Vishal Thakur

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WORK EXPERIENCE

Human Factors International (Client – Dell)   **June 2022 – Present**
Senior UX Designer   *Remote*

- Enhancing the user experience for Dell's SaaS product - PPDM, by refining key features.
- Leading the design efforts for PPDM's scale-out project - Santorini, set to release in 2025.
- Enhancing and expanding Dell's IDS design system by adding new patterns to ensure consistency and usability across the product.
- Conducting usability testing on important workflows to gather user feedback and refine designs before handing them off to developers.
- Conducted Design Quality Assurance on all developed flows to ensure alignment with the planned design before release.
- Mentoring new designers by guiding them through the product's key workflows and the overall design process, ensuring smooth onboarding.

Capgemini Invent (Client – IKEA)   **Nov 2021 – Jul 2022**
UI/UX Designer   *Mumbai, India*

- Redesigned IKEA's entire Developer Portal to improve usability and user experience.
- Applied IKEA's Skapa Design system across the portal to maintain IKEA's consistent branding and design standards.
- Helped streamline the design process by introducing new design patterns and workflows to improve efficiency.

Capgemini (Client – Allegis Group)   **Aug 2020 – Oct 2021**
UI/UX Designer   *Mumbai, India*

Capgemini (Client – Allegis Group)   **Jan 2019 – Sep 2020**
Frontend Developer   *Mumbai, India*

Capgemini (Client – Allegis Group)   **Dec 2017 – Dec 2018**
Production Support   *Mumbai, India*

CERTIFICATIONS, SKILLS & INTERESTS

- **Certifications:** HFI-Certified Usability Analyst (CUA), Google UX Design
- **Skills** *(Design)***:** UX Design, User Research, UI Design, User Testing

- **Interests:** Fitness, Cricket

EDUCATION

Thadomal Shahani Engineering College   **August, 2017**
Bachelor's in Computer Engineering   *Mumbai, India*

S.H.M Institute of Technology   **August, 2014**
Diploma in Information Technology   *Mumbai, India*