



County of Monterey
Health Department



Monterey County Resource Guide During COVID-19 Response

[Clic Para Español](#)

As a community of service providers who care deeply about equity, compassion and dignity for ourselves, our communities and everyone we serve, we have compiled the following services.

Please let us know of any updates or new services that can be added to this resource by reaching out to kelly.dewolfe@unitedwaymcca.org. We are updating this frequently, but know that there may be lapses in information. Please call ahead to all services/agencies before going anywhere in person.

For general information/updates, text Covid19 or Coronavirus to 211-211. You can also text MCCOVID19 to 888-777

- [Click here for the Office of Emergency Services' Covid-19 Community Care Website](#)
- [Click here for 211 Frequently Asked Questions \(FAQs\)](#)

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Animal Services

Name of Organization:	Monterey County Animal Services
Services	Appointments for adoptions of specific animals, stray or injured animal drop off and owner redemption can be made at this time by contacting either shelter in advance.
Website:	<u>https://www.co.monterey.ca.us/government/departments-a-h/health/monterey-county-animal-services</u>

Facebook page:	https://www.facebook.com/MontereyCountyAnimalServices/
Phone number:	831-769-8796
Director's Name/Phone/email:	Cindy Burnham / 831-769-8796
Contact Name/Phone/email:	
Services offered during COVID-19 response:	
How to access their services now:	Learn More here: https://docs.google.com/document/d/1ghP5F8FSWHLi_EOLhcy8NmLnxmnCpbzeASFFyzMzGJk/edit?usp=sharing
Changes due to shelter-in-place order:	Both Salinas Animal Services (SAS) and Monterey County Animal Services (MCAS) will be closed to the general public effective immediately through March 31, 2020, unless rescinded earlier or extended further. Appointments for adoptions of specific animals, stray or injured animal drop off and owner redemption can be made at this time by contacting either shelter in advance. See google doc above for more information

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Name of Organization	The SPCA for Monterey County
Phone	(831)373-2631 or (831)422-4721

Current Hours of Operation	Adoption Center & Shelter are open by appointment ONLY from 11-5 for adoptions, and 8-5 for strays, lost pets, etc.
Services currently provided during COVID19 responses (i.e. confirmation of services you are continuing to provide, services that are currently suspended, and changes to existing program(s))	Modified & Active Programs: Humane Investigations: Officers will continue responding to urgent calls about animal cruelty and abuse Wildlife Rescue: We will continue to care for our injured wild patients and perform emergency rescues Stray Pets: We will continue to accept stray pets from our sheltering area. Please do all you can first to find the pet's owner before bringing him to us, if possible. Using social media is a great way to start! Lost Pets: Please visit us by appointment to search for a lost pet. Be sure to also check other local shelters. Owner Surrenders: While we are under orders to shelter in place, we ask that you please keep your pets with you. We have many free options available for you to help you keep your pet, including free pet food, pet supplies, and behavior advice. If you cannot keep your pet even with free help, we are currently making appointments to surrender. Due to the demand and the ever-changing nature of the current pandemic, appointments may not be available for quite some time. Fill out our surrender form to start the appointment process. We sincerely appreciate your understanding during this difficult time. Please know that we are doing everything possible to help pets and wildlife during this time. We know this is difficult but we need to make this change in order to stay open for the animals in our care. Humane Euthanasia: We will continue to offer compassionate humane euthanasia services for owned pets by appointment. Temporarily Suspended: Clinic Services: including public spay-neuter and vaccinations Volunteers: we ask that our current volunteers stay home and stay safe during this time. Humane Education: including spring camps, classroom visits, library programs, and tours. Behavior Training: all group classes, Sunday Socials, and private training. Our training team will make every effort to help dog owners over the phone, and we will continue our vital TLC Program with shelter pets thanks to your support.

Ways to access your services, given Shelter in Place	Please call to make an appointment for adoptions or our shelter. You can also visit our website to make an appointment.
Website	www.spcamc.org
Contact person's name, phone, and email	The SPCA for Monterey County (831) 373 - 2631 info@spcamc.org

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CalWORKs / Employment

Name of Organization:	Employment Development Department (Website for all impacted workers)
Services	California EDD programs provide financial assistance to workers who have lost employment or reduced hours, experienced illness, or are caring for a sick family member or missing work because child's school is closed. The 1-week wait for benefits has been waived so you can apply for benefits immediately.
Website:	https://www.edd.ca.gov/about_edd/coronavirus-2019.htm
Facebook page:	https://www.facebook.com/californiaedd/
Services offered during COVID-19 response:	Drop off Documents Only at 730 La Guardia St., Salinas • 1281 Broadway Ave., Seaside • 200 Broadway St., King City

How to access their services now:	• https://www.edd.ca.gov/about_edd/coronavirus-2019.htm • submit a claim for lost wages • En Español • Video that explains how to file a claim: https://www.edd.ca.gov/Unemployment/UI_Online_Videos.htm#player
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Name of Organization:	CalWORKs Employment Services: Monterey County Department Of Social Services (MCDSS)
Services	Employment assistance
Address:	730 La Guardia St, Salinas, CA 93905
Website:	http://mcdss.co.monterey.ca.us/cwes/
Facebook page:	
Phone number:	831-755-4452
Director's Name/Phone/email:	Diana Jimenez / 831-755-4452 / jjimenezdm@co.monterey.ca.us
Contact Name/Phone/email:	Sharon Kachadoorian / 831-796-3349 / kachadoorians@co.monterey.ca.us

Services offered during COVID-19 response:	Call for all services Salinas & King City drop off documents only Seaside office open for emergency services only
How to access their services now:	Call for assistance
Changes due to shelter-in-place order:	Electronic Benefit Transfer (EBT) Cards Call M-F 8 a.m. to 5 p.m. 877-890-4488 Emergency In Person Services Only at the following locations: • 1000 S. Main St., Ste. 209, Salinas • 1281 Broadway Ave., Seaside • 200 Broadway St., King City Temporary financial assistance to economically disadvantaged families. Medical, CalFresh, CalWORKs Online www.c4yourself.com OR www.c4yourself.com en Español Medical, CalFresh, CalWORKs, General Assistance, Call M-F 8 a.m. to 5 p.m. New Applications:1-866-323-1953, Current Recipients:1-877-410-8823, TTY/TTD Phone #: (831) 755-4867 Medi-Cal 1-800-300-1506 (Covered CA – For Medi-Cal Only) Emergency In Person Services Only at the following locations: • 1000 S. Main St. Ste. 216 Salinas • 1281 Broadway Ave., Seaside • 200 Broadway St., King City Welfare-To-Work, Childcare & Family Stabilization Call M-F 8 a.m. to 5 p.m. 800- 870-4750, 831- 755-4452, TTY/TTD #: (831) 754-8791 Drop off documents only at the following locations: • 730 La Guardia St., Salinas • 1281 Broadway Ave., Seaside • 200 Broadway St., King City Foster Care & Adoptions Call M-F 8 a.m. to 5 p.m. 831-755-4661 Military & Veterans Affairs Rides to Palo Alto and all outreach efforts are postponed until

	further notice. All other services are available by phone/video or online. Online mvao.org Call M-F 8 a.m. to 5 p.m. 831-647-7613
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Name of Organization:	Monterey County Department of Social Services, Community Benefits
Services	Medical-enrollment for children, services offered: doctor visits, prescriptions, hospital care, vision, immunization, dental care, and mental health. CalWORKS, EBT, CalFresh, Medical.
Address:	1000 S. Main St. Suite 216, Salinas, CA 93901 1281 Broadway Ave, Seaside, CA 93955 116 Broadway St. King City, CA 93930
Website:	https://mc-choice.co.monterey.ca.us/contact-us/#salinas
Facebook page:	
Phone number:	831-755-4650 Salinas 831-899-8001 Seaside 831-385-7400 King City
Director's Name/Phone/email:	
Contact Name/Phone/email:	Desiree Barba / 831-755-4459 / barbadm@co.monterey.ca.us

Services offered during COVID-19 response:	No changes yet
How to access their services now:	Call for assistance
Changes due to shelter-in-place order:	Electronic Benefit Transfer (EBT) Cards Call M-F 8 a.m. to 5 p.m. 877-890-4488 Emergency In Person Services Only at the following locations: • 1000 S. Main St., Ste. 209, Salinas • 1281 Broadway Ave., Seaside • 200 Broadway St., King City Temporary financial assistance to economically disadvantaged families. Medical, CalFresh, CalWORKs Online www.c4yourself.com OR www.c4yourself.com en Español Medical, CalFresh, CalWORKs, General Assistance, Call M-F 8 a.m. to 5 p.m. New Applications:1-866-323-1953, Current Recipients:1-877-410-8823, TTY/TTD Phone #: (831) 755-4867 Medi-Cal 1-800-300-1506 (Covered CA – For Medi-Cal Only) Emergency In Person Services Only at the following locations: • 1000 S. Main St. Ste. 216 Salinas • 1281 Broadway Ave., Seaside • 200 Broadway St., King City Welfare-To-Work, Childcare & Family Stabilization Call M-F 8 a.m. to 5 p.m. 800- 870-4750, 831- 755-4452, TTY/TTD #: (831) 754-8791 Drop off documents only at the following locations: • 730 La Guardia St., Salinas • 1281 Broadway Ave., Seaside • 200 Broadway St., King City Foster Care & Adoptions Call M-F 8 a.m. to 5 p.m. 831-755-4661 Military & Veterans Affairs Rides to Palo Alto and all outreach efforts are postponed until further notice. All other services are available by phone/video or online. Online mvao.org Call M-F 8 a.m. to 5 p.m. 831-647-7613

Name of Organization:	Monterey County Workforce Development Board
Services	Rapid Response (Layoff Assistance or Aversion), Incentivized Training Programs, Training Grants, Small Business Resources & Referrals, Job Boards, Job Postings, Job Seeker Services through America's Job Center partners
Address:	1441 Schilling Place, Salinas, CA 93901
Website:	www.montereycountywdb.org
Facebook page:	www.facebook.com/wdbmontereycounty
Phone number:	831-796-3331
Director's Name/Phone/email:	Chris Donnelly / 831-759-6644, 831796-3324 / DonnellyC@co.monterey.ca.us
Contact Name/Phone/email:	Camille Jaque/ -831-796-3362;
Services offered during COVID-19 response:	
How to access their services now:	In addition, for businesses (not for individuals): hours 8a-5p Laura Kershner 831-796-3341 Susan Marscellas 831-796-3379 For individual job seekers: Salinas office 831-796-3335

	*800 number is in development and should be up and running in 2 days: check back 3/26.
Changes due to shelter-in-place order:	

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Childcare

Name of Organization:	Continuing Development Inc
Services	Infant/Toddler/Preschool (working on adding School-age license)
Address:	1608 Private Bolio Road, Monterey CA
Website:	www.cdicdc.org
Facebook page:	https://www.facebook.com/www.cdicdc.org/
Phone number:	1-831-647-1880
Director's Name/Phone/email:	Lilia Perez, 1-831-647-1880 center10405@cdicdc.org
Contact Name/Phone/email	Jodi Delfino, Senior Program Director 408-556-7335
Services offered during COVID-19 response:	Childcare

How to access their services now:	Call or email Lilia
Changes due to shelter-in-place order:	None

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Name of Organization:	Hearts and Hands Preschool
Services	Emergency Childcare for Essential Workers Hours: Monday – Friday, 6:30 AM – 6:30 PM
Address:	345 E Alvin Drive • Salinas CA 93906
Website:	https://hhpreschool.com/hearts-hands-north-salinas/
Facebook page:	https://www.facebook.com/HeartsandHandsPreschool/
Phone number:	Phone: 831-449-7536
Director's Name/Phone/email:	Michelle Skogen / hhnorthsalinas@hhpreschool.com
Contact Name/Phone/email:	HHNorthSalinas@HHPreschool.com
Services offered during COVID-19 response:	Emergency Childcare for Essential Workers • Do not need to pay a registration form • Week to week contracts (can cancel at any time)
How to access their services now:	Call 831-449-7536

Changes due to shelter-in-place order:	Are remaining open to support essential workers' child care needs.
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Name of Organization:	Monterey County Child Care Resource and Referral
Services	Resource and Referral for Childcare Providers and Families in Monterey County
Address:	
Website:	https://montereycountychildcare.org/
Facebook page:	https://www.facebook.com/MAOForG/
Phone number:	831-757-0775
Contact Name/Phone/email:	Maria Ortiz / mortiz@maof.org / 831-757-0775
Services offered during COVID-19 response:	All physical offices and centers are closed. However, contracted Family Child Care Providers are still open at this time. If people need child care, they can visit http://montereycountychildcare.org/ the phone number for people to call who want child care is: 831-757-0775 The electronic way to request a referral for childcare is: https://rrmaofsal.nohosoftware.com/online_referrals/
How to access their services now:	The website to reference is http://montereycountychildcare.org/ the phone number for people to call who want child care is: 831-757-0775 The electronic way to request a referral for childcare is: https://rrmaofsal.nohosoftware.com/online_referrals/

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Name of Organization:	Quality Matters
Services	Family Child Care
Website:	https://www.qualitymattersmonterey.org/
Facebook page:	https://www.facebook.com/qualitymattersmonterey
Phone number:	831.783.5289
Contact Name/Phone/email:	Megan Matteoni /mmatteoni@montereycoe.org

Services offered during COVID-19 response:	Quality Matters Monterey sites with current availability:			
	Quality Matters Site	Zip Code	License #	Phone
	Family Child Care (FCC): Ana Arreola	93926	274450226	831.675.3816
	FCC: Ana Rodriguez	93905	274415198	831.594.7820
	FCC: Berenice Relagaldo	95012	274450146	831.633.5163
	FCC: Deysy Garcia De Perez	93960	274415481	831.678.3329
	FCC: Elvia Jimenez	93906	274408976	831.444.9792
	FCC: Esperanza Ortiz	95076	274407693	831.763.2650
	FCC: Frenda Villegas	93906	274416086	831.225.3000
	FCC: Garden of Eden	93955	274412949	831.392.7694
	FCC: Manuela Olmos	93906	274409830	831.443.1861
	FCC: Maria Paniagua	95076	274403695	831.761.8535
	FCC: Maria Zamora	95076	274415414	831.465.4916
	FCC: Norma Estevez	93906	274411563	831.444.6037
	NMUSD: Central Bay Children's Center	93907	274412008	831.663.5615
	FCC: Sandra Alvarez	95012	274415435	831.633.0609
	FCC: Veronica Marquez	93907	274415232	831.676.1844
	FCC: Yesenia Rocha	93906	274415539	831.256.8923
	How to access their services now:	Hours of operation, age requirements and cost will vary per program. However, all licensed early care and education sites open will follow social distancing, sanitation, and hygiene practices specified by the County of Monterey Public Health Department, the State of California and the Federal Centers for Disease Control; including the following guidelines from California's Department of Social Services. The facility shall engage in regular cleaning and sanitation practices, including the following, when feasible: •Sinks for preparing food and washing hands shall be separate. •Food shall be handled in areas separate from toilets and diaper- changing tables.		

