote, a team is a group of people who are working together to get something done. Sometimes that is a tangible task, like unpacking a crate.

But other times it isn't something as visible, like making sure customers are 10% more satisfied. Many of these tasks cannot be achieved alone, and many need to be achieved quickly. You could *try* to achieve them on your own, and maybe it's even possible - at least, sometimes. If you have just one crate to unload, we're sure you can manage.

But if you have a hundred crates that must be unpacked before the next work cycle, you might start to feel overwhelmed with the impossible task.

But not all tasks are impossible. When you have a team you can rely on, even the most impossible tasks become easy. Those hundred crates are nothing in the face of teamwork!

If you work together, "impossible" is just another average day.

Now let's consolidate.

Remember: you are not an "I" or a "you", you are part of a team. Work with each other to share big tasks. You are never alone when you're part of a team, and at Emporium we are all part of the same team.