

Donor FAQ – Online Giving through Planning Center

How can I give online?

Visit our [Church Center Giving page](#) or click Give from our website to give via credit/debit card, bank transfer (ACH), or Apple Pay.

Is my donation secure?

Yes. All donations are processed through Stripe, a PCI-compliant, encrypted payment processor. Your details are safe and never stored by the church.

Can I schedule recurring donations?

Yes, you can choose to give weekly, biweekly, twice a month, or monthly when making your donation.

Will I get a receipt?

Every donation comes with an emailed receipt. You can also view your full-giving history and download giving statements through your Church Center account.

Can I choose a specific fund for my gift?

Yes. During the checkout, you can select which fund (e.g., General, Missions, Building) you'd like your donation to support.

What if I need to update my information?

No problem! Just log in to your Church Center account to update your contact or payment information.

Are there fees?

There's no charge to donors. The church pays a small processing fee, but you'll have the option to "cover the fee" if you'd like to help out.

What if something goes wrong?

If you get an error or your card is declined, check with your bank or try another payment method. For help, reach out to our financial manager.