	•Frequently used surfaces, bathrooms, door handles, sinks, drinking fountains, play areas and toys shall be regularly sanitized throughout the day. •Disposable paper towels shall be used instead of cloth towels. •The employer shall require caregivers to self- screen for respiratory infection symptoms each morning before interacting with children. More information on how schools and early child care facilities are dealing with COVID19 can be found below • Statewide Waivers For Licensing Requirements due to Coronavirus disease 2019 (COVID-19), and prevention, containment, and mitigation measures: https://www.cdss.ca.gov/Portals/9/CCLD/PINs/2020/CCP/PIN_20-04-CCP.pdf • The Coronavirus Guidelines for Child Care Settings can be found at the following: California Department of Public Health (child care settings) https://www.cdss.ca.gov/Portals/9/CCLD/PINs/2020/CCP/PIN_20-02-CCP.pdf • Center for Disease Control and Prevention https://www.cdc.gov/coronavirus/2019-ncov/community/schools-childcare/index.html
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Name of Organization:	YMCA
Services	Pop-up Care Services for TK-8th grade school aged children and youth. Child care available at Monterey, Salinas, San Benito and Watsonville YMCAs. Starting Monday 4.13.20 childcare will be available for ESSENTIAL workers at YMCA Soledad; also offering financial assistance. For info call: 831-678-1239

Website:	http://www.centralcoastymca.org/
Facebook page:	https://www.facebook.com/SalinasYmca/
Phone number:	831 758 3811
Contact Name/Phone/email:	Robin Schnekenburger / 831 758 3811 / rschnekenburger@ymcacentralcoast.org
Services offered during COVID-19 response:	SALINAS: We are currently holding a PopUp Essential Camp and a Extended Essential Camp for TK- 8th grade school aged children and youth. The Essential is Monday through Friday 7:30a-5:30p \$35.00 a day or \$175.00 a week. The Extended is 6:30a-7:45p \$50.00 a day or \$250.00 a week. Financial Aid is available for both camps. We are providing snacks and meals for the children through the district and with donations. MONTEREY: Essential Care Camp for school age students ages 4y-13y. Space available. \$35 per day; \$175 per week. 7:30a-5:30p. Call 831-373-4167
How to access their services now:	Call Robin

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Community Benefits

Name of Organization:	Monterey County Department of Social Services, Community Benefits
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Services	Medical-enrollment for children, services offered: doctor visits, prescriptions, hospital care, vision, immunization, dental care, and mental health. CalWORKS, EBT, CalFresh, Medical.
Address:	1000 S. Main St. Suite 216, Salinas, CA 93901 1281 Broadway Ave, Seaside, CA 93955 116 Broadway St. King City, CA 93930
Website:	https://mc-choice.co.monterey.ca.us/contact-us/#salinas
Phone number:	831-755-4650 Salinas 831-899-8001 Seaside 831-385-7400 King City
Director's Name/Phone/email:	
Contact Name/Phone/email:	Desiree Barba / 831-755-4459 / barbadm@co.monterey.ca.us
Services offered during COVID-19 response:	See below
How to access their services now:	See below
Changes due to shelter-in-place order:	Electronic Benefit Transfer (EBT) Cards Call M-F 8 a.m. to 5 p.m. 877-890-4488 Emergency In Person Services Only at the following locations: • 1000 S. Main St., Ste. 209, Salinas • 1281 Broadway Ave., Seaside • 200 Broadway St., King City Temporary financial assistance to economically disadvantaged families. Medical, CalFresh, CalWORKs Online www.c4yourself.com OR www.c4yourself.com en Español

	Medical, CalFresh, CalWORKs, General Assistance, Call M-F 8 a.m. to 5 p.m. New Applications:1-866-323-1953, Current Recipients:1-877-410-8823, TTY/TTD Phone #: (831) 755-4867 Medi-Cal 1-800-300-1506 (Covered CA – For Medi-Cal Only) Emergency In Person Services Only at the following locations: • 1000 S. Main St. Ste. 216 Salinas • 1281 Broadway Ave., Seaside • 200 Broadway St., King City Welfare-To-Work, Childcare & Family Stabilization Call M-F 8 a.m. to 5 p.m. 800- 870-4750, 831- 755-4452, TTY/TTD #: (831) 754-8791 Drop off documents only at the following locations: • 730 La Guardia St., Salinas • 1281 Broadway Ave., Seaside • 200 Broadway St., King City Foster Care & Adoptions Call M-F 8 a.m. to 5 p.m. 831-755-4661 Military & Veterans Affairs Rides to Palo Alto and all outreach efforts are postponed until further notice. All other services are available by phone/video or online. Online mvao.org Call M-F 8 a.m. to 5 p.m. 831-647-7613
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Name of Organization:	WIC
Services	Services offered for children up to age 5, pregnant women, and new mothers. Nutrition education, breastfeeding support, vouchers for healthy foods, and referrals to healthcare and community services.
Address:	632 E Alisal St., Salinas CA 93905 355 Gabilan Dr, Soledad, CA 93960 (King City and Seaside locations CLOSED)

Website:	https://www.cdph.ca.gov/Programs/CFH/DWICSN/Pages/Program-Landing1.aspx
Facebook page:	https://www.facebook.com/MontereyCountyWIC/
Phone number:	(831)796-2888
Contact Name/Phone/email:	Niaomi Hrepich / 831-796-2872 / hrepichns@co.monterey.ca.us
Services offered during COVID-19 response:	WIC
How to access their services now:	WIC appointments in our clinics- Salinas and Soledad are OPEN Seaside and King City are CLOSED until April 13th at this time. All appointments over the phone for individual; and classes and only allowing 2 people into the lobbies at a time to receive their new WIC Card. We have been currently transitioning to a WIC card from paper vouchers and now we have COVID to deal with as well. NO hotline at this time. They can call the 796-2888 (Salinas) if they have questions. NOT allowed: walk-ins. Missed appointments are rescheduled via phone only.
Changes due to shelter-in-place order:	Call for assistance

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Name of Organization:	Catholic Charities
Services	Family support services (cal fresh, medi-cal, nutrition education), legal immigration & citizenship program, and covered california
Address:	1705 2nd Ave, Salinas, CA 93905
Website:	www.catholiccharitiesdom.org
Facebook page:	https://www.facebook.com/CatholicCharitiesDoM/
Phone number:	Salinas Valley: 831-422-0602 Monterey Peninsula: (831) 393-3110 So. Monterey County: (831) 525-6546
Director's Name/Phone/email:	Ana Ventura Phares / 831-920-4760 / avphares@catholiccharitiesdom.org
Contact Name/Phone/email:	Allen Ganaden / 831-393-3117 / aganaden@catholiccharitiesdom.org
Services offered during COVID-19 response:	Phone appointments for medi-cal enrollment, Cal Fresh, immigration services, and others. Services also include: assistance with Covered California health insurance; tattoo removal. Service includes Mty, SC, San Benito, SLO counties English and Spanish speaking resource specialists Nutrition education and rental assistance programs ON HOLD. They cannot provide those at this time. Group events being revamped for distance learning
How to access their services now:	Phone appointments for medi-cal enrollment, Cal Fresh, immigration services, and others.

Changes due to shelter-in-place order:	
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Disabilities/Access & Functional Needs

Name of Organization:	ASL Resources
Services	COVID-19 Resources from Deaf & Hard of Hearing Service Center: https://www.dhhsc.org/covid-19-resources/ The Washington Department of Health has released a series of eight ASL/captioned educational videos about the COVID-19 pandemic and includes information on how to protect yourself and prevent the spread of the virus. Here are the YouTube listings available now. Watch for this on Facebook and other social media. • Playlist: https://www.youtube.com/playlist?list=PL82Z-swK0-4njI9qWjAoNY1HKbWndlq4i • Introduction: https://www.youtube.com/watch?v=oX3JnbLodRI • What is COVID-19?: https://www.youtube.com/watch?v=8XM40f6Q_kE • How Does COVID-19 Spread?: https://www.youtube.com/watch?v=R0MVC3PtxxE • COVID-19 Symptoms: https://www.youtube.com/watch?v=UJJqmtx9_co • What to Do If You Are Sick: https://www.youtube.com/watch?v=nzumK5zimY4 • Prevention & Treatment of COVID-19: https://www.youtube.com/watch?v=uoNZB2yox6c • Stigma & COVID-19: https://www.youtube.com/watch?v=5zWS7Xj26J0

	• What Can You Do About COVID-19?: https://www.youtube.com/watch?v=2BnEfqvucY • What is Social Distancing?: https://www.youtube.com/watch?v=kYcL6NN-KcI
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Name of Organization:	Central Coast Center for Independent Living
Services	
Address:	318 Cayuga Street, Suite 208 Salinas, CA 93901 (Map)
Website:	http://www.cccil.org/
Facebook page:	https://www.facebook.com/CCCILPAGE/
Phone number:	831-757-2968
Director's Name/Phone/email:	Judy Cabrera / 831-757-2968 / jcabrera@cccil.org
Contact Name/Phone/email:	Georgina Alvarez / 831-757-2968 / galvarez@cccil.org

Services offered during COVID-19 response:	Provides support services to people with a disability including: • Information and referral • Advocacy • Housing application assistance • Transportation • Personal assistance services • Independent living skills training • Peer support • Outreach and education • Assistive technology • Benefits counseling • Supportive Services for Veterans and Families (SSVF)
How to access their services now:	Effective 3/16/2020. No walk-ins. For new customers, call to To speak to an information referral specialist at extension 15. CCCIL – Closed to public but working remotely & reachable through phone or email. Taking referrals from CARS. Intakes over the phone. Has some property management companies that will work with them and wait for deposits.

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Name of Organization:	Community Emergency Response Volunteers of the Monterey Peninsula (CERV) / LISTOS California Project
Services	Working with 15 local nonprofits serving some of Monterey county's "most vulnerable populations."
Address:	2100 Garden Road, Monterey, CA 93940
Website:	www.cerv501c3.org
Director's Name/Phone/email:	Harvey Pressman/831-649-3050/presstoe@aol.com
Contact Name/Phone/email:	Sarah Blackstone/831-402-3339/sarahblack@aol.com

Services offered during COVID-19 response:	Helping to connect local organizations and individuals with resources
How to access their services now:	We are working with Alliance on Aging, Central Coast Center for Independent Living, CHISPA Housing, Coastal Kids Home Care, Deaf and Hard of Hearing Services, Fire Safe Council, Gathering for Women, ITN Monterey County, Meals on Wheels, Monterey Peninsula, Mujeres en Accion, Pajaro Valley Prevention and Student Assistance, Rancho Cielo, Special Kids Connect, Star Fish and the YWCA in Monterey County and can reach out to them . We also have relationships with CERT programs in Monterey County.
Changes due to shelter-in-place order:	Doing work virtually.

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Disaster Loans & Economic Assistance

Name of Organization:	California Coastal Rural Development Corporation
Services	Offers working capital loans at a low interest rate and defers interest and principal repayment for the duration of the closure. The County's program is matching SBA deferment qualifications during this business cycle and may be a source of bridge funding until the SBA programs come online.
Phone:	(831) 424-1099
Website:	https://www.calcoastal.org/

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Name of Organization:	Cash Assistance for Service Workers
Services	One Fair Wage Offering cash assistance to restaurant workers, delivery drivers, and other tipped workers who are seeing income decline or can't work because of quarantines or other health concerns.
Website:	https://ofwemergencyfund.org/help

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Name of Organization:	Cash Assistance for Students
Services	Scholly Providing \$200 in cash assistance, to students, parents of students, or graduates, in need.
Website:	For information, visit: https://blavity.com/exclusive-scholarship-app-scholly-launches-relief-fund-for-students-affected-by-coronavirus Apply at: http://myscholly.com/relief/

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Name of Organization:	Emergency Assistance for Home care workers
Services	The Coronavirus Care Fund (CCF) provides \$400 in emergency assistance for qualifying home care workers, nannies and house cleaners who are experiencing financial hardship due to the coronavirus pandemic. Assistance from the Fund is to help you stay home and stay safe during the pandemic.

Website:	For information, visit: https://domesticworkers.org/coronavirus-care-fund
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Name of Organization:	Emergency Assistance for Hospitality / Service workers
Services	Another Round, Another Rally is providing \$500 relief grants to eligible workers in the hospitality industry, dishwasher, bartender, server, busser, chef, cook, sommelier, manager, host, concierge, cleaning staff, or barback may apply for funds
Website:	Learn more: https://anotherroundanotherally.org/ Apply: https://docs.google.com/forms/d/e/1FAIpQLSddzKbnPiiK6lZ21BnW_3YQC31excobCKiAKPOQb7eKG-ZvSg/viewform

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Name of Organization:	Cash Assistance for Restaurant Workers
Services	Restaurant Workers Community Foundation provides 50% of funds to go toward direct relief to individual restaurant workers.
Website:	For information, visit: https://www.restaurantworkerscf.org/ Apply: https://form.southernsmoke.org/smoke/application/

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Name of Organization:	Cash Assistance for Bartenders
Services	USBG foundation providing assistance to bartenders, or the spouse or child of a bartender who have experienced an emergency hardship.
Website:	Specific requirements here: https://www.usbgfoundation.org/beap Application: https://www.usbgfoundation.org/beap-application

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Name of Organization:	Cash Assistance for Formerly Incarcerated Californians
Services	Root and Rebound is taking applications from anyone in California who is formerly-incarcerated and system-impacted (including a family member or friend of a person with a record) in need of basic necessities.
Website:	Learn more: https://www.rootandrebound.org/ Apply here: https://www.surveymonkey.com/r/ZYKYVML

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Name of Organization:	US Small Business Administration
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Services	There are Federal Disaster Loans for Businesses, Private Nonprofits, Homeowners, and Renters If you need help applying for a loan, you can contact Jimmy Panetta's Office in Salinas at 831-424-2229
Website:	https://disasterloan.sba.gov/ela/

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Name of Organization:	Monterey County Workforce Development Board
Services	If you are an employer and/or worker affected by COVID-19, disaster assistance is available from Monterey County Workforce Development Rapid Response (layoff assistance or aversion). Services include on-site sessions where employees learn about unemployment benefits, job search techniques, training opportunities, and reemployment.
Website:	https://www.montereycountywdb.org/business-services/rapid-response/
Phone:	Employers: 831-796-3341 Employees: 831-796-3335

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Name of Organization:	Office of Emergency Services
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Services	The webpage below has a list of services that can provide economic assistance during this time.
Website:	https://www.co.monterey.ca.us/government/departments-a-h/administrative-office/office-of-emergency-services/response/covid-19/covid-19-economic-assistance

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Domestic Violence

Name of Organization:	YWCA Hotline (24/7)
Phone number:	(831) 757-1001 (831) 372-6300

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Name of Organization:	Rape Crisis Hotline (24/7)
Phone number:	Monterey (831) 375-4357 Salinas (831) 424-4357

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Donations

Name of Organization:	Community Foundation for Monterey County / Monterey Peninsula Foundation
Services	A COVID-19 Relief Fund has been created by the Community Foundation for Monterey County and the Monterey Peninsula Foundation . You can help those affected by the impact of the Coronavirus in #MontereyCounty , especially our most vulnerable residents. 100% of donations will go towards grantmaking to meet community needs. Thanks to Monterey Peninsula Foundation and Claire Giannini Fund for additional grants to help seed the fund.
Website:	https://www.cfmco.org/covid-19-relief-fund-created/
Facebook page:	https://www.facebook.com/cfmco/
Phone number:	831.375.9712
Director's Name/Phone/email:	Dan Baldwin
Contact Name/Phone/email:	Christine Dawson / call 831.375.9712 x126 / christine@cfmco.org
How to access their services now:	● Make a secure, tax-deductible online donation ● Mail a check payable to "Community Foundation for Monterey County" with "COVID-19 Relief Fund" in the memo line to: 2354 Garden Road, Monterey, CA 93940. ● Call 831.375.9712 Monday through Friday from 8:30 a.m. to 5:00 p.m. ● For gifts of stock, please contact Christine Dawson or call 831.375.9712 x126. ● If you are a CFMC donor advisor, you can request a grant through Donor Central or contact your Philanthropic Services Officer to learn more or make a grant.

