

**JOY**

**Feb 20, 2022**

Suggestion:

1. We can have 'Solutions' and 'Root cause' on the wiki, then if possible, the people will vote for the content on that wiki that they think is the best solution as of that moment.

RESOLUTION WIKI
Solutions
<hr/>
Root Cause
<hr/>
Open Discussion
<hr/>

What is problem solving?

1. <https://asq.org/quality-resources/problem-solving>

## MindManager Problem-Solving Software

<https://www.mindmanager.com/en/product/mindmanager/>

Has a lot of features that are the same on every collaborative problem-solving software.

Features for:

1. Task tracking and Collaboration
  - a. Kanban
  - b. Timelines
  - c. Priority Markers
  - d. Filtering
  - e. Gantt Chart
  - f. Drag and drop (for tasks and ideas)
  - g. Text Accelerators (tags and codes)
  - h. Collapsible task/ issue details
  - i.
2. Ideas/ Planning
  - a. Flowchart (can be customized)
  - b. Venn Diagram
  - c. Concept Maps

The screenshot displays the MindManager software interface. On the left, a sidebar lists various features: Mind maps, Organizational charts, Timelines, Flowcharts, Concept maps, Venn & onion diagrams, Kanban boards, Funnel charts, and Matrix diagrams. The main area shows a Kanban board with three columns: 'To Do', 'Doing', and 'Done'. Each column contains several task cards with details like sub-tasks, dates, and effort. A 'Buy now' button is visible in the top right corner.

The screenshot displays the MindManager software interface with a flowchart diagram. The diagram is titled 'Zephyr Project' and branches into four teams: Design Team, Development Team, QA Team, and Marketing. Each team has associated dates and effort values. The interface includes a sidebar with navigation options: Overview, Features, and Tech Specs, and a 'Buy now' button. To the right of the diagram, there is a section titled 'Mobilize your plans, projects, and processes' with a sub-section 'From idea to execution' and a brief description of the software's capabilities.

For reference:  
Backlog's Interface

The screenshot shows the 'Project Home' page for 'Backlog Design (BLGDSN\_EN)'. The left sidebar contains navigation links: Home, Issues, Add Issue, Wiki, Files, Subversion, Git, Gantt Chart, and Project Settings. The main content area is titled 'Project Home : Recent Updates' and shows a list of updates from Matthew, including 'BLGDSN\_EN-33 FAQ page: Set up keyword search' and 'BLGDSN\_EN-30 Code Plan & Pricing page'. The right sidebar features a 'Burndown Chart' (No milestone in progress), a 'Status' bar (Open: 37, In Progress: 1, Resolved: 2, Closed: 0), and a 'Milestone' section with items like 'Ver.1.0 Launch site' and 'Ver.1.0 Bug fix, add requested features'.

The screenshot shows the 'Wiki' page for the 'sahgsb (ASDADFFGHFG)' project. The left sidebar is the same as the previous screenshot. The main content area is titled 'Wiki' and contains a 'Welcome to your wiki!' message, explaining that a wiki is a collaborative editing page. It also lists 'Information you may want to include in a wiki:', such as a summary, important dates, workflows, and additional resources. The right sidebar includes a 'Search Wiki' box, 'Tags (0)', 'Page Lists (4)' (Home, Requirements Template, Retrospective Template, Status Update Template), and a 'Table of contents' section.