Recovery Room Reservations on Fusion

- 1. Hours of Operation
 - a. M-F 7a-9p
 - b. Sa 9a-8p
 - c. Su 10a-8p
- 2. Patrons with a reservation will notify the front desk that they are here for their session. An RA will escort them to the Recovery Room.
- 3. If Patron does not have a copy of their receipt- Look up the reservation on Fusion
 - a. Click the Fusion icon in the top left corner
 - b. Under the "View" column: click "Registrations"
 - c. Under the "Categories" column: click "Recovery Room" then "Apply Filter" to see the names for each reservation.
- 4. *door will lock behind patron, notify them that they cannot allow guests or others into the space who have not made a reservation.
- 5. Once all patrons are in the space, provide an overview of the equipment. Each bay will have an instruction booklet with operating details for each piece of equipment.

Recovery Room Instructions

- 1. Massage Chairs
 - a. Turn on
- 2. Recovery Boots
 - a. Different sizes, get boots, battery, and connector
- 3. Massage Gun
 - a. Different accessories

Recovery Room Troubleshooting

- 1. The boot charger has lights at the top indicating the battery level.
- 2.

Frequently Asked Questions

1. How can I make a reservation?

You can reserve a bay in the Recovery Room through the Penn Recreation Portal.

2. Can I bring additional guests with me to my reservation?

No, you may not bring any guests with you into the Recovery Room.

3. Can I cancel my reservation?

Yes, you can cancel your reservation up to 6 hours before its start time.

4. How far out can I make a reservation?

You can make a reservation up to seven days in advance.

5. Can I make a reservation that is not on the hour?

Unfortunately, you can only make reservations on the hour. (i.e. 6:00-6:30pm)

6. How do I get into the Recovery Room?

Notify the Welcome Desk that you have a reservation for the Recovery Room and have your receipt ready. The Operations Supervisor on staff will then escort you to the studio and get you set up in your bay.

7. How can I see if the Recovery Room is available or already booked?

You can go to our website and view if slots are available during the time in which you would like to reserve a bay in the Recovery Room.

8. Can I bring bags into the Recovery Room?

No. You may bring personal items into the room, but you must put your bag in one of our lockers.