Emergency Food

Name of Organization:	American Red Cross
Services	Provides emergency mass care, including food and sheltering
Phone Number	866-272-2237 and 831-624-6921
Contact Info:	Main Contact: Daniella Zapata 831-624-6921 daniella.zapata@redcross.org Senior Administrator: Michele Averill Chief Executive Officer 831-626-5250 michele.averill@redcross.org
Facebook page:	https://www.facebook.com/RedCrossCCR/
Website	redcross.org/centralcoast
Services offered during COVID-19 response:	Offices are closed, but staff remain available by phone during Coronavirus COVID-19 response period. The American Red Cross is supporting blood services due to the blood shortage and have scheduled several blood drives. Please call them if you are able to donate blood!
How to access their services now:	Call for assistance

Name of Organization:	Dorothy's Place
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Services	Drop in center and soup kitchen
Address:	30 Soledad Street Salinas, CA 93901
Website:	www.dorothysplace.org
Facebook page:	https://www.facebook.com/DorothysPlace/
Phone number:	831-757-3838
Director's Name/Phone/email:	Jill Allen / 831-578-5198 / jill.allen@dorothysplace.org
Contact Name/Phone/email:	Nic Bianchi / 831- 424-1102 / nic.bianchi@dorothysplace.org
Services offered during COVID-19 response:	We remain the same with a couple of modifications. Open to the public. No dining in. Serving at the door. DIC is still open but limited to onsite waiting. Social distancing in effect. Restrooms/showers/laundry/mail/housing assistance still available. Fully staffed. Volunteer loss at 100%. Two meals a day. 10.5 hours of being open. TH is sheltering in place. Social workers are still onsite. May be forced to do food delivery to accommodate SIP order. Expanded food services to accommodate more people. Can accommodate people who need respite/isolation in a couple of tents (no heat) but they do have doctors that can visit. Any donations for Dorothy's Kitchen may be dropped off at: Dorothy's Kitchen, 30 Soledad St., Weekdays and Saturday: 7am-3pm, OR, at St. Joseph's Spreckels Kitchen (off the courtyard), Weekdays 9am-2pm. Donations needed: Peanut Butter, Jelly or Cranberry Sauce, Tuna, Sliced Bread, Sandwich meat, Sliced Cheese, Eggs, Power Bars, Cookies, Fruit cups or fresh fruit, Napkins, Plastic fold over sandwich bags,

	Clamshell boxes, Aluminum foil, Mayonnaise, Powdered dry milk. Many of these are on our Smile. Amazon Dorothy's Place gift list: https://www.amazon.com/hz/wishlist/ls/2UB0Q5CE45PQI... (30 Soledad St, Salinas, CA 93901)
How to access their services now:	Open until further notice

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Name of Organization:	Food Bank Monterey County
Services	Food Assistance
Address:	353 W Rossi St., Salinas, CA 93907
Website:	https://foodbankformontereycounty.org/food-assistance/ www.food4hungry.org
Facebook page:	https://www.facebook.com/TheFoodBankforMontereyCounty/
Phone number:	831-758-1523
Director's Name/Phone/email:	Melissa Kendrick / 831-758-1523 ext 205 / mkendrick@food4hungry.org
Contact Name/Phone/email:	Cathie Montero / 831-758-1523 / cmontero@food4hungry.org
Services offered during COVID-19 response:	Food Assistance remains active Monday-Friday
How to access their services now:	Most sites remain open • Salinas Food Distributions – April 2020 • EFAP Coastal & Carmel Valley 2020

	● EFAP North Monterey County 2020 ● EFAP South Monterey County 2020
Changes due to shelter-in-place order:	St. Francis Xavier Church pantry (Tuesdays & Thursdays from 1:30-3:00) is temporarily closed due to the virus. They will reopen when the shelter-in-place order has been lifted.

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Name of Organization:	Gathering for Women
Services	Food, Showers, Emergency Clothing/Supplies provided for homeless women on the peninsula
Address:	147 El Dorado Street Monterey, CA 93940
Website:	https://www.gatheringforwomen.org/
Facebook page:	https://www.facebook.com/gatheringforwomen/
Phone number:	831-241-6154
Director's Name/Phone/email:	Staci Alziebler-Perkins / 831-241-6154 / ed@gatheringforwomen.org
Contact Name/Phone/email:	Amy Stocker / amy@gatheringforwomen.org
Services offered during COVID-19 response:	During COVID-19, Gathering for Women remains open and will remain open as long as we have the resources to do so. ● GFW will continue to serve a hot breakfast and take-away sack lunch Monday – Friday. ● Breakfast/lunch seating will be limited to allow more space between our guests sitting at the tables (social distancing)

	• As guests finish, the tables will be cleaned and sanitized before additional guests come to the dining room for breakfast and/or lunch • Clothes Closet will be available on an emergency basis Monday - Thursday - only current stock will be distributed. • No additional donations will be accepted at GFW at this time - we are lucky to have plenty of stock. • Showers will be available every day. • Hours 8:00 -- 2:00 only.
How to access their services now:	Day Center is open until further notice
Changes due to shelter-in-place order:	Open

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Name of Organization:	Grocery Stores: Programs for Aging Residents
Services	Target will be reserving the first hour (8 am-9 am) of each Wednesday for the elderly and those with underlying health concerns so they can shop more safely. Walmart will offer special shopping hours for those over 60 years old. Those customers will be allowed to come into the store one hour before it opens (6 am-7 am) on Tuesdays from March 24 through April 28. Dollar General recently announced the first opening hour each operating day (8 am-9 am) everyday will be reserved for senior customers. The stores will also be closing an hour early to allow for time to restock shelves.

	Safeway will also reserve time for its elderly customers. Tuesdays and Thursdays from (6 a.m.-9 a.m.) will be for seniors and at-risk guests Whole Foods Market stores in the United States and Canada will open an hour early (8 am-9 am) everyday for customers age 60 and older
Services offered during COVID-19 response:	See above

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Name of Organization:	Grocery Delivery: Monterey Peninsula
Services	You can now shop your groceries at participating grocery stores from home using your computer, tablet or smartphone using Instacart (see signup info below). Your groceries will be delivered to your door in as little as an hour (and you can schedule a delivery up to six days in advance). You can also pick up your purchases at the pickup time that you selected. See this link for more information https://allianceonaging.org/wp-content/uploads/2020/03/MONT-EREY-Instacart3-19-20.pdf

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Name of Organization:	Grocery Delivery: Salinas Valley
Services	You can now shop your groceries at participating grocery stores from home using your computer, tablet or smartphone using Instacart (see signup info below). Your groceries will be delivered to your door in as little as an hour (and you can schedule a delivery up to six days in advance). You can also pick up your purchases at the pickup time that you selected.

	See this link for more information https://allianceonaging.org/wp-content/uploads/2020/03/SALINAS-Instacart3-19-20.docx.pdf
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Name of Organization:	MPUSD Food for Families
Services	Provides emergency food for families from foodbank
Phone Number	n/A
Contact Info:	Address for food pickup: Los Arboles Middle School 294 Hillcrest Ave, Marina Provider questions, please contact Marci McFadden <mmcfadden@mpusd.k12.ca.us>
Facebook page:	N/A
Website	https://drive.google.com/file/d/1wIVqlkyEs07YXzqk-lLerDNPaOeA4z_g/view
Services offered during COVID-19 response:	OFFERED MAY 8th, 1-3 PM
How to access their services now:	Attend in person

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Name of Organization:	WIC
Services	Services offered for children up to age 5, pregnant women, and new mothers. Nutrition education, breastfeeding support,

	vouchers for healthy foods, and referrals to healthcare and community services.
Address:	632 E Alisal St., Salinas CA 93905 355 Gabilan Dr, Soledad, CA 93960
Website:	https://www.cdph.ca.gov/Programs/CFH/DWICSN/Pages/Program-Landing1.aspx
Facebook page:	https://www.facebook.com/MontereyCountyWIC/
Phone number:	Salinas-(831)796-2888 Soledad-(831)678-5121
Director's Name/Phone/email:	Niaomi Hrepich / 831-796-2872 / hrepichns@co.monterey.ca.us
Contact Name/Phone/email:	Niaomi Hrepich / 831-796-2872 / hrepichns@co.monterey.ca.us
Services offered during COVID-19 response:	WIC
How to access their services now:	Open until further notice
Changes due to shelter-in-place order:	Call for assistance. Office is open but limited appts (only two people are allowed in the lobby). Staff are doing mostly all app. via phone. They are transitioning voucher checks to EBT Cards (EBT cards may take up to three months to arrive/need counseling over the phone). Lactation consultant is doing visits by phone and videos.

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Name of Organization:	Monterey County Office of Ed: Nutrition for Families
Services	Nutrition/Meals during school closures. Each school district has an individual plan. To find a site for food, visit: https://www.google.com/maps/d/u/0/viewer?hl=en&ll=36.31686856859719%2C-121.24469368221742&z=17&mid=1R7LGgfWW0FtiV5II9veds-lylYel7GqB Anyone under 18 can eat... no questions asked.
Address:	901 Blanco Circle, Salinas CA 93901
Website:	https://www.montereycoe.org/resources/alerts/coronavirus/nutrition/
Facebook page:	https://www.facebook.com/MontereyCountyOfficeofEd/
Phone number:	Varies by school. Use link above or school district website.
Director's Name/Phone/email:	Varies by school. Use link above or school district website.
Contact Name/Phone/email:	Varies by school. Use link above or school district website.
Services offered during COVID-19 response:	During COVID-19 school closures, all schools/districts will provide nutrition services for students. Plans are currently being developed to ensure the safety and health of students and employees. Certain school districts will be providing breakfast and lunch meals for families and childrens. Visit their website for information on school providing these services. https://www.montereycoe.org/resources/alerts/coronavirus/nutrition/
How to access their services now:	

Changes due to shelter-in-place order:	
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Name of Organization:	Monterey County Department of Social Services, Community Benefits
Services	Medical-enrollment for children, services offered: doctor visits, prescriptions, hospital care, vision, immunization, dental care, and mental health. CalWORKS, EBT, CalFresh, Medical.
Address:	1000 S. Main St. Suite 216, Salinas, CA 93901 1281 Broadway Ave, Seaside, CA 93955 116 Broadway St. King City, CA 93930
Website:	https://mc-choice.co.monterey.ca.us/contact-us/#salinas
Phone number:	831-755-4650 Salinas 831-899-8001 Seaside 831-385-7400 King City
Director's Name/Phone/email:	
Contact Name/Phone/email:	Desiree Barba / 831-755-4459 / barbadm@co.monterey.ca.us
Services offered during COVID-19 response:	See below

How to access their services now:	See below
Changes due to shelter-in-place order:	Electronic Benefit Transfer (EBT) Cards Call M-F 8 a.m. to 5 p.m. 877-890-4488 Emergency In Person Services Only at the following locations: • 1000 S. Main St., Ste. 209, Salinas • 1281 Broadway Ave., Seaside • 200 Broadway St., King City Temporary financial assistance to economically disadvantaged families. Medical, CalFresh, CalWORKs Online www.c4yourself.com OR www.c4yourself.com en Español Medical, CalFresh, CalWORKs, General Assistance, Call M-F 8 a.m. to 5 p.m. New Applications:1-866-323-1953, Current Recipients:1-877-410-8823, TTY/TTD Phone #: (831) 755-4867 Medi-Cal 1-800-300-1506 (Covered CA – For Medi-Cal Only) Emergency In Person Services Only at the following locations: • 1000 S. Main St. Ste. 216 Salinas • 1281 Broadway Ave., Seaside • 200 Broadway St., King City Welfare-To-Work, Childcare & Family Stabilization Call M-F 8 a.m. to 5 p.m. 800- 870-4750, 831- 755-4452, TTY/TTD #: (831) 754-8791 Drop off documents only at the following locations: • 730 La Guardia St., Salinas • 1281 Broadway Ave., Seaside • 200 Broadway St., King City Foster Care & Adoptions Call M-F 8 a.m. to 5 p.m. 831-755-4661 Military & Veterans Affairs Rides to Palo Alto and all outreach efforts are postponed until further notice. All other services are available by phone/video or online. Online mvao.org Call M-F 8 a.m. to 5 p.m. 831-647-7613

Education/Activities

Name of Organization:	First 5 Monterey County
Services	Lots of Great activities to do with children during this time: • Zero to Three: Find activities you can do with your child 0-3 at home with everyday materials. The activities can be found in English and Spanish. • First 5 California: Find Read, Talk, Sing, and Play activities for ages 0-5 that promote healthy brain development. F5CA also has a Pinterest page with lots of ideas. Looking for a dance party? Try the First 5 Kids Station on Pandora. • PBS: PBS has a newsletter with daily tips to play and learn at home along with activities, games, videos, and television shows. • HealthyChildren.org/American Academy of Pediatrics: You can find exercises for motor skills, learning to read, and screen-free activities for preschoolers.
Website:	https://www.first5monterey.org/covid-19.htm
Facebook:	https://www.facebook.com/First5MontereyCounty/

Name of Organization:	Harmony at Home
Services During Covid-19 Shelter in Place Order	Harmony At Home is providing our Counseling, Bullying Prevention, Teen Success, Inc., and Children 1st classes remotely by phone and virtual platforms. • Sticks & Stones counseling services are being implemented remotely for existing clients and their families that attend: King City Union School District, Greenfield Union School

