

The Radiance Club — Membership Terms & Conditions

By joining The Radiance Club, you agree to the following terms:

Minimum Term

- 3-month minimum commitment
- Payments are collected monthly via Stripe subscription

Booking Treatments

- Treatments must be booked manually by contacting the clinic each month
- Missed months do **not** roll over unless pre-agreed
- Unused sessions are forfeited if not booked

Payments & Cancellations

- Membership auto-renews monthly
- Cancel anytime after 3 months with at least 30 days' notice before the next billing date
- No partial refunds for mid-month cancellations

Loyalty Rewards & Discounts

- Loyalty bonuses (e.g. free treatments) apply only if your membership remains continuous
- Discounts apply only while your membership is active

Treatment Availability

- Offered in Tilbury, subject to availability
- Some treatments require medical assessment and may be adjusted for clinical reasons

Medical Suitability

- You must be medically suitable for your selected treatments
 - If not, a suitable alternative will be offered (or the missed session forfeited)
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Questions?

Email: info@shaksmithaesthetics.com

Instagram: [@shaksmithaesthetics_](https://www.instagram.com/shaksmithaesthetics_)