

# **MOBILE TICKETING SERVICE**

Wisconsin Lutheran High School will once again be using GoFan for mobile ticketing for athletic events. Fans may purchase tickets online through their school's GoFan page, the GoFan App, or by presenting a credit card at the ticket gate. All major credit cards are accepted. CLICK HERE for the Wisconsin Lutheran's GoFan page

This ticketing policy allows us to operate a more efficient and professional ticket gate while creating a safer and enhanced fan experience. Buying tickets online allows fans to access and share tickets easily by email or text without standing in line. GoFan is the most commonly used mobile ticketing platform in our area, including several conference-wide agreements. You will notice the majority of opposing schools are using a mobile ticketing platform.. Fans are encouraged to buy tickets prior to reaching the facility, however, credit card payments will be accepted

Fans are encouraged to buy tickets prior to reaching the facility, however, credit card payments will be accepted on-site. Cash will not be accepted at most events

## All-SPORT PASSES

In addition to individual game tickets, All-Sport passes (\$85) will be available for purchase. The All-Sport Pass will allow entry into WLHS home sporting events for a family. The All-Sports Pass cannot be used for WIAA playoff events and few select events throughout the year.

# STUDENT PASSES

This year, all students will be required to purchase (\$10) a Student Pass through Go Fan in order to get into WLHS home sporting events. Students will be required to enter their Student ID number as the access code in order to get a pass. Passes are only for current WLHS students and may not be transferred to anyone. If a pass is transferred, it will be deactivated.

#### **BEFORE THE EVENT**

- 1. Purchase your ticket on the GoFan app or website.
- 2. Once you purchase your ticket online, you will get an order confirmation email and click on the "VIEW TICKET" on your mobile device. This can also be done in the app.
- 3. Pay attention to the important information shown on the confirmation screen.

### AT THE EVENT

- 1. Prior to arriving at the gate, access your confirmation email or view the ticket in the mobile app and click on the "VIEW TICKET" on your mobile device.
- 2. Show your mobile device to gate staff, who will validate your ticket for admission.
  - DO NOT validate your ticket prior to arriving at the gate. A staff member will validate your ticket. If you validate your ticket in advance, you may need to purchase another ticket.
- 3. Tickets CANNOT be printed. You must use your mobile device to access your ticket(s).

Additionally, you can visit the <u>GoFan How To Guide</u> to access videos for assistance OR can access these quick links below for step by step instructions.

- How to Buy Tickets
- How to Use Tickets
- How to Transfer Tickets