	District, Soledad Unified School District, Spreckels Union School District, Salinas Union High School District. Alisal Union School District, Aromas-San Juan Unified School District, MCOE Home Charter School, MCOE Alternative Education, and Sacred Heart School. More schools will be added to this list as services are confirmed. • Community Counseling for individual, couples, and families will continue to be offered remotely on a sliding scale. \$50 - \$95 per hour. Victims of Crime in South County continue to be offered remotely. Services also continue for existing counseling clients at the Boys & Girls Clubs of Monterey County (Salinas Seaside, & Gonzales). We will consider taking new Community Counseling referrals on a case-by-case basis. • Children 1st classes for divorcing and separating families will be offered remotely for parents. Based upon age and appropriateness, children will be considered for the classes on a case-by-case basis. We are serving new and existing families. • Our Teen Success, Inc. program for young mothers ages 14 – 19 continues to serve new and existing members. Individual coaching sessions and weekly peer learning groups continue to take place virtually every week. • Bullying Prevention services have been converted to a virtual model and are being offered to new and existing school and community partners. Please reach out if you need some virtual bullying prevention resources or assistance at this time.
Address:	3785 Via Nona Marie, Suite 300 Carmel, California, 93923 9 W. Gabilan St. #3 Salinas CA, 93901
Website:	www.harmony-at-home.org
Facebook page:	https://www.facebook.com/harmonyathome.org

Phone number:	Carmel Office(831) 625-5160 Salinas Office (831) 272-6644
Director's Name/Phone/email:	Julianne Leavy / 831-625-5160 / julianne@harmony-at-home.org
Contact Name/Phone/email:	Sarah Behm / 805-305-1058 / sarah@harmony-at-home.org
Services offered during COVID-19 response:	See above
How to access their services now:	Call: Carmel Office(831) 625-5160 Salinas Office (831) 272-6644

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Name of Organization:	Monterey Free Public Libraries
Services	The Monterey County Free Libraries has a vast array of free online resources, which give cardholders 24/7 access to eBooks, audiobooks, magazines, homework help, and more.
Facebook:	https://www.facebook.com/eMCFL/
Website:	https://www.co.monterey.ca.us/Home/Components/News/News/6123/9661?backlist=%2fgovernment%2fdepartments-i-z%2flibrary

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Name of Organization:	Scholastic Learn at Home
Services	Keep the learning going with these special cross-curricular journeys. Every day includes four separate learning experiences, each built around a thrilling, meaningful story or video. Kids can do them on their own, with their families, or with their teachers. Just find your grade level and let the learning begin! Content available in English and Spanish
Website:	https://classroommagazines.scholastic.com/support/learnathome.html

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Name of Organization:	PBS and PBS Learning Media:
Services	PBS and your local station have curated FREE, standards-aligned videos, interactives, lesson plans, and more just for teachers like you.
Website:	https://www.pbslearningmedia.org/

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Name of Organization:	City of Salinas Recommendations
Services	Great recommendations from the City of Salinas for activities to do at home.
Website:	• https://salinaspubliclibrary.org/ • www.doyogawithme.com/ • www.fitnessblender.com/

	• www.nike.com/ntc-app • https://whatmomslove.com/kids/active-indoor-games-activities-for-kids-to-burn-energy/ • https://fluencyandfitness.com/register/school-closures/
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General Assistance

Name of Organization:	211
Services	Comprehensive information and referral service, via telephone or text messages. Services offered 24/7 7 days a week, available in 150 languages.
Address:	N/A
Website:	https://211montereycounty.org/
Facebook page:	https://www.facebook.com/uwmonterey/
Phone number:	Dial 2-1-1 Toll free 833-814-1211 Via text: text your zip code to 898-211
Director's Name/Phone/email:	Clare Margason / 206-765-6787 / clare.margason@unitedwaymcca.org
Contact Name/Phone/email:	Tina Engquist / 831-210-9371 / tina.engquist@unitedwaymcca.org
Services offered during COVID-19 response:	Text Covid19 or Coronavirus to 211211 for information and updates

How to access their services now:	Call, text, or check website
Changes due to shelter-in-place order:	211 Still up and running

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Name of Organization:	Office of Emergency Services
Services	Check for updates hourly
Website:	https://www.co.monterey.ca.us/government/departments-a-h/administrative-office/office-of-emergency-services
Facebook page:	https://www.facebook.com/MontereyCountyOES/
Phone number:	
Director's Name/Phone/email:	Gery Malais
Contact Name/Phone/email:	Pat Moore and Kelsey Scanlon
Services offered during COVID-19 response:	Text: MCCOVID19 to 888-777 for updates on the situation Monterey County COVID-19 Economic Impact Survey: www.surveymonkey.com/r/MTHBNKC The Monterey County Emergency Operations Center is conducting a survey to get a better understanding of the impacts of COVID-19 on the local economy in Monterey County. This information is pertinent for the county to qualify for Small

	Business Administration assistance. All for profit, local businesses should complete this survey as soon as possible, for faster qualification. For questions, email Luna Mohammad at Mohammadl@co.monterey.ca.us
How to access their services now:	
Changes due to shelter-in-place order:	

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Name of Organization:	Resource Requests
Services	Process for requesting any medical or health supplies for Covid-19 response efforts. If your agency is supporting a government entity (i.e. the day care that is caring for hospital workers) during this time then you should request resources. The priority of distribution is as follows: 1. emergency responders (EMS, Fire, Law), 2. Hospitals, 3. Other Facilities. If the state can provide more medical and non-medical equipment the other facilities request will be fulfilled. If the small business is unsure if they qualify they can submit the request and the MOHAC will respond either way.
Website:	Go to https://apps.co.monterey.ca.us/emsrequest to request any medical or health supplies through the EMS Agency MHOAC Program.

Contact	Bagwell, Jared 755-4713 <BagwellJ@co.monterey.ca.us>
How to access their services now:	Effective immediately, please use the following website https://apps.co.monterey.ca.us/emsrequest, or click on the resource request link from the EMS Agency website EMS Agency to request any medical or health supplies through the MHOAC Program. Instructions: Go to https://apps.co.monterey.ca.us/emsrequest to request any medical or health supplies through the EMS Agency MHOAC Program. 1. Please do not submit subsequent resource requests for the items you have just requested for this requisition. Contracts Purchasing and Logistics will track your items requested, even if fulfilled at different times and you will be emailed directly of the status. 2. Priority fulfillment will go to EMS System participants such as law enforcement, first responders, ambulance, and Hospital Emergency Department requests. 3. You will be contacted by a member of the Monterey County Contracts and Purchasing department or Logistics Command staff of the EOC when your resource request is ready or if they have any questions related to your request. 4. It is possible that your resource request may not be filled immediately. Every effort is being made to fulfill all requests. 5. If you have any questions, please contact the EMS Agency Duty Officer. Prioritization of Personal Protective Equipment (PPE) Tier System. • Tier 1: Emergency Medical Services (EMS), First Responders (Fire Dept), Hospital Emergency Departments, Coroner's Office and Law Enforcement. • Tier 2: Monterey County Health Department Operations all branches, Shelters, Jails and other County and City Departments, Urgent Cares, Skilled Nursing Facilities, Funeral Homes and Medical Transport Services. • Tier 3: Child Care givers, Physician's Offices, Nursing Homes, Outpatient Clinics and Home Health Care.

Health

Name of Organization:	Covered California
Services	Special Enrollment Period Due to COVID-19 Now Available Because of COVID-19, you can apply now for coverage if you are uninsured and eligible. You can also apply if you didn't know about the new state penalty or new financial help available. Medi-Cal enrollment continues to be year-round. What is special enrollment? People who experience a qualifying life event can newly enroll in a health plan through Covered California even outside the open enrollment period. People who already have a plan through Covered California who experience a qualifying life event can change their coverage or choose a new plan. Get Help Applying You can apply online or call a Certified Insurance Agent, Navigator or our service center. You may experience longer than normal wait times due to the current circumstances, but we're encouraging consumers to call and not seek in-person help. • COVERED CA ○ Click here to buy health coverage. Subsidies are available for families making up to \$154,500. Open enrollment until April 30. • MEDI-CAL ○ Click here for Medi-Cal Eligibility for Young People • MORE OPTIONS ○ Click here for CMSP if denied Medi-Cal. ○ Click here to find a free clinic near you

Website:	https://www.coveredca.com/
Facebook page:	https://www.facebook.com/CoveredCA/
Phone number:	1-877-752-4737
Services offered during COVID-19 response:	See above
How to access their services now:	Call or visit the website

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Name of Organization:	Find a Health Center
Services	Use this to find a local health center. Please call first before seeking attention.
Website:	https://findahealthcenter.hrsa.gov/?zip=93901&radius=5&incrementalsearch=true

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Name of Organization:	Handwashing Stations

Salinas Handwashing Unit Locations:

Chinatown Core:

Portable with attached sink (combo unit) (@ E. Lake and N. Main St.)	(1) Unit
Handwashing Unit (Soledad St.)	(1) Unit
Portable w/ separate Handwashing Unit (Navigation Center Parking lot)	(2) Units

Chinatown Extension areas:

Combo Unit (Rico and W. Lake St.)	(1) Unit
Combo Unit (Casentini & N. Main St.)	(1) Unit
Combo Unit (Bataan Park pass-thru)	(1) Unit
Portable with separate Handwashing Unit (Sherwood Park)	(2) Units

Downtown District:

Combo Unit (65 W. Alisal)	(1) Unit
Portable with separate Handwashing Unit (S. Luis & Lincoln Ave.)	(2) Units

Carr Lake:

Portables with Separate Handwashing Unit (E. Laurel)	(4) Units
Combo Unit (before bridge)	(1) Unit

Sanborn/Industrial Tracks pass thru/encampment area:

Portables with separate Hand washing Stations (Industrial & Sanborn)	(4) Units
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Location		# of toilets	# of hand washing stations
Seaside	440 Harcourt Ave 93955	5	5
San Benito	1161 San Felipe Road	0	2
	3235 South Side Road	2	2
	Labor Camp	1	1
Monterey	Transit Plaza	0	1
	El Estero	0	1
Sand City	Bay Street (into ocean)	1	1
	Calabrese Park, 1 Pendergrass Way	0	1
	Rec Trail west of Playa/Metz	1	1

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Name of Organization:	Health Insurance and COVID-19 testing coverage
Services	General information about health insurance if now unemployed and how to get coverage for COVID-19 testing and screening
Address:	See below
Website:	Health insurance: https://www.coveredca.com/ Medi-Cal: Online https://www.c4yourself.com OR https://www.c4yourself.com en Español
Facebook page:	
Phone number:	See below
Services offered during COVID-19 response:	COVID-19 testing and cost: All public and commercial health insurance plans are required to cover the <i>entire cost</i> of coronavirus testing and screening. <u>Covered California</u> has opened a new special enrollment period that will last through June for those experiencing job loss or reduced hours due to COVID-19. Medi-Cal full-scope coverage should cover COVID-19 treatment as well. For those with restricted-scope Medi-Cal coverage (likely due to insufficient immigration status for full-scope eligibility), the entire cost of COVID-19 testing and screening will be covered. However, it is still unclear whether restricted-scope Medi-Cal will cover the entire cost of COVID-19 treatment. California has applied to the federal government for an 1135 waiver to ensure that all COVID-19 treatment is deemed emergency services, which is included in restricted-scope coverage. As of March 24, <u>the federal government has approved parts of California's waiver</u> but there is still some uncertainty as to the coverage of treatment for those with restricted-scope Medi-Cal. Because COVID-19 seems to fall within the federal government's definition of emergency medical services (42 U.S.C. § 1396b(v) and 42 C.F.R. § 440.255) and because the

	federal government gives leeway for states to determine what is an emergency medical condition (8 USCIS-PM G.10.B.2), advocates are hopeful that restricted scope Medi-Cal will cover all COVID-19 related treatment as well. Public charge: Federal government confirmed that the <u>new public charge rule</u> will not consider treatment and testing for coronavirus (even if Medi-Cal pays for the testing and treatment). The new public charge rule also excludes getting help (for “communicable diseases” like coronavirus testing and treatment) from your local <u>public health agency</u>. County indigent health programs are also excluded. So immigrants should be able to access coronavirus testing and treatment without it impacting their immigration status. For more information, read the California Department of Public Health’s special “Guidance for Immigrant Communities.” Health insurance coverage questions: For help with access to healthcare and insurance coverage, Californians can call the Health Consumer Alliance (HCA) at 888-804-3536 for a free, confidential consultation and information. TTY 877-735-2929.
How to access their services now:	Covered CA: 1-877-752-4737 Medi-Cal:McChoice Online www.c4yourself.com OR www.c4yourself.com en Español Medical, CalFresh, CalWORKs, General Assistance, Call M-F 8 a.m. to 5 p.m. New Applications:1-866-323-1953, Current Recipients:1-877-410-8823, TTY/TTD Phone #: (831) 755-4867 Medi-Cal 1-800-300-1506 (Covered CA – For Medi-Cal Only) Emergency In Person Services Only at the following locations: • 1000 S. Main St. Ste. 216 Salinas • 1281 Broadway Ave., Seaside • 200 Broadway St., King City
Changes due to shelter-in-place order:	

Name of Organization:	Montage Health Telehealth
Services	FREE CORONAVIRUS E-VISITS Montage Health is promoting FREE e-visits for those who have symptoms similar to those associated with the COVID-19 Coronavirus.
Website:	https://www.montagehealth.org/montage-health/services/evisit/#.XnKuVohKhPY
Questions	Who can use an eVisit? Anyone 18 years of age and older can receive treatment with an eVisit. How much does an eVisit cost? If you have mild respiratory symptoms including flu, hay fever/allergies, COVID-19 (coronavirus), eVisits are free. A Montage Health eVisit for other common symptoms costs \$25, similar to an insurance co-pay. You can pay with a credit card or a health savings account (HSA) card. What conditions can be treated with an eVisit? Our clinicians can often diagnose and treat common simple conditions that do not require an in-person physical examination during an eVisit: ● Allergy symptoms including sneezing, runny nose, hay fever or eyes, ears, throat irritation ● Assorted upper respiration infections, including sinusitis, cold and flu ● Bladder infections in women (UTIs) ● Bug bites, including tick bites, and lice ● Eye infections, such as conjunctivitis (pink eye) ● Lower back strain ● Many skin and nail conditions ● Minor burns

	● Minor stomach or bowel problems, nausea, vomiting, diarrhea, heartburn, or acid reflux ● Mouth sores, including canker and cold sores ● Motion sickness prevention ● Sty, bump or bumps on the eyelid ● Swimmer's ear ● Tobacco use ● Vaginal yeast infections How does an eVisit work? Scheduling a Montage Health eVisit is easy. Simply visit evisit.montagehealth.org, click the "Start a Visit" button, then click the "Start Here" button under "New Patient." Next, select your medical group, and fill out a short questionnaire, which takes about 5 minutes. Your answers will be reviewed by a Montage Medical Group or UCM clinician, who will make a diagnosis and create a personalized care plan just for you. If your condition cannot be treated online through an eVisit, your clinician may recommend that you seek in-person care with your primary care provider or a walk-in service such as urgent care. Can I receive prescriptions with an eVisit? If your eVisit clinician prescribes a medication, we'll send your prescription to the pharmacy of your choice. We cannot refill prescriptions unrelated to one of the diagnoses above, and we do not prescribe anything controlled, such as narcotics, benzodiazepines. Have a question about Montage Health eVisit? View our frequently asked questions (FAQs)
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Name of Organization	Partnership for Children
Services	Hospice, Palliative Care, Grief Support, Education
Address	342 Pajaro St., Ste. B, Salinas, CA 93901

Website	www.partnerforkids.org
Facebook Page	https://www.facebook.com/partnerforkids/
Phone Number	831-422-3002
Director's Name/Phone/Email	Jennifer L. Ramirez Executive Director 831-422-3002 jennifer@partnerforkids.org
Contact Name/Phone/email:	Jennifer Ramirez or Michelle Carlos 831-422-3002 services@partnerforkids.org
Services offered during COVID-19 response:	Services are provided for children ages birth through 21 years of age, diagnosed with a serious life-threatening condition, and living in Monterey, Santa Cruz, or San Benito County. Transportation to Medical Care: Rides and gas subsidies to cover round-trip transportation to medical appointments and treatments in the Bay Area and locally. Financial Support: Financial subsidies of \$500 per child per year for basic living expenses (primarily rent or mortgage payments, but may also include utilities or other essential expenses). Currently, subsidies may be used for groceries and essential household supplies if all other community resources have been accessed. Family Practical Support: Provision of diapers and wipes for children being served. Groceries and household essentials as listed above under "Financial Support".
How to access their services now:	Our staff is working remotely and can be reached via phone (leave a voicemail if the call is not answered please) at 831-422-3002. Services can also be requested via email at services@partnerforkids.org.
Changes due to shelter-in-place order:	We are continuing to offer full services during the shelter-in-place order.

