

Privacy Policy

At FoodClick, we are committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our website, mobile applications, and services.

By using FoodClick, you agree to the collection and use of information in accordance with this Privacy Policy.

1. Information We Collect

1.1 Personal Information

When you create an account or use FoodClick services, we may collect personal information such as your name, phone number, email address, and other contact details.

1.2 Location Information

FoodClick collects and uses location data from drivers to provide food delivery services efficiently.

Driver location information may be collected while the app is in use or running in the background for the following purposes:

- Assigning delivery orders to nearby drivers
- Enabling real-time order tracking for customers
- Supporting delivery operations and navigation
- Improving delivery efficiency and service quality

1.3 User Content

We may collect information and content you submit through the app, including reviews, comments, support requests, and other communications.

1.4 Automatically Collected Information

We may automatically collect certain device and usage information, including IP address, device type, operating system, app version, browser type, and app usage statistics.

1.5 Cookies and Tracking Technologies

We may use cookies and similar technologies to enhance user experience, analyze usage trends, and improve our services.

2. How We Use Your Information

We use collected information to:

- Provide, operate, and improve FoodClick services
 - Manage user accounts and deliveries
 - Enable order tracking and delivery coordination
 - Communicate with users regarding updates, support, and service notifications
 - Monitor app performance and improve user experience
 - Maintain platform safety and prevent misuse
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3. How We Share Your Information

3.1 Service Providers

We may share information with trusted third-party service providers that help us operate our platform, including hosting providers, analytics providers, mapping services, and payment processors.

3.2 Customers and Delivery Tracking

Driver location data may be shared with customers during active deliveries to provide real-time order tracking.

3.3 Legal Requirements

We may disclose information if required by law or in response to valid legal requests from public authorities.

3.4 Business Transfers

In the event of a merger, acquisition, or sale of assets, user information may be transferred as part of the transaction.

4. Data Security

We implement reasonable security measures to protect your information against unauthorized access, alteration, disclosure, or destruction. However, no method of electronic transmission or storage is completely secure.

5. Your Choices

5.1 Account Information

You may update or delete your account information through your account settings or by contacting us.

5.2 Location Permissions

You can control location permissions through your device settings. Disabling location access may limit certain features of the FoodClick driver application.

5.3 Cookies

You may manage cookie preferences through your browser settings.

6. Children's Privacy

FoodClick is not intended for children under the age of 13. We do not knowingly collect personal information from children under 13 years of age.

7. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Updated versions will be posted on our website or within the application.

8. Contact Us

If you have any questions or concerns regarding this Privacy Policy, please contact us through the official FoodClick support channels.
