



Hourglasslingerie.net

Call: (443) 869- 5324

Email: info@hourglasslingerie.net

Return/Exchange Form

Thank you for your order! We hope you enjoy your purchase; however, we understand that you may need to return or exchange an item. We offer a 30-day, 100% satisfaction guarantee. If your item does not fit exactly the way you want, then let us help since bra fitting is our specialty! Please call us at 443-869-5324 or email us at info@hourglasslingerie.net.

To initiate a return or exchange, please simply fill out this form and send items back to:

Hourglass Lingerie
604 Providence Road
Towson, MD 21286

Upon Returning/ Exchanging please remember...

- Please make sure all the tags and packaging are intact. The items should be in their new original condition (Unworn, unwashed all tags are attached without any visible stains).
- Please return molded cup items in an appropriate size envelope or box to ensure a full credit. Do not fold or smash delicate molded cups.
- Please return all swimwear with the protective liner in place.

Customer Name: _____ Phone Number: _____

Customer Email Address: _____

I am returning item(s) for: ☐ Return ☐ Exchange ☐ Store Credit

I am returning this item(s) because (check all that apply):

It does not fit correctly: ☐ Cup too Large ☐ Cup too Small ☐ Band too Large ☐ Band too Small

Other (specify below): _____

_____.

Returns: Please let us know which item(s) you are returning.

Brand	Style #	Color	Size	Description of Return	QTY

Exchanges: Please let us know what new item(s) you wish to exchange for.

Brand	Style #	Size	Color	QTY

If the exchange is more than the original sale, we will contact you for payment before the item is shipped. Upon receipt of your return or exchange, please allow up to 15 business days for your credit or exchange to be process or posted.