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Name of Organization:	Prescription Delivery (FamilyWize)
Services	Discounts on prescriptions: When people call in to get a script filled or refilled, they can ask that the FamilyWize discount be applied by providing them the following information that is on our card (info can also be found online). Since we do not require registration, there is no need for them to physically show a card. BIN: 610194 Card ID: FW100 Group ID: FW100 PCN: FW
Website:	https://familywize.org/
Facebook page:	https://www.facebook.com/FamilyWize/
Contact Name/Phone/email:	Vickie Nisbet / VNisbet@familywize.org
Services offered during COVID-19 response:	Walgreens is offering free delivery on prescriptions: https://www.walgreens.com/topic/findcare/coronavirus.jsp?banner=covid_vanity CVS is waiving charges on delivery or prescriptions: https://www.cvs.com/content/delivery Discounts on prescriptions: When people call in to get a script filled or refilled, they can ask that the FamilyWize discount be applied by providing them the following information that is on our card (info can also be found online). Since we do not require registration, there is no need for them to physically show a card. BIN: 610194 Card ID: FW100 Group ID: FW100 PCN: FW

How to access their services now:	See above
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Name of Organization:	Salinas Valley Memorial Healthcare System
Services	Screening and Testing for Covid-19
Website:	https://www.svmh.com/
Facebook page:	https://www.facebook.com/svmhs/
Phone number:	Call 831-755-0793 if you suspect that you might have COVID-19. Call Specialists there 7am-11pm, 7 days a week.
Services offered during COVID-19 response:	Screening and testing procedure for COVID-19: Here is the latest information about screening and testing for coronavirus COVID-19 at Salinas Valley Memorial Healthcare System. 1. We now have a dedicated hotline for members of the public and staff at area physician offices to call with questions about coronavirus COVID-19. The hotline is staffed with bilingual registered nurses and will be available from 7:00am to 11:00pm, 7 days a week. Call 831-755-0793 if you suspect that you might have COVID-19. 2. If a physician office or the SVMHS hotline suggests that you should be screened at the hospital, we offer a drive-up process. This service is intended for people who are exhibiting COVID-19 symptoms; and who have possibly been exposed to someone who tested positive for COVID-19, or if you have recently traveled to a restricted country. 3. You can now be triaged in your car when you arrive at the hospital. Please stay in your vehicle and follow all instructions from staff. We have a limited number of

	these drive-up spots, so it's important to call our hotline first whenever possible. - After a screening is conducted, it will be determined whether you need further testing for COVID-19. - If you receive a test for COVID-19, expect results to be discussed with you in 24-48 hours. You do not need to call the hospital to check on your results status. - Positive tests will be prioritized for communication. - If you were tested at the hospital or provided lab swabs, and have not heard back from us after 48 hours, please call the hotline at 831-755-0793. - There is no charge for screenings or testing. - All tests are processed by the Monterey County Public Health Department. Here is their latest information about testing. - This situation is changing quickly and we will keep you updated with any new developments in testing availability and turnaround time.
How to access their services now:	See above or visit https://www.svmh.com/documents/content/Screenings-and-testing-COVID_19.pdf

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Name of Organization:	Salud Para la Gente
Services	COVID-19 changes: Consolidated most services to 2 clinics—Clinica del Valle on Watsonville Community Hospital campus and East Beach Clinic. Have temporarily closed our 6 school based health centers.
Address:	Clinica del Valle, 45 Nielson St.--Mon-Thurs, 8am to 7pm, Fri 8am to 5pm Main Clinic, 204 E. Beach St.—Mon-Thurs 8am to 7pm, Fri & Sat 8am to 5pm, Sunday—8:30am to 12:30pm
Website:	www.splg.org

Facebook page:	https://www.facebook.com/saludparalagente.org/
Phone number:	831 728 0222
Director's Name/Phone/email:	Anita Aguierre
Contact Name/Phone/email:	Alonzo Gonzalez, Community Health Supervisor 831 728 8250, extn. 2993, ahgonzalez@splg.org
Services offered during COVID-19 response:	Continue to provide Essential Services: Prenatal Care Well Care for kids (age 4 and under), including vaccines Emergency Dental Care Emergency Eye Care Behavioral Health (by phone) Medication refills (by phone) Chronic Care Management (by phone) Sick Visits: cold, flu, upper respiratory infection Weekly Food Distribution Patient and community information regarding COVID-19
How to access their services now:	Open 7 days a week Following CDC and Public Health Guidelines Asking patients to call first before coming—831 728 0222. Assessing patients who are experiencing a fever, cough, shortness of breath, or other flu-like symptoms or if they come in person, in designated tents and when possible in their car. Providing appointments by phone when appropriate Providing COVID-19 testing to patients, when appropriate based on criteria established by Public Health. Patients should call 831 728 0222 if they are concerned and believe they need to be screened for testing.

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Homeless Services

HRC - Working remotely Monday and Friday. Tuesday, Wednesday & Thursday closed to public. Trying to meet in person with clients in open areas. Available by E-mail every day.

Salinas Warming shelter is now 24 hour and is not allowing ins and outs. Practicing social distancing to the best extent possible.

COSB – office is closed to public & has limited staff working during the day answering phones & directing calls to resources and scheduling phone appointments. the HOME resource center is 24 hours, difficult to manage social distancing but precautions are being made to keep the clients as healthy as possible. Cleaning twice a day. 50 beds are full. Seeking other means to expand shelter beds.

VTC- Operations are still open Mon-Fri and also on weekends. Case managers are working on phone and at least two case managers are on shifts every business day & one case manager available through weekend, all services are still open. Clothes & furniture's stock available if any agency in need.

Interim - Administrative staff is working remotely & therapists are still working and most of the services are still open. But has closed CHOICES day treatment program and the dual recovery services but still working remotely. OMNI Resource Center is closed temporarily to help protect clients from contracting COVID-19. During this time, OMNI staff will continue to provide support to clients via a warmline 831-800-7660, Text: 831-998-7916, open Monday-Friday, 10 AM to 4 PM

Name of Organization:	Community Homeless Solutions
Services During Shelter in Place Order	(831) 578-0019 SALINAS WARMING SHELTER Special Circumstances: Converting to 24 x 7 Operations Number of Guests: 80 (30 youth, 50 adults) Contact: Jesse Armenta jarmenta@communityhomelessolutions.org HOLLISTER WARMING SHELTER Special Circumstances: Converting to 24 x 7 Operations Number of Guests: 50 adults Contact: Christina Soto csoto@communityhomelessolutions.org

	(408) 804-1231 DOMESTIC VIOLENCE SHELTER Number of Guests: 70 (50 adults, 20 children) Contact: Priscilla Ortega portega@communityhomelessssolutions.org (831) 394-8372 CENTRAL COAST RESPITE CENTER Number of Guests: 6 adults (medical recovery) Contact: Valerie Garcia-Martinez vgarcia-martinez@communityhomelessssolutions.org (831) 747-2900
Website:	https://www.communityhomelessssolutions.org/covid19
Facebook page:	https://www.facebook.com/CHSDV/
Phone number:	831-384-3388 and 831-384-3322
Director's Name/Phone/email:	Reyes Bonilla / 831-384-3388 ext 116 / rbonilla@communityhomelessssolutions.org
Contact Name/Phone/email:	Rodrigo Torres / 831-384-3388 ext 118 rtorres@communityhomelessssolutions.org

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Name of Organization:	Community Human Services
Services During Shelter in Place Order	Safe Place in Monterey — (831) 373-4421 Closed to the public during shelter-in-place order. Counseling services offered via tele-health and telephone. Driveway drop-by hours for distribution of hand sanitizer, basic aid such as food, water and clothing, crisis counseling, information and referral, etc., 10am – 4pm 7 days a week.

	Safe Passage: Operational but closed to the public. No new admissions. Salinas Valley and Peninsula Street Outreach Programs: Operational during shelter-in-place order 7 days a week. Street outreach, survival aid and case management for unaccompanied homeless youth up to age of 24 throughout the Salinas Valley Safe Place Shelter: Open at 7 p.m. nightly, 7 days a week 24-hour helpline: 831.241.0914.
Address:	
Website:	https://chservices.org/
Facebook page:	https://www.facebook.com/chservicesmonterey/
Phone number:	See above
Contact Name/Phone/email:	Lenina Sanchez / 831-658-3811 / lsanchez@chservices.org

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Name of Organization:	Dorothy's Place
Services	Drop in center and soup kitchen
Address:	30 Soledad Street Salinas, CA 93901
Website:	www.dorothysplace.org
Facebook page:	https://www.facebook.com/DorothysPlace/

Phone number:	831-757-3838
Director's Name/Phone/email:	Jill Allen / 831-578-5198 / jill.allen@dorothysplace.org
Contact Name/Phone/email:	Nic Bianchi / 831- 424-1102 / nic.bianchi@dorothysplace.org
Services offered during COVID-19 response:	During COVID-19, Dorothy's Kitchen remains open and will remain open as long as we have the resources and volunteers to serve our guests. As both resources and volunteers dwindle, you can help! We are now serving our guests at the door in paper products, not because anyone is ill, but rather to honor social distancing. How you can help - we need: • Oatmeal: we can serve it in paper coffee cups (https://amzn.to/2U9Tk4B) • Sandwiches: any kind, wrapped • Fruit • Cereal bars • Boiled eggs • Paper lunch bags (https://amzn.to/39UBnh6) • Paper 16oz soup bowls or soup cups or large paper coffee cups • Anything nutritious that can be put into a sack lunch. • We are making soup each day but need the paper soup cups to serve it in Dorothy's Place – Remain the same with a couple of mods. Open to the public. No dining in. Serving at the door. DIC is still open but limited to onsite waiting. Social distancing in effect. Restrooms/showers/laundry/mail/housing assistance still available. Fully staffed. Volunteer loss at 100%. Two meals a day. 10.5 hours of being open. TH is sheltering in place. Social workers are still onsite. May be forced to do food delivery to accommodate SIP order. Expanded food services to accommodate more people. Can accommodate people who

	need respite/isolation in a couple of tents (no heat) but they do have doctors that can visit. Any donations for Dorothy's Kitchen may be dropped off at: Dorothy's Kitchen, 30 Soledad St., Weekdays and Saturday: 7am-3pm, OR, at St. Joseph's Spreckels Kitchen (off the courtyard), Weekdays 9am-2pm. Donations needed: Peanut Butter, Jelly or Cranberry Sauce, Tuna, Sliced Bread, Sandwich meat, Sliced Cheese, Eggs, Power Bars, Cookies, Fruit cups or fresh fruit, Napkins, Plastic fold over sandwich bags, Clamshell boxes, Aluminum foil, Mayonnaise, Powdered dry milk. Many of these are on our Smile.Amazon Dorothy's Place gift list: https://www.amazon.com/hz/wishlist/ls/2UB0Q5CE45PQI... (30 Soledad St, Salinas, CA 93901
How to access their services now:	Open until further notice

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Name of Organization:	Gathering for Women
Services	Food, Showers, Emergency Clothing/Supplies provided for homeless women on the peninsula
Address:	147 El Dorado Street Monterey, CA 93940
Website:	https://www.gatheringforwomen.org/
Facebook page:	https://www.facebook.com/gatheringforwomen/

Phone number:	831-241-6154
Director's Name/Phone/email:	Staci Alziebler-Perkins / 831-241-6154 / ed@gatheringforwomen.org
Contact Name/Phone/email:	Amy Stocker / amy@gatheringforwomen.org
Services offered during COVID-19 response:	During COVID-19, Gathering for Women remains open and will remain open as long as we have the resources to do so. • Continues to serve breakfast and lunch TOGO Monday- Friday. • No seating/eating inside any longer • Clothes Closet will be available on an emergency basis Monday - Thursday - only current stock will be distributed. • No additional donations will be accepted at GFW at this time - we are lucky to have plenty of stock. • Showers will be available every day before 1pm
How to access their services now:	Day Center is open until further notice
Changes due to shelter-in-place order:	Down 90% volunteers. Breakfast and lunches available to go. Showers and case management available. Working with I-HELP to provide meals.

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Name of Organization:	Handwashing Stations

Salinas Handwashing Unit Locations:

Chinatown Core:

Portable with attached sink (combo unit) (@ E. Lake and N. Main St.)	(1) Unit
Handwashing Unit (Soledad St.)	(1) Unit
Portable w/ separate Handwashing Unit (Navigation Center Parking lot)	(2) Units

Chinatown Extension areas:

Combo Unit (Rico and W. Lake St.)	(1) Unit
Combo Unit (Casentini & N. Main St.)	(1) Unit
Combo Unit (Bataan Park pass-thru)	(1) Unit
Portable with separate Handwashing Unit (Sherwood Park)	(2) Units

Downtown District:

Combo Unit (65 W. Alisal)	(1) Unit
Portable with separate Handwashing Unit (S. Luis & Lincoln Ave.)	(2) Units

Carr Lake:

Portables with Separate Handwashing Unit (E. Laurel)	(4) Units
Combo Unit (before bridge)	(1) Unit

Sanborn/Industrial Tracks pass thru/encampment area:

Portables with separate Hand washing Stations (Industrial & Sanborn)	(4) Units
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Location		# of toilets	# of hand washing stations
Seaside	440 Harcourt Ave 93955	5	5
San Benito	1161 San Felipe Road	0	2
	3235 South Side Road	2	2
	Labor Camp	1	1
Monterey	Transit Plaza	0	1
	El Estero	0	1
Sand City	Bay Street (into ocean)	1	1
	Calabrese Park, 1 Pendergrass Way	0	1
	Rec Trail west of Playa/Metz	1	1

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Name of Organization:	Victory Mission
Services	Victory Mission – Closed to the public. Serving breakfast at the door. 20 men and 5 women that is Sheltering in Place. No ins and outs, with small exceptions. Volunteering is paused. Has enough food and supplies for 10-12 days. Still providing meals to the Warming Shelter 4 nights a week and can take on additional nights if needed.
Address:	43 Soledad Street Salinas, CA 93901
Website:	https://www.victorymissionsalinas.com/
Facebook page:	https://www.facebook.com/victorymissionsalinas/
Phone number:	831-320-7808
Main Contact	Ken Cusson : execdirector@victorymissionsalinas.com Also try: victorymission43@gmail.com

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Immigration & Services for Undocumented Residents

To assist undocumented workers who have lost their jobs or income as a result of the Coronavirus / COVID-19 outbreak, Legal Aid at Work has compiled a list of known relief funds for undocumented workers. We will be updating this list as new information becomes available. For more information on the job-related legal rights of undocumented workers, see our [Fact Sheet on Undocumented Workers](#) and our [Coronavirus FAQ](#). The California state government has also published a [COVID-19 Guidance for Immigrant Californians](#).

Name of Organization:	Cash Assistance for Undocumented Residents
Services	UndocuScholars Relief Fund is providing assistance if you are undocumented yourself or have family members who are undocumented and have been impacted by the COVID-19 pandemic.
Website:	Learn more: https://www.undocuscholars.com/ Apply here: https://docs.google.com/forms/d/e/1FAIpQLSfs3vK0E-xPqYUG3P_vRtZbCfzE8-J9GmEfunanb0bX76uSmg/viewform

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Name of Organization:	Guide for Immigrant Californians
Services	https://covid19.ca.gov/guide-immigrant-californians/ . The guide includes: • Stay-at-home order considerations • Ways to protect yourself and others • Immigration help • Public charge information for accessing public benefits • Testing and treatment • Information on jobs, wages, and benefits • Small business support • Housing • Food and bills • Community safety • Protection against scams and bad information

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Name of Organization:	Relief Funds for Undocumented Workers
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Services	RELIEF FUNDS FOR UNDOCUMENTED WORKERS IN CALIFORNIA / ALIVIO FINANCIERO PARA TRABAJADORES INDOCUMENTADOS DE CALIFORNIA Most of our undocumented workers are not unfortunately not eligible for State and Federal benefits. Please visit this doc to learn more. Information is in English and Spanish: https://docs.google.com/document/d/1IsPLuHoYK6ec7Gzxaw0i7On-NT1Z9IEj/edit?fbclid=IwAR1nOy9Tnvs-uTKpxdQBkb7zOUkJL4O-9omrQ9jrT1AuMQnOVml6WM3Xv4Q
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Name of Organization:	United Farm Workers Foundation
Services	Immigration Services, Public Benefits Assistance, Know Your Rights, Labor Rights and more
Address:	118 East Gabilan Street Salinas, CA 93901
Website:	http://www.ufwfoundation.org/
Facebook page:	https://www.facebook.com/UFWFoundation/
Main Contact	Juan Gomez 831-758-2611 jgomez@ufwfoundation.org
Phone number:	831-758-2611
Services offered during COVID-19 response:	Offices Closed, but you can call 1-877-881-9281 for information about how to access services
How to access their services now:	call 1-877-881-9281

Internet

Name of Organization:	Keep America Connected
Services	List of all providers that are opening free hotspots to Americans across the country. Each company pledges to: • not terminate service to any residential or small business customers because of their inability to pay their bills due to the disruptions caused by the coronavirus pandemic; • waive any late fees that any residential or small business customers incur because of their economic circumstances related to the coronavirus pandemic; and • open its Wi-Fi hotspots to any American who needs them.
Website:	https://www.fcc.gov/keep-americans-connected

Name of Organization:	Comcast / Xfinity / Internet Essentials
Services	Internet Service
Address:	1900 S 10 th Street, San Jose, CA 95112
Website:	https://www.internetessentials.com/covid19
Facebook page:	

Director's Name/Phone/email:	Lennies M. Gutiérrez / 408-465-6979 / Lennies_Gutierrez@comcast.com
Services offered during COVID-19 response:	Xfinity WiFi Free For Everyone: Xfinity WiFi hotspots across the country will be available to anyone who needs them for free – including non-Xfinity Internet subscribers. For a map of Xfinity WiFi hotspots, visit www.xfinity.com/wifi. Once at a hotspot, consumers should select the “xfinitywifi” network name in the list of available hotspots, and then launch a browser. Pausing Our Data Plan: With so many people working and educating from home, we want our customers to access the internet without thinking about data plans. While the vast majority of our customers do not come close to using 1TB of data in a month, we are pausing our data plans for 60 days giving all customers Unlimited data for no additional charge. No Disconnects or Late Fees: We will not disconnect a customer’s internet service or assess late fees if they contact us and let us know that they can’t pay their bills during this period. Our care teams will be available to offer flexible payment options and can help find other solutions. Internet Essentials Free to New Customers: As announced yesterday, it’s even easier for low-income families who live in a Comcast service area to sign-up for Internet Essentials, the nation’s largest and most comprehensive broadband adoption program. New customers will receive 60 days of complimentary Internet Essentials service, which is normally available to all qualified low-income households for \$9.95/month. Additionally, for all new and existing Internet Essentials customers, the speed of the program’s Internet service was increased to 25 Mbps downstream and 3 Mbps upstream. That increase will go into effect for no additional fee and it will become the new base speed for the program going forward. News, Information and Educational Content on X1 and Flex: For those with school-age students at home, we’ve created new educational collections for all grade levels in partnership with Common Sense Media. Just say “education” into your X1 or Flex voice remote. To

	help keep customers informed, we also have created a collection of the most current news and information on Coronavirus. Just say “Coronavirus” into your X1 or Flex voice remote. 24x7 Network Monitoring: Underpinning all of these efforts, Comcast’s technology and engineering teams will continue to work tirelessly to support our network operations. We engineer our network capacity to handle spikes and shifts in usage patterns, and continuously test, monitor and enhance our systems and network to ensure they are ready to support customer usage. Our engineers and technicians staff our network operations centers 24/7 to ensure network performance and reliability. We are monitoring network usage and watching the load on the network both nationally and locally, and to date it is performing well.
How to access their services now:	See Above
Changes due to shelter-in-place order:	

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Name of Organization:	Spectrum Broadband
Services	Free Internet Service for 60 days
Website:	https://corporate.charter.com/newsroom/charter-to-offer-free-access-to-spectrum-broadband-and-wifi-for-60-days-for-new-K12-and-college-student-households-and-more?fbclid=IwAR3V9jsuJj0OloP7ZRMqkY-ILc5hHfRyUhljUXsXBtDVhLAQXjpOkeV93sU

Contact's Name/Phone/email:	Cameron Blanchard / 203-705-5593 / Cameron.Blanchard@Charter.com
Services offered during COVID-19 response:	• Charter will offer free Spectrum broadband and Wi-Fi access for 60 days to households with K-12 and/or college students who do not already have a Spectrum broadband subscription and at any service level up to 100 Mbps. To enroll call 1-844-488-8395. Installation fees will be waived for new student households. • Charter will partner with school districts to ensure local communities are aware of these tools to help students learn remotely. Charter will continue to offer Spectrum Internet Assist, high speed broadband program to eligible low-income households delivering speeds of 30 Mbps. • Charter will open its Wi-Fi hotspots across our footprint for public use. • Spectrum does not have data caps or hidden fees.
How to access their services now:	• To enroll call 1-844-488-8395. Installation fees will be waived for new student households.
Changes due to shelter-in-place order:	See above

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Legal Services

Name of Organization:	California Rural Legal Assistance, Inc. (CRLA)
Services	Provide free legal services to low-income Monterey County residents for issues related to housing, employment, public benefits, education, and health.
Address:	3 Williams Rd., Salinas, CA 93905

Website:	http://www.crla.org/
Facebook page:	https://www.facebook.com/CRLA.org
Phone number:	831-757-5221
Director's Name/Phone/email:	Phyllis Katz / 831-757-5221 / pkatz@crla.org
Contact Name/Phone/email:	
Services offered during COVID-19 response:	CRLA will remain open by telephone for all legal services, including initial consultations. CRLA's physical office will be closed to the public through April 19th.
How to access their services now:	Call 831-757-5221
Changes due to shelter-in-place order:	Will do phone intakes. In-person activity will still be conducted if essential for complying with ethical obligations to clients or to accommodate a disability. In these cases, staff and clients will adhere to CDC guidelines for social distancing and sanitizing.

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Name of Organization:	Legal Services for Seniors
Services	Provides legal services at no charge to Monterey County seniors 60 years of age and older with an emphasis on the socially and/or economically needy

Address:	915 Hilby Avenue, Suite #2 Seaside, California 93955
Website:	https://www.lssmc.net/
Facebook page:	https://www.facebook.com/Legal-Services-for-Seniors-57290987842/?ref=br_rs
Phone number:	831 899 0492.
Director's Name/Phone/email:	Kellie Morgantini / 831-899-0492 / kellie@lssmc.net
Contact Name/Phone/email:	Nancy Miccoli / 831-899-0492 / nmiccoli@legalservicesforseniors.org
Services offered during COVID-19 response:	
How to access their services now:	Call 831 899 0492. We can help many folks over the phone.
Changes due to shelter-in-place order:	Legal Services for Seniors is providing phone assistance for all seniors (60 and older). We are supplying clients with Advanced Health Care directives as well as providing direction on holographic Wills. Clients can call for any legal assistance. Our legal advocates and attorneys will talk with clients on any matter with which we can help."

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Name of Organization:	Monterey County Local Eviction Moratorium Information
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Services	Spreadsheet (curated by Monterey Bay Aquarium) which details local city policy on eviction moratorium for Monterey County jurisdictions.
Website:	https://docs.google.com/spreadsheets/d/1hYtZ-F7227RWVRz8kzwbQzhN87Al-mm8lmkZc3wFXk8/edit#gid=0

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Mental Health Services

Name of Organization:	AIM Youth Mental Health
Services	AIM Youth Mental Health put together this awesome list of Behavioral Health Services & Resources During COVID-19 Pandemic National Resources: • The National Suicide Prevention Hotline: 1-800-273-TALK (8255) • Substance Abuse & Mental Health Services Administration (SAMHSA): 1-800-662-4357 • SAMHSA's Disaster Distress Hotline: 1-800-985-5990 or text "TalkWithUs" to 66746 • Teen Line: 1-800-TLC-TEEN or text "TEEN" to 839863 between 6:00-9:00 pm PST • National Crisis Hotline and Textline: 1-877-663-5433 or text "Connect" to 741741 • National Hopeline Network: Call or text 1-877-235-4525 • LGBTQ+ National Youth Talkline: 1-800-246-7743 California Based Resources: • California YOUTH Crisis Line: 1-800-843-5200 • Mental Health Association of San Francisco, California Peer-Run Warm Line: 1-855-845-7415 • Beacon Health, Mental Health referrals for Medi-Cal beneficiaries: 1-855-765-9700 • California Mental Health Services Authority: www.eachmindmatters.org, www.suicideispreventable.org, and www.emmresourcecenter.org

	Monterey County Based Resources: • Crisis Hotline: 831-458-5300 • Natividad Medical Center: 831-755-4111 • Community Hospital of Monterey (CHOMP) Mental Health Department: 831-625-4600 • Monterey County Behavioral Health: 888-258-6029 • Community Human Services (substance abuse, mental health counseling, and recovery services to middle/low income individuals and families): 831-658-3811 • Interim, Inc. OMNI Warmline: Call 831-800-7660, text 831-998-7916, omni@interiminc.org • Valley Health Associates, Youth Outpatient Drug Treatment: 831-424-6655 • Equine Healing Collaborative, Marriage and Family Therapists and Social Workers, 831-582-1017 • Harmony at Home (Community counseling for individual, couples, and families on a sliding scale): Carmel 831-625-5160, Salinas 831-272-6644, Sarah@Harmony-At-Home.org • NAMI (National Alliance for Mental Illness) Monterey: info@namimonterey.org or 831-422-NAMI • United Way Monterey County: Call 2-1-1 or text your zip code to 898-211 or visit www.211montereycounty.org • Sam's Guide (Guide to everything Monterey County): http://mcdss.co.monterey.ca.us/docs/SAM's_GUIDE_2019.pdf
Website:	https://aimformentalhealth.org/

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Name of Organization:	Community Human Services
Services	Mental Health Services: Provided via tele-health, no in-person services. Outpatient counseling on a variety of issues, from depression and anxiety to relationships, family life and more
Website:	https://chservices.org/

Facebook page:	https://www.facebook.com/chservicesmonterey/
Phone number:	Salinas (831) 757-7915 Seaside (831) 394-4622
Director's Name/Phone/email:	Robin Mccrae / 831-658-3811 / rmccrae@chservices.org
Contact Name/Phone/email:	Lenina Sanchez / 831-658-3811 / lsanchez@chservices.org
Services offered during COVID-19 response:	Tele-health support Family Service Centers: Closed to the public during shelter-in-place order. Mental health services offered via telehealth and telephone. Parent education, supervised visitation and domestic violence groups have been suspended. Support offered to parents and families via tele-health and telephone.
How to access their services now:	Call numbers above
Changes due to shelter-in-place order:	No in-person care

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Name of Organization:	Each Mind Matters
Services	Online mental health resources
Website:	https://emmresourcecenter.org/resources?search_api_fulltext=self+care

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Name of Organization:	Harmony at Home
Services During Covid-19 Shelter in Place Order	Harmony At Home is providing our Counseling, Bullying Prevention, Teen Success, Inc., and Children 1st classes remotely by phone and virtual platforms. • Sticks & Stones counseling services are being implemented remotely for existing clients and their families that attend: King City Union School District, Greenfield Union School District, Soledad Unified School District, Spreckels Union School District, Salinas Union High School District. Aromas-San Juan Unified School District, MCOE Home Charter School, MCOE Alternative Education, and Sacred Heart School. More schools will be added to this list as services are confirmed. • Community Counseling for individual, couples, and families will continue to be offered remotely on a sliding scale. \$50 - \$95 per hour. Victims of Crime in South County continue to be offered remotely. Services also continue for existing counseling clients at the Boys & Girls Clubs of Monterey County (Salinas & Seaside). We will consider taking new Community Counseling referrals on a case-by-case basis. • Children 1st classes for divorcing and separating families will be offered remotely for parents. Based upon age and appropriateness, children will be considered for the classes on a case-by-case basis. We are serving new and existing families. • Our Teen Success, Inc. program for young mothers ages 14 – 19 continues to serve new and existing members. Individual coaching sessions and weekly peer learning groups continue to take place virtually every week. • Bullying Prevention services have been converted to a virtual model and are being offered to new and existing school and community partners. Please reach out if you need some virtual bullying prevention resources or assistance at this time.
Address:	3785 Via Nona Marie, Suite 300 Carmel, California, 93923

	9 W. Gabilan St. #3 Salinas CA, 93901
Website:	www.harmony-at-home.org
Facebook page:	https://www.facebook.com/harmonyathome.org
Phone number:	Carmel Office(831) 625-5160 Salinas Office (831) 272-6644
Director's Name/Phone/email:	Julianne Leavy / 831-625-5160 / julianne@harmony-at-home.org
Contact Name/Phone/email:	Sarah Behm / 805-305-1058 / sarah@harmony-at-home.org
Services offered during COVID-19 response:	See above
How to access their services now:	Call: Carmel Office(831) 625-5160 Salinas Office (831) 272-6644

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Name of Organization:	Monterey County Behavioral Health
Services	Information and education,mental health assessment, individual, group, and family therapy, case management, social and life skills, family support skills, psychiatric care including medication evaluation and treatment.
Address:	Salinas-1270 Natividad Dr. Salinas, CA 93906 Marina-299 Twelfth St., Marina, CA 93933 Soledad-359 Gabilan Dr, Soledad, CA 9 King City-200 Broadway St #102, King City, CA 93930

Website:	https://www.co.monterey.ca.us/government/departments-a-h/health
Facebook page:	https://www.facebook.com/MontereyCountyBehavioralHealthBureau/
Phone number:	Main number to call for appointments: 1-888-258-6029 Clinic numbers: Salinas (831) 796-1700 Marina (831) 647-7652 Soledad (831) 769-8740 King City (831) 386-6868
Director's Name/Phone/email:	Amie Miller / 831-755-4509 / milleras@co.monterey.ca.us
Contact Name/Phone/email:	Dana Edgull / 831-796-6110 / edgulldr@co.monterey.ca.us
Services offered during COVID-19 response:	Existing clients are being moved to telehealth unless there is an urgent situation requiring an in person session. New clients should call 1-888-258-6029. Also, can refer patients to California Peer Run Warm Line 24/7, 365 for mental health support (serving all of California, in English for recorded message and when get to person, they have one or two on day shift who are bilingual in English/ Spanish): 1-855-845-7415 For crisis: 911 or to National Suicide Prevention Hot Line: 1-800-273-8255
How to access their services now:	Call: 1-888-258-6029 for appointment
Changes due to shelter-in-place order:	Still will do telehealth.

