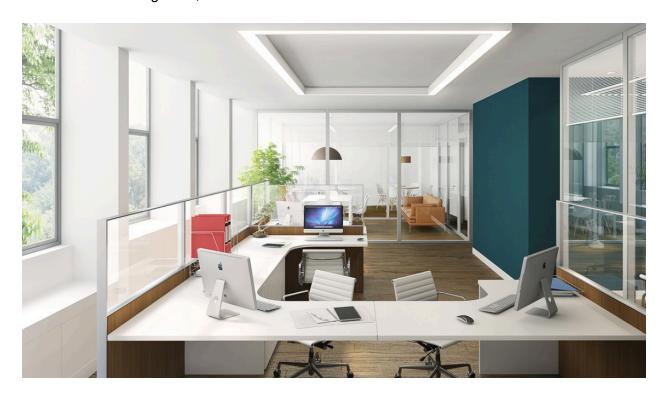


Office Cleaning - The Changing Profile Of The Office Cleaner In The Corporate Workplace

Traditionally, office cleaners have been part of an invisible workforce in the corporate environment clearing up the office out-of-hours, either late at night or early in the morning. With the growing popularity of daytime cleaning the visibility and perception of office cleaners has undergone a dramatic change in the workplace. This has required a change in mindset, not only for the office cleaning team, but also for the office worker.



The benefits of daytime <u>office cleaning</u> are well documented and it is now widely accepted that this approach offers a host of business and operational improvements including reduced costs, increased productivity and enhanced customer care. However, there is often some skepticism and mistrust at the start that needs to be overcome to convince office staff that changes will not disturb the working environment, but ultimately enhance the office space.

Visibility And Availability

This increase in the visibility and availability of office cleaning staff tends to raise the overall awareness of the process, highlighting its importance and demonstrating the commitment to



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high standards. As a result, building occupants tend to show more respect towards office cleaners when they see them working hard to keep the building clean, so greater care is often taken by staff and visitors as a result.

Higher levels of interaction will often occur between the office cleaners and office staff, with spills and problems often reported immediately, so issues can be addressed quickly and efficiently to avoid costly-damage to the office environment. Furthermore, it also leads to greater mutual understanding, resulting in enhanced communication and less complaints.

Advanced Technology

Some of the initial resistance amongst office staff to daytime office cleaning is caused by a misconception that the office cleaners will be disruptive to their working day, using loud and awkward equipment along with unpleasant or toxic cleaning chemicals. Therefore, it is necessary to demonstrate the advancements in cleaning technology to overcome this misunderstanding.

For example, cordless vacuum cleaners using lightweight batteries, avoid the need for trailing leads so remove any potential health and safety risk, whilst low-noise technology enables previously intrusive activities to take place without causing disturbances. What is more, backpack vacuum cleaners provide added mobility in inaccessible or difficult to reach areas.

Elsewhere, microfibre technology including cloths and mops remove the need for using cleaning chemicals, only requiring a minimal amount of water. This means that horizontal, vertical and floor surfaces can be cleaned better, faster and safer, without emitting any unpleasant fumes or odours. Furthermore, tests have shown that these products eliminate significantly more bacteria than traditional office cleaning tools providing added protection to office staff.

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