

2024 Satisfaction Survey Results

How long were/have you or your person been in services (any type of services)	How happy are you with our services you or your person received from us? (1 = Not at all Happy 5 = Extremely Happy)	Did you or your person benefit from our services?	Please rate the following about our JUMP Team: [Level of communication from our staff]	Please rate the following about our JUMP Team: [Professionalism of our staff]	Please rate the following about our JUMP Team:	Please rate the following about our JUMP Team: [Effectiveness of the service(s) received]
			Excellent 13		Excellent 15	Excellent 14
		Yes 18	Above Average 5	Excellent 15	Above Average 3	Above Average 2
Average 8 months	Average Score 5	Blank 1	Average 1	Above Average 4	Average 1	Average 3

You are	Client's Gender	What services have we provided to you or your person (check all that apply)		
		Work Assessment		
		Job Preparation		
Client 2		Job Placement-Direct Job Placement		
Parent 6		Job Placement-Supported Employment		
Guardian 1		Job Coaching		
Service Provider 6	Male 10	Job TryOut		
Employer 1	Female 6	Follow Along Services		
Other 3	Multiple 3	Pre-ETS		



Please provide us with any additional comments, remarks, suggestions and feedback

We value our relationship with JUMP.

My son needs support at his job (assistance with transfers going to the bathroom) I would have thought the job coaching would have help with support or finding support with that.

Thank you . Support has been excellent .

THANK YOU! 😀

None as of now.

Great service

We have really enjoyed the process of working with LaShey. We absolutely love her and she has always tried her best to get us a great fit for the job.

She is professional and kind and and seems to always think of others.

Thanks for all your years of service!

Brandon was perfect for Erin! Always professional and helped her obtain and maintain a job that she enjoys! We are so grateful!

My son would not be employed without the services of Vocational Rehabilitation and, specifically, JUMP.

Personalized services provided to my son by JUMP throughout the entire process plus the connections and reputation JUMP has with employers are two major factors in his success.

Great summer work learning experience for our son. We appreciate the effort staff put into finding a work environment that would be a good fit for him.

I was so impressed with the patience of the JUMP team. They followed up on interviews and offered support. I will recommend them to anyone



needing help getting back into the workforce.

I've had numerous clients benefit from the services you provide. I truly appreciate how you support clients and do your best to place them in the vocational objective they chose.

You all are awesome to work with, you have done a great job with VR clients!!!