Name of Organization:	Monterey County Department of Social Services (MCDSS): Family & Children's Services
Services	Family and Children's services; Child protective, foster care, and adoption services to children and youth.
Address:	752 La Guardia St., Salinas, Ca
Website:	http://mcdss.co.monterey.ca.us/families/#cps
Facebook page:	https://www.facebook.com/Monterey-County-California-233078250059830/
Phone number:	Salinas (831) 755-4661 Hotline 1-800-606-6618 After hours 911
Director's Name/Phone/email:	Christine Lerable / 831-755-8498 / lerablec@co.monterey.ca.us
Contact Name/Phone/email:	Patricia Hernandez / 831-759-6768 / hernandezpl@co.monterey.ca.us
Services offered during COVID-19 response:	Child Abuse hotline will remain open: 800-606-6618 & 831-755-4661
How to access their services now:	Open until further notice

Changes due to shelter-in-place order:	Call for assistance
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Name of Organization:	Family Service Agency of the Central Coast-Suicide Prevention Services of the Central Coast
Services	24 hour-free and confidential crisis intervention and suicide prevention services. Services also offered to individuals who have lost a person due to suicide.
Address:	104 Walnut Ave. Suite 208, Santa Cruz, CA 95060
Website:	www.fsa-cc.org
Facebook page:	https://www.facebook.com/FamilyServiceAgencyCC
Phone number:	(877) 663-5433
Director's Name/Phone/email:	David Bianchi / 831-459-9373 / bianchi.d@fsa-cc.org
Contact Name/Phone/email:	Ashley Tran / 831-459-9373 / tran.a@fsa-cc.org
Services offered during COVID-19 response:	No changes yet
How to access their services now:	Call for assistance

Changes due to shelter-in-place order:	Call or Email
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Name of Organization:	National Alliance on Mental Illness (NAMI)
Services	Programs and support groups postponed until end of March
Address:	1020 Merrill Street, Suite 1015 Salinas, California 93901
Website:	www.namimonterey.org
Facebook page:	https://www.facebook.com/NAMIMontereyCounty/
Phone number:	831-422-6264
Director's Name/Phone/email:	Joe Livernois / 831-422-6264 / jlivernois@namimonterey.org
Contact Name/Phone/email:	Justin Alnas / 831-422-6264 / jlnas@namimonterey.org
Services offered during COVID-19 response:	Programs and support groups postponed until end of March
How to access their services now:	Call or Email

Changes due to shelter-in-place order:	Call or Email
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Name of Organization:	Monterey County Rape Crisis Center
Services	Counseling, Crisis Intervention, 24-hour crisis line, Prevention education. Serving survivors of sexual violence, human trafficking, child abuse, and their significant others. ENG/SPN.
Address:	
Website:	www.mtryrapecrisis.org
Facebook page:	https://www.facebook.com/mtryrapecrisis/
Phone number:	(831) 373-3955 (business); 24-Hour Crisis Line: (831) 375-HELP (4357) or 424-HELP
Director's Name/Phone/email:	Clare Mounter; clare@mtryrapecrisis.org
Services offered during COVID-19 response:	https://www.mtryrapecrisis.org/covid-19-info
How to access their services now:	(831) 375-HELP (4357)
Changes due to shelter-in-place order:	https://www.mtryrapecrisis.org/covid-19-info

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Mental Health Lines

Name of Organization:	AIM Youth Mental Health
Services	AIM Youth Mental Health put together this awesome list of Behavioral Health Services & Resources During COVID-19 Pandemic National Resources: • The National Suicide Prevention Hotline: 1-800-273-TALK (8255) • Substance Abuse & Mental Health Services Administration (SAMHSA): 1-800-662-4357 • SAMHSA's Disaster Distress Hotline: 1-800-985-5990 or text "TalkWithUs" to 66746 • Teen Line: 1-800-TLC-TEEN or text "TEEN" to 839863 between 6:00-9:00 pm PST • National Crisis Hotline and Textline: 1-877-663-5433 or text "Connect" to 741741 • National Hopeline Network: Call or text 1-877-235-4525 • LGBTQ+ National Youth Talkline: 1-800-246-7743 California Based Resources: • California YOUTH Crisis Line: 1-800-843-5200 • Mental Health Association of San Francisco, California Peer-Run Warm Line: 1-855-845-7415 • Beacon Health, Mental Health referrals for Medi-Cal beneficiaries: 1-855-765-9700 • California Mental Health Services Authority: www.eachmindmatters.org, www.suicideispreventable.org, and www.emmresourcecenter.org Monterey County Based Resources: • Crisis Hotline: 831-458-5300 • Natividad Medical Center: 831-755-4111 • Community Hospital of Monterey (CHOMP) Mental Health Department: 831-625-4600 • Monterey County Behavioral Health: 888-258-6029 • Community Human Services (substance abuse, mental health counseling, and recovery services to middle/low income individuals and families): 831-658-3811

	• Interim, Inc. OMNI Warmline: Call 831-800-7660, text 831-998-7916, omni@interiminc.org • Valley Health Associates, Youth Outpatient Drug Treatment: 831-424-6655 • Equine Healing Collaborative, Marriage and Family Therapists and Social Workers, 831-582-1017 • Harmony at Home (Community counseling for individual, couples, and families on a sliding scale): Carmel 831-625-5160, Salinas 831-272-6644, Sarah@Harmony-At-Home.org • NAMI (National Alliance for Mental Illness) Monterey: info@namimonterey.org or 831-422-NAMI • United Way Monterey County: Call 2-1-1 or text your zip code to 898-211 or visit www.211montereycounty.org • Sam's Guide (Guide to everything Monterey County): http://mcdss.co.monterey.ca.us/docs/SAM's_GUIDE_2019.pdf
Website:	https://aimformentalhealth.org/

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Name of Organization:	California Peer Run Warm Line (24/7)
Description	For mental health support (serving all of California, in English for recorded message and when get to person, they have one or two on day shift who are bilingual in English/ Spanish): 1-855-845-7415
Phone number:	1-855-845-7415

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Name of Organization:	OMNI Warm Line (not 24/7)
Description	The WarmLine is open Monday-Friday, 10:00AM to 4:00PM. You can call, text, or email to get connected to someone at Interim, Inc.
Phone number:	Phone 831.800.7660 • Text 831.998.7916 • Email omni@interiminc.org
Services offered during COVID-19 response:	Residential and treatment programs are closed to visitors to protect the health and safety of our clients. We are practicing the “Shelter In Place” guidelines as listed in the order from the Monterey County Health Department. Services to our residents and clients is still being performed, as mental health service providers such as Interim are classified as “essential services”. Counselors and case workers are working closely with our clients to help them cope with this crisis and navigate services available to them.

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Name of Organization:	National Suicide Prevention Lifeline (24/7)
Phone number:	(877) 273-8255

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Name of Organization:	The Parenting Connection: Maternal Mental Health Warmline (Not 24/7)
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Phone number:	(831) 783-5933* Not 24/7
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Name of Organization:	Rape Crisis Hotline (24/7)
Phone number:	Monterey (831) 375-4357 Salinas (831) 424-4357

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Name of Organization:	Suicide Prevention Hotline (24/7)
Phone number:	(877) 663-5433

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Name of Organization:	Substance Abuse and and Mental Health Services Administration (SAMHSA) (24/7)
Services	365-a-year crisis counseling and support to people who are experiencing emotional distress related to natural or human-caused disasters
Phone number:	1-800-985-5990 (press 2) Via text:TalkWithUs to 66746

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Name of Organization:	Teen Line
Services	Teen and adolescents education and emotional support services
Phone number:	(310) 855-HOPE or (800) TLC-TEEN

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Name of Organization:	YWCA Hotline (24/7)
Phone number:	(831) 757-1001 (831) 372-6300

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Resource Requests

Name of Organization:	Resource Request Process for Monterey County
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Services	Process for requesting any medical or health supplies for Covid-19 response efforts. If your agency is supporting a government entity (i.e. the day care that is caring for hospital workers) during this time then you should request resources. The priority of distribution is as follows: 1. emergency responders (EMS, Fire, Law), 2. Hospitals, 3. Other Facilities. If the state can provide more medical and non-medical equipment the other facilities request will be fulfilled. If the small business is unsure if they qualify they can submit the request and the MOHAC will respond either way.
Website:	Go to https://apps.co.monterey.ca.us/emsrequest to request any medical or health supplies through the EMS Agency MHOAC Program.
Contact	Bagwell, Jared 755-4713 <BagwellJ@co.monterey.ca.us>
How to access their services now:	Effective immediately, please use the following website https://apps.co.monterey.ca.us/emsrequest, or click on the resource request link from the EMS Agency website EMS Agency to request any medical or health supplies through the MHOAC Program. Instructions: Go to https://apps.co.monterey.ca.us/emsrequest to request any medical or health supplies through the EMS Agency MHOAC Program. 1. Please do not submit subsequent resource requests for the items you have just requested for this requisition. Contracts Purchasing and Logistics will track your items requested, even if fulfilled at different times and you will be emailed directly of the status.

	2. Priority fulfillment will go to EMS System participants such as law enforcement, first responders, ambulance, and Hospital Emergency Department requests. 3. You will be contacted by a member of the Monterey County Contracts and Purchasing department or Logistics Command staff of the EOC when your resource request is ready or if they have any questions related to your request. 4. It is possible that your resource request may not be filled immediately. Every effort is being made to fulfill all requests. 5. If you have any questions, please contact the EMS Agency Duty Officer. Prioritization of Personal Protective Equipment (PPE) Tier System. • Tier 1: Emergency Medical Services (EMS), First Responders (Fire Dept), Hospital Emergency Departments, Coroner's Office and Law Enforcement. • Tier 2: Monterey County Health Department Operations all branches, Shelters, Jails and other County and City Departments, Urgent Cares, Skilled Nursing Facilities, Funeral Homes and Medical Transport Services. • Tier 3: Child Care givers, Physician's Offices, Nursing Homes, Outpatient Clinics and Home Health Care.
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Scam Alert

Name of Organization:	Monterey County Covid-19 Scams Alert
Website	http://mcdss.co.monterey.ca.us/docs/covid/COVID19_scams_eng.pdf

Senior Services

Name of Organization:	Alliance on Aging (Comprehensive list of ALL Senior Services)
Services	Medicare, senior peer, and tax counseling, transportation coordination program Their website has the most comprehensive list of all senior services in Monterey County
Address:	247 Main St. Salinas, CA 93901
Website:	https://allianceonaging.org/ Go to home page to access ALL Senior Services
Facebook page:	www.facebook.com/aoamonterey/
Phone number:	831-655-1334
Director's Name/Phone/email:	Teresa Sullivan / 831-655-4240 / tsullivan@allianceonaging.org
Contact Name/Phone/email:	Tamara McKee (Director of Programs) 831-655-4245 / tmckee@allianceonaging.org
Services offered during COVID-19 response:	In-Person Offices temporarily closed from March 16-31. Assisting clients via telephone or email: HICA/Medicare- for medical counseling. Transportation Assistance - for taxi voucher enrollment (65+) and bus passes. Benefits Checkup - Enrollment or questions about CalFresh and Low income subsidy. Ombudsman - for problems of residents of

	nursing homes and residential care facilities. Senior Peer Counseling - for counseling via phone appointment.
How to access their services now:	Via phone: (831) 655-1334 or (831) 758-4011
Changes due to shelter-in-place order:	Services are being provided via phone. In-person offices temporarily closed

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Name of Organization:	Grocery Stores: Programs for Aging Residents
Services	Target will be reserving the first hour (8 am-9 am) of each Wednesday for the elderly and those with underlying health concerns so they can shop more safely. Walmart will offer special shopping hours for those over 60 years old. Those customers will be allowed to come into the store one hour before it opens (6 am-7 am) on Tuesdays from March 24 through April 28. Dollar General recently announced the first opening hour each operating day (8 am-9 am) everyday will be reserved for senior customers. The stores will also be closing an hour early to allow for time to restock shelves. Safeway will also reserve time for its elderly customers. Tuesdays and Thursdays from (6 a.m.-9 a.m.) will be for seniors and at-risk guests Whole Foods Market stores in the United States and Canada will open an hour early (8 am-9 am) everyday for customers age 60 and older

Services offered during COVID-19 response:	See above
How to access their services now:	
Changes due to shelter-in-place order:	

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Name of Organization:	Hospice Giving Foundation
Services	Comprehensive support for end-of-life care and preparedness. Awards grants annually to not profit providers of end-of-life care and service in Monterey and San Benito Counties. Services include education and resources about end of life care and services; workshops for completing advance healthcare directives and general preparedness, online resources to assist people in knowing about types of care, what to expect towards the end of life, how to access information and help loved ones.
Address:	80 Garden Court, Suite 201
Website:	https://hospicegiving.org/
Facebook page:	https://www.facebook.com/HospiceGiving
Phone number:	831-333-9023

Director's Name/Phone/email:	Siobhan M. Greene, President & CEO sgreene@hospicegiving.org / 831-333-9023
Contact Name/Phone/email:	General Information: Jennifer Balducci, Office Manager jbalducci@hospicegiving.org / 831-333-9023 Education: Philip Geiger, Director of Outreach pgeiger@hospicegiving.org / 831-333-9023
Services offered during COVID-19 response:	Email or Phone based support to help prepare advance health care directives, online resources, support to local agencies providing care
How to access their services now:	Call or email; calls during workday will be returned within 2 hours; after hour calls returned on next business day.
Changes due to shelter-in-place order:	No in-person workshops or professional support programs. All programming has been moved to virtual.

