

# CultureHouse Block FAQ

## What is the CultureHouse Block?

The CultureHouse Block is a community of monthly donors who sustain our public projects and free programming. Every contribution, big or small, helps us bring more connection, vibrancy, and equity to Somerville and beyond. Come build with us!

## Why should I join?



### **To support our projects**

Where do you go to meet new people? To rest and recharge? To learn, play, and be creative? And to do all of these things for free?

In a world where most gathering places require you to spend money, CultureHouse creates alternative third spaces. Your monthly support is a crucial building block in these projects. When you become a member of the Block, you help create our pop-ups and enable the spontaneous moments of joy that occur inside them, from meeting a new neighbor, to relaxing in the shade on a hot summer day, to learning something new while waiting for a train. No matter how big or small your contribution is, it helps to create bonds and experiences that are priceless.



### **To join a community**

When you join the Block, you're not just giving money—you're joining a community committed to building better cities together. CultureHouse provides a unique solution for the increasing social division, political polarization, and isolation that our society faces today, with over 40 place-making projects around the Greater Boston area to date.

As we continue to build the world we want to live in together, we want to hear what YOU want it to look like. We invite input from all local community members on our projects, but especially so from Block members. Our HQ doors are always open if you want to come say hello, and we'd love to get to know you better!



## Extra perks!

Just like a neighbor might bring you something sweet after you move in, we send you a welcome package (sadly no pie, but many other goodies!) when you join.

You get access to Word on the Block, our quarterly newsletter with the insider scoop on our latest projects.

CultureHouse is a 501(c)3 nonprofit, and all gifts to CultureHouse are tax-deductible. You will receive a letter at the end of the year with confirmation of your total gift amount.

## How can I join?

To sign up, go to [culturehouse.cc/donate](https://culturehouse.cc/donate) and select a monthly donation at any level.

After you make this first recurring donation, you will be emailed a link to finish setting up your account on our donation platform, Donorbox. We highly recommend setting up the account right away.

If you can't find that email, use the [forgot password](#) option on the Donorbox login page and put in the same email you used to make the initial donation. This will allow you to establish a donor account. For any other questions or issues with Donorbox, check out their [FAQ page](#).

## Can I change my monthly donation amount or cancel my membership?

You can change your giving level, payment information, or other settings at any time. All account settings are managed through your Donorbox account.

To access your Donorbox account, follow these steps:

1. Go to [Donorbox.org](https://Donorbox.org) and log in to your donor account by clicking the [Donor Login](#) link at the top of the page.
2. Select the Support CultureHouse campaign.
3. On the next page, you will see options to change your giving level, update your payment information, and to pause or cancel your monthly donation.

## Other questions?

Reach out to Phoebe, our Operations Lead, at [phoebe@culturehouse.cc](mailto:phoebe@culturehouse.cc). She'd love to chat about the Block with you over a call, cup of coffee, or even a game of giant Jenga!