Terms of Service

By commissioning me you agree to these terms.

Preferred contact through Telegram: @hyenamutt

General:

- 1. You must be 18 years or older to commission me.
- 2. Please have a pose/expression or environment in mind before commissioning me.
- 3. Please make sure references are crisp and readable, digital references preferred. A dedicated ref sheet is not required, and a single picture of your character will do.
- 4. Regardless of classification in the content policy below, I may refuse any commission for any drawing or client I am not comfortable working on or with.
- 5. I may terminate a client's commission at any time for any reason but especially if they exhibit inappropriate, offensive, or threatening behavior towards myself or anyone else online or in a public space or violate this TOS in any way. In this case, the client will always receive a full refund.

Content:

I will draw:

- All genders, sexual orientations, body types, and races.
- Bipeds and humanoids.
- Light gore (including candy-gore and otherwise-modified-gore).
- Some fetishes (Ask me).
- SFW art.
- Suggestive NSFW art.
- Memes and trends

I will NOT draw:

- Depictions of racist, homophobic, sexist, transphobic, or otherwise bigoted or offensive content.
- Zoophilia, babyfur/diaper, scat, watersports
- Extreme gore
- Explicit/exposed genitals NSFW.
- Ferals, quads, taurs, etc.
- Highly complex backgrounds or characters

Process:

Send me a DM to request a commission. I prefer to work through Telegram so I can send the uncompressed file at the end of the process. If you don't have Telegram, you're welcome to message me through one of my other social profiles (listed in my Carrd). Commissions are usually completed within 2 weeks of payment and will not take more than 4 weeks. I will keep the client updated if problems arise and a full refund will be issued if an emergency comes up that renders me incapable of finishing the commission by the 4 week deadline.

Upon completing a sketch, I will send a watermarked version to you for approval before moving on (where applicable). I will not move forward until the sketch is approved. Please pay close attention to the sketch to determine if you'd like any edits made, as that will be the best

time to make them (excluding edits to colors and patterns, of course). You're welcome to request more WIPs.

Payment, pricing, & refunds:

All prices are listed in USD. Prices shown are minimum estimations and are subject to variability based on complexity and add-ons. I may offer a discounted price if the commission is something that I have little to no experience drawing, as it may not be up to my usual standards.

Once the sketch has been approved and the price agreed upon, I will send the client an invoice to their email via PayPal. Payment is expected within 48 hours of sketch approval and <u>I</u> will not make further progress until payment is received.

The client has until the sketch is completed to back out of the commission process and will not be expected to pay until the sketch is completed. Beyond the sketch, only partial refunds will be discussed based on how much of the commission was completed. Full refunds will only be granted if I cannot meet the 4 week deadline or if the process is terminated due to breach in TOS, with few exceptions

Usage:

I may use the finished artwork I create as examples for future clients or to post to my socials with credit to the character owner(s). If the client wishes to remain anonymous or does not want the artwork to be posted publicly, they must let me know as soon as possible.

These commissions are for personal, non-commercial use only. You are free to post the finished artwork to any of your socials, use it as a profile picture/banner/etc., or make personal prints of it, provided that my signature is clearly visible if possible and/or proper credit is given to me, and you do not profit from it, sell it, or pass it off as your own work. Please do not alter the artwork without my permission. Exceptions can be made only if discussed prior to the commissioning process.

Thank you for reading my TOS before commissioning me, please don't hesitate to ask for clarification on anything here. I look forward to working with you!:)