Refund Policy

55+ BC Games

Purpose

This policy outlines eligibility, deadlines, and processing procedures for participant and supporter registration refunds.

Eligibility

Participants and Supporters may request a refund of registration and sport fees if the written request is submitted at least 45 days prior to the first day of the Games.

A $25 processing fee will be deducted from all eligible refunds.

Refunds will be approved as a result of withdrawals due to illness, injury or other unexpected circumstances which prohibits the person from attending the Games.

No refunds for any reason will be eligible if withdrawal from the Games occurs within 45 days prior to the first day of the Games.

Sport Cancellation

A sport may be cancelled by the Host Society and the BC Seniors Games Society in the following situations:

- low registration numbers after registration has closed;
- venue or safety issues between the sport announcement and before registration opens or during the registration period;

Participants and registered Supporters affected by a sport cancellation have the following options:

- request a refund of membership fees paid for current year
- transfer their participant registration and sport fees to participate in a different sport providing there is room available in the sport
- request a full refund of registration fees only and remain members in good standing for the current year
- request a full refund of participant sport fee only and remain members in good standing for the current year
- Supporters are not eligible to convert their supporter registration to a participant registration
- Participant registration fees and sport fees are not transferable to another person.

Zones will contact participants registered in cancelled sports within three days of the sport cancellation announcement to discuss options.

Refund Processing Timeline

Refund requests must be submitted in writing to the Zone Director at least 45 days prior to the first day of the Games.

Zones will submit a consolidated refund list to BC Seniors Games Society no later than 40 days prior to the Games.

BC Seniors Games Society will issue one consolidated refund cheque per Zone.

Each Zone will determine their own system for distributing refunds to their zone participants and supporters.

Approved refunds will typically be issued 2-4 weeks prior to the Games

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