

Jae-Ho Park

Cashier

(123) 456-7890 | jaeho.park@gmail.com | New York, NY | bandana.co/profile/jaehopark

PROFESSIONAL SUMMARY

Motivated and customer-focused professional with a 5-year background in the service industry. Proven track record of managing cash transactions, providing stellar customer service, and handling customer inquiries. Known for exceptional accuracy and efficiency in financial tasks and developing positive rapport with customers.

WORK EXPERIENCE

Server

City Diner, New York · **May 2020 – Present**

- Handled daily cash transactions, ensuring exact change was returned to customers.
- Managed customer inquiries and complaints, resulting in better customer satisfaction.
- Assisted in cleaning and restocking duties, improving overall order efficiency by 10%.
- Developed strong communication skills, which can be effectively used in cashier position to interact with customers.

Assistant Librarian

Local Library, New York · **February 2018 – April 2020**

- Collected and handled late fees, demonstrating accuracy and integrity in financial transactions.
- Organized bookshelves demonstrate attention-to-detail skills, applicable to maintaining a tidy checkout area.
- Provided assistance to library visitors, honing customer service skills.

Ticket Seller

Cinema City, New York · **June 2016 – January 2018**

- Conducted cash and card transactions for moviegoers, honing cash handling skills.
 - Responded to customers' inquiries about showtimes and ratings, developing excellent customer service skills.
 - Worked quickly and accurately under peak rush hours, proving ability to work under pressure.
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EDUCATION

High school diploma, Brooklyn School for Global Studies

New York, New York

- General education studies with a 3.5 GPA. Active participant in the school's debate club and volunteer at local community center.
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SKILLS / LANGUAGE / CERTIFICATIONS

- *Hard skills:* Cash Handling, Customer Service, Basic Computer Skills, Time Management, POS Systems
 - *Soft skills:* Communication, Problem-solving, Attention to Detail, Multitasking, Teamwork
 - *Language:* English (native), Korean (fluent)
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INTERESTS

Debate, Volunteering at community centers, Cooking, Cycling, Film Photography

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