

Ferns N Petals Job Description

About Us:

We are Ferns N Petals: India's Biggest Gifting Solutions Provider

For over 25 years, we have been helping customers to celebrate their special moments by delivering fresh flowers and fabulous gifts. Ferns N Petals was established in 1994 and flower bouquet delivery was the first and only thing that the company was into. From just 1 flower shop in Delhi during 1994, Ferns N Petals is now the largest florist chain with more than 320 stores (and still counting) across all the major cities and towns of India.

Today, Ferns N Petals Group encompasses of FNP Retail & Franchising, FNP E-commerce- India, UAE, Singapore & Qatar, FNP Weddings & Events, Floral Touch- India & UAE, FNP Gardens, Handicrafts, The Flagship Store by FNP, WDH (Wedding Design Hub), FNP Cakes 'N' More and FNP Media. The brand is one stop shop for all gifting needs, be it buying flowers, cakes, plants, personalized gifts, decoration services, or experiences, not only in India but across the globe.!

Website - <https://www.fnp.com/>

Instagram - <https://www.instagram.com/fernsnpetalsindia/>

Facebook - <https://www.facebook.com/fernsnpetalsindia>

Profile: Customer Service Specialist

Stipend- INR 13K per Month

Location- Vatika 44, Sector 44, Gurgaon

Why should you join FNP

- Work with the best: Learn from leaders who have built FnP from the ground up. Work with down-to-earth, highly experienced, and insanely ambitious colleagues.
- Asia's biggest Gifting Company who are expanding footprint across India and International
- High-growth startup: FnP has grown tremendously, and we aim to grab a big chunk of this ever-expanding pie.
- As the business grows, you grow: We want FnP to be built from within. We look at you as a business leader with the potential to make FnP a largest gifting company in the world.
- Complete ownership: You'll be a key member to build FnP into a talent destination for the Captive team. You'll accelerate our progress towards becoming the best organization to work with.

Roles and Responsibilities:

- Should have excellent communication skills
- Should be flexible working in rotational shifts
- Should be a team player

Note:

- This profile is for blended process which includes voice and non voice processes both
- Stipend will be deducted for any leaves taken during the time of internship apart from the week offs
- 4 week offs will be given within one month. (As per roaster)
- Duration for this internship will be end of January - till end of February
- It will be 6 days working
- Shift timings for females (7 AM- 7PM) any 9 hours
- Shift timings for Males (7 AM- 10:30) any 9 hours
- Please carry your laptop and if you don't have, inform the HR in advance