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Name of Organization:	Meals on Wheels (Salinas Valley)
Services	Home delivered meals for seniors (60 years and older) who can no longer shop or cook for themselves. Offered to all income levels, long and short term.
Address:	40 Clark St. #C Salinas, CA 93901
Website:	https://mowsalinas.org/about-us/history
Facebook page:	https://www.facebook.com/mowsalinas/

Phone number:	831-758-6325
Director's Name/Phone/email:	Regina Gage / 831-758-6325 / reginag@mowsalinas.org
Contact Name/Phone/email:	Claudia Aguilera / 831-758-6325 / claudiaa@mowsalinas.org
Services offered during COVID-19 response:	We serve home-bound seniors, 60 and older who can no longer shop or cook for themselves in the Salinas Valley. Please have them call 831-758-6325 for more info. If folks are able-bodied but taking the precaution of staying home, please encourage them to call local restaurants or grocery stores for delivery. They sure need our support right now.
How to access their services now:	Please call 831-758-6325
Changes due to shelter-in-place order:	Our friends at the Salvation Army are prepared to offer a meal to seniors who are able to drive but don't want to go out to restaurants or grocery stores by calling: 831-443-9655 ext. 2900. When calling, let them know you'd like to be on the Senior pick-up list and you can go to Salvation Army at 2460 N. Main Street in Salinas to pick up their meal.

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Name of Organization:	Meals on Wheels (Monterey Peninsula)
Services	Home delivered meals for homebound and disabled seniors (60 years and older). Offered to all income levels, long and short term. Offered to seniors who are returning home after being discharged from the hospital.

Address:	700 Jewell Avenue Pacific Grove, CA 93950
Website:	www.mowmp.org
Facebook page:	https://www.facebook.com/mowmontereypeninsula/
Phone number:	831-375-4454
Director's Name/Phone/email:	Christine Winge / 831-375-4454 / cwinge@mowmp.org
Contact Name/Phone/email:	Patrick Sheridan / 831-375-4454 / psheridan@mowmp.org
Services offered during COVID-19 response:	Will continue providing home delivered meals. Sanitation protocols have been increased/improved. The Sally Griffin Active Living Center will temporarily suspend exercise classes, congregate dining, etc.
How to access their services now:	Call for services.
Changes due to shelter-in-place order:	

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Name of Organization:	Monterey County Department of Social Services: Adult Protective Services
Services	Reporting for abuse and neglect of adults and elderly

Address:	1000 S Main St. Salinas, CA 93901
Website:	http://mcdss.co.monterey.ca.us/
Facebook page:	
Phone number:	831-883-7565 (800)510-2020
Director's Name/Phone/email:	Margaret Huffman / 831-755-4466 / huffmanm@co.monterey.ca.us
Contact Name/Phone/email:	Allison Yant / 831-883-7511 / yanta@co.monterey.ca.us
Services offered during COVID-19 response:	See below
How to access their services now:	All offices are closed, but accepting phone calls
Changes due to shelter-in-place order:	Senior Information and Referral Assistance In Home Supportive Services, Public Authority and Adult Protective Services Call M-F 8 a.m. to 5 p.m. 800-510-2020, 831-755-4466, TTY/TTD Phone #: (831) 784-2131 Drop off documents only at the following locations: • 1000 S. Main St. Ste. 211 Salinas • 2620 First Ave., Marina

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Name of Organization:	Legal Services for Seniors
Services	Provides legal services at no charge to Monterey County seniors 60 years of age and older with an emphasis on the socially and/or economically needy

Address:	915 Hilby Avenue, Suite #2 Seaside, California 93955
Website:	https://www.lssmc.net/
Facebook page:	https://www.facebook.com/Legal-Services-for-Seniors-57290987842/?ref=br_rs
Phone number:	831 899 0492.
Director's Name/Phone/email:	Kellie Morgantini / 831-899-0492 / kellie@lssmc.net
Contact Name/Phone/email:	Nancy Miccoli / 831-899-0492 / nmiccoli@legalservicesforseniors.org
Services offered during COVID-19 response:	
How to access their services now:	Call 831 899 0492. We can help many folks over the phone.
Changes due to shelter-in-place order:	Legal Services for Seniors is providing phone assistance for all seniors (60 and older). We are supplying clients with Advanced Health Care directives as well as providing direction on holographic Wills. Clients can call for any legal assistance. Our legal advocates and attorneys will talk with clients on any matter with which we can help.

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Name of Organization:	The Salvation Army
Services	Drive thru meal distribution for Senior Citizens
Address:	2460 N. Main St. Salinas, CA 93906
Website:	https://salinas.salvationarmy.org/salinas_corps/
Facebook page:	https://www.facebook.com/SalvationArmySalinas/
Phone number:	831 443 9655
Director's Name/Phone/email:	Patrick Lyons 831 443 9655 patrick.lyons@usw.salvationarmy.org
Contact Name/Phone/email:	Patty Brem 831 443 9655 patricia.brem@usw.salvationarmy.org
Services offered during COVID-19 response:	Drive thru meal distribution for Senior Citizens
How to access their services now:	Call number above to sign up for a meal.

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Substance Abuse

Name of Organization:	Community Human Services
Services	Substance Abuse Services
Website:	https://chservices.org/
Facebook page:	https://www.facebook.com/chservicesmonterey/
Phone number:	831-658-3811
Director's Name/Phone/email:	Robin Mccrae / 831-658-3811 / rmccrae@chservices.org
Contact Name/Phone/email:	Lenina Sanchez / 831-658-3811 / lsanchez@chservices.org
Services offered during COVID-19 response:	● Genesis House in Seaside — (831) 899-2436 Operational during shelter-in-place order but closed to the public. No new admissions. ● Outpatient Treatment Centers in Salinas & Monterey — (831) 237-7222; 658-381. Closed to the public. Counseling services offered via tele-health and telephone. ● Substance Use Prevention Program (SUPP): Closed to the public. Counseling services offered via tele-health and telephone. ● DAISY: Closed to the public. Counseling services offered via tele-health and telephone. ● Off Main Clinic in Salinas — (831) 424-4828 Methadone maintenance and other medication assisted treatment options and counseling for opioid dependent adults

How to access their services now:	Call Numbers Above
Changes due to shelter-in-place order:	

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Name of Organization:	Sun Street Centers
Services	Provides substance abuse education, prevention, and recovery.
Address:	
Website:	https://sunstreetcenters.org/
Facebook page:	https://www.facebook.com/SunStreetCenters/
Phone number:	831-753-5135
Director's Name/Phone/email:	Anna Foglia / 831-753-5144 / afoglia@sunstreet.org
Contact Name/Phone/email:	Marciano Huerta / 831-261-4263 / mhuerta@sunstreet.org
Services offered during COVID-19 response:	Salinas. King City and Seaside still open, but you should call ahead before going in person.
How to access their services now:	

Changes due to shelter-in-place order:	DUI programs will now be offered through telehealth services per DHCS guidelines.
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Tax Assistance

Transportation

Name of Organization	Independent Transportation Network Monterey County
Phone	831-233-3447
Current Hours of Operation	24/7

Services currently provided during COVID19 responses (i.e. confirmation of services you are continuing to provide, services that are currently suspended, and changes to existing program(s))	ITNMontereyCounty COVID-19 “Shelter in Place” Response Policy As a “Shelter in Place” mandate has been declared for Monterey County to limit the spread of COVID-19. ITNMontereyCounty understands the importance of our services as a lifeline to the community, and we have crafted this policy in an effort to balance the needs of our riders with the safety of the larger community. We recognize that the Centers for Disease Control and Prevention (CDC) classifies some of our riders as a high-risk group, but many ITNMontereyCounty riders require trips that are life-sustaining. To assist in the CDC recommended social distancing efforts ITNMontereyCounty immediately instates the following policies: • ITNMontereyCounty will only provide essential rides until further notice. These rides consist of dialysis, cancer treatment, and certain other medical needs. Please contact the office if you are unsure if your medical ride would be considered an essential ride. • ITNMontereyCounty will complete short errands for riders Monday through Friday between 8:00am and 6:00pm to assist them in staying home and maintaining social distancing. Members needing to obtain necessary grocery, pharmacy, and life sustaining essentials should call and arrange credit card payment/pick-up (not payment by cash or check) with the store, allowing ITNMontereyCounty drivers to pick up the items and leave them outside the member’s door. Drivers will not enter a home for any reason. PLEASE DO NOT TIP DRIVER. ITNMontereyCounty’s policies prohibit drivers from accepting tips. • ITNMontereyCounty Management reserves the right to execute discretion and deny rides based upon restrictions issued under Monterey County’s “Shelter in Place” order until further notice. We understand that the next few weeks will be difficult, and we want to assist while limiting exposure and possible spread of this virus. If you have questions, please call the office number at 831-233-3447. We will be answering calls and questions. If you leave a message, your call will be answered within 24 hours.
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Ways to access your services, given Shelter in Place	Phone or Internet to enroll in membership
Website	www.itnmontereycounty.org

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Name of Organization:	Monterey Salinas Transit (MST)
Services	Free Public Transportation during
Address:	
Website:	https://mst.org/
Facebook page:	https://www.facebook.com/montereysalinas.transit/
Phone number:	888-678-2871
Contact Name/Phone/email:	Lisa Rheinheimer / 831-264-5874 /lrheinheimer@mst.org
Services offered during COVID-19 response:	Busses are running, but on a restricted schedule. See below for more information
How to access their services now:	For more information, visit mst.org or call 1-888-MST-BUS1 (1-888-678-2871) toll free. For RealTime bus arrival information, text "Next" and your four-digit bus stop ID (example, "Next 9103") to 25370, call 1-888-MST-BUS1 with your four-digit bus stop ID, download the free Transit app, or use Google Maps. Follow twitter.com/mst_bus for the latest service alerts.

**Changes due to
shelter-in-place order:**

MST will operate on weekdays as if it were a **modified Sunday schedule** throughout the week with the following exceptions:

Lines already suspended until further notice:

- 47 Hartnell – Alisal Campus
- 55 Monterey – San Jose Express
- 70 Presidio – La Mesa
- 72 Presidio – North Salinas
- 74 Presidio – Toro Park
- 75 Presidio – Marshall Park
- 76 Presidio – Stillwell Park
- 78 Presidio – Santa Cruz
- 86 King City – San Jose/San Jose Airport
- MST Trolley

Lines which are suspended until further notice effective March 28:

- 4 Carmel – Carmel Rancho
- 8 Ryan Ranch – Sand City
- 12 The Dunes – NPS
- 14 La Mesa – NPS
- 19 Del Monte Center – CSUMB via East Campus
- 25 CSUMB – Salinas70 Presidio – La Mesa
- 26 CSUMB – East Campus Express
- 27 Watsonville – Marina
- 46 Natividad – Salinas
- 48 Salinas – Salinas Airport Business Center
- 56 Salinas – Monterey
- Del Rey Oaks Special Service

Lines which will continue to operate weekday schedules:

- Line 93 Ryan Ranch – Monterey
- South County On Call in Gonzales, Greenfield, King City and Soledad

All other lines below will operate as if it were a modified Sunday schedule throughout the week and on weekends. Please note increased service to CHOMP on Lines 22 and 24. Passengers should reference the Sunday timetable on the day they ride.

- JAZZ A Aquarium – Sand City
- JAZZ B Aquarium – Sand City
- 1 Asilomar – Monterey
- 2 Pacific Grove – Carmel

- 3 CHOMP – Monterey
- 7 Del Rey Oaks – Monterey (operates weekends only)
- 11 Carmel – Sand City
- 16 Marina – CSUMB
- 18 Monterey – Marina
- 20 Salinas – Monterey
- 21 Pebble Beach – *Salinas Express*
- 22 Big Sur – Monterey (operates three round trips and now serves CHOMP)
- 23 Salinas – King City
- 24 Monterey – Carmel Valley Grapevine *Express* (now serves CHOMP)
- 28 Watsonville – Salinas *via Castroville*
- 29 Watsonville – Salinas *via Prunedale*
- 40 Spreckels – Alisal (operates weekends only)
- 41 Northridge – Salinas *via East Alisal*
- 42 Westridge – Alisal (operates weekends only)
- 44 Northridge – Salinas *via Westridge*
- 45 Northridge – Salinas *via East Market*
- 49 Salinas – Santa Rita *via Northridge*
- 61 Salinas – VA-DOD Clinic
- 82 Fort Hunter Liggett – *Salinas Express*
- 84 King City – Paso Robles
- 85 Fort Hunter Liggett – Templeton
- 91 Sand City – Pacific Meadows
- 92 CHOMP – Pacific Meadows
- 94 Sandy City – Carmel
- 95 Williams Ranch – Northridge
- Marina OnCall

MST staff is committed to providing service to passengers, and staying healthy ourselves in order to perform our jobs well. We will continue to take precautions to protect employees and customers from the novel Coronavirus (COVID-19), and ask our passengers to do the same. Please follow CDC recommended guidelines: wash your hands often with soap and water for at least 20 seconds, use antibacterial hand sanitizer, and if your trip is not essential, please stay home. Let's all do our part to keep everyone healthy.

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Veteran Services

Name of Organization:	Military & Veterans Affairs (Department of Social Services, Monterey County)
Services	Prescriptions and Telehealth Support for Veterans
Address:	
Website:	www.mvao.org
Facebook page:	https://www.facebook.com/pages/Monterey-County-Military-and-Veterans-Affairs-Office/138334649546991
Phone number:	Call M-F 8 a.m. to 5 p.m. 831-647-7613
Director's Name/Phone/email:	Jason M Cameron / Director - Military & Veterans Affairs County of Monterey / Office 831-647-7619 / CameronJ@co.monterey.ca.us
Contact Name/Phone/email:	
Services offered during COVID-19 response:	See below:
How to access their services now:	Those using TriCare using traditional health care methods should speak with their pharmacies regarding shipping options. Otherwise, there are online pharmacies that they or their doctors could submit prescriptions.

	For the VA, mail prescriptions is an option. They should call the VA 650-493-5000 and request that option or they may be able to select these options through https://www.myhealth.va.gov/mhv-portal-web/home
Changes due to shelter-in-place order:	Military & Veterans Affairs Rides to Palo Alto and all outreach efforts are postponed until further notice. All other services are available by phone/video or online. Online www.mvao.or Call M-F 8 a.m. to 5 p.m. 831-647-7613

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TEMPLATE

Name of Organization:	
Services	
Address:	
Website:	
Facebook page:	

Phone number:	
Services offered during COVID-19 response:	
How to access their services now:	
Changes due to shelter-in-place order:	

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Name of Organization:	
Services	
Address:	
Website:	
Facebook page:	
Phone number:	

Director's Name/Phone/email:	
Contact Name/Phone/email:	
Services offered during COVID-19 response:	
How to access their services now:	
Changes due to shelter-in-place order:	

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