## Show Office Equipment Considerations

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- **Chrome browser.** When working with any aspect of the HorseSportPro system, only the Chrome browser is supported. Chrome is available for any operating system. If you use another browser, some HSP functions *may* work, but if you run into an issue the first thing we'll ask you to do is "try that in Chrome".
- **Laser printer.** As a reminder, HSP allows you to print out scoresheets, pre-filled with competitor information.
  - This means you can print out your scoresheets a day or two before the start of competition, accommodating any changes clubs may have recently made.
  - Currently, you will still have to manually sort them into order and into judges' tables.
  - But that means you'll want a relatively fast, sturdy laser printer to get that done in a reasonable amount of time. And backup toner!
- Copier and/or scanner. If you are running an EVUSA Recognized show, you will need to make copies or scans of the scoresheets from any Recognized events, in order to retain them in Competition Manager records as required.
  - Tip: if you scan in a Text setting at 200 dpi (which yields decent image quality and not too huge a file size), each scan will be less than 1.5MB, therefore about 650 scoresheets should fit into 1GB of storage you can even offload onto a thumb drive if you prefer.
- Score entry at the judge's table. Any tablet or notebook that can run Chrome should be fine for entering preliminary scores at the judge's table, if that's how you like to run your shows.
- *Music computer.* The music computer has a relatively demanding job, and so we carefully specify it:
  - Must be running Windows 10 or 11. Pro or Home versions are both fine, **but 'S** mode' version¹ will **NOT** work. S mode can be removed.
  - Have a minimum of 4GB RAM. Extra is always better.
  - Have sufficient storage for all the music files
    - About 10MB is required per entry (comps + freestyle) = approximately 1GB/100 entries. Extra is always better!
  - Must, during the competition, be running only the HSP music interface (this is to keep other programs from competing with the music)
    - Running no other programs
    - Running no antivirus other than Windows Defender
    - Auto-update of all software turned off
  - Music files are relatively bulky and take a while to upload and download. The competition music manager should expect to download most of the music via

<sup>&</sup>lt;sup>1</sup> "Windows in S mode works exclusively with Microsoft-verified apps found in the Microsoft Store within Windows… A one-way switch out of S mode is available. Learn more at <u>Windows.com/SmodeFAQ</u>." - documentation that came with a Lenovo computer

broadband a few days in advance of the competition (it will appear in the order of go), and then possibly a small "update" right before the show to accommodate any last minute changes in the Order of Go.

## ■ Internet.

- Music. As mentioned above, the big music downloads should be done prior to the show in a location with good internet. However, the HSP software does constantly check for any updates the office has made to the order of go and, if it finds any updates, will automatically update the music play list to match the OOG. This checking can't be turned off, so the music function therefore relies on having (limited) internet access. In locations with poor wifi, a phone-based hotspot is typically the answer.
- Scoring at tables. If scores are to be entered at the judges' tables, then sufficient internet must reach those tables to run the software.