

Understanding people's experiences providing adult social care services

- Overview** We're conducting research to understand people's experiences and frustrations in accessing adult social care. This is so that we can improve the service that we provide.
- Your role** We'll be asking you about your experiences supporting people in accessing adult social care. We'll ask you to talk through a couple of case studies so we can understand the process in as much detail as possible.

Please read the following statements and sign below if you agree:

Confidentiality	I understand that all of the information I share will be anonymised so that I and individuals that I discuss cannot be personally identified from any research that is shared.
Participation is voluntary	I understand that taking part in the research is voluntary and that I can withdraw my consent and stop at any time.
Observing the research	I understand that staff from the Council and other organisations that are working on this project may watch my session to learn from what happens.
Collecting the research data	I understand that the Council may take audio recordings, detailed notes, and make a transcript of my research session. Staff from the Council and other organisations working on this project will review this data. We will keep this data securely for up to 2 years.
Sharing the research data	I understand that the Council may share the results of this research with teams within the Council and with other organisations working on this project. The results may also be shared publicly on an online research library.

Participant:

Name:

Signature:

Date:

Person collecting consent:

Name:

Role:

Signature:

Date: