

Privacy statement

What information is collected

Customer information

When signing up to the one of loyalty program powered by inCust, you provide basic information about yourself, such as the name, phone number, email address, and birth date information. We recognize this information as private, and we do not disclose it to third-parties besides the business, for whose loyalty program you are signing up, and select inCust partners (see “Disclosure to third parties” section below).

Business information

We ask businesses to provide the information, which is visible to customers, such as the name of the business, store or service locations, descriptions of the business, contact information and similar information that is publicly used in normal business operations. This business information is not treated as private, as its primary function is to be displayed to the wide audience.

Website data collection

When you are browsing the website, our web server logs the IP address and domain name of your system, the name of the resource you are accessing, the browser identification string, the amount of information transferred and time of the request. This technical information is used to measure the activity of our visitors and to improve the content of our site.

Certain areas of the site, such as Control Panels for customers and businesses, have limited access. To access them, signing up is mandatory. You then use your username

and password to access protected areas. Please keep your username and password confidential to prevent unauthorized access.

Use of cookies

Some pages of the website may use cookies. Cookies are small pieces of information, which are generated by the web server and stored on your computer or smart device. Cookies are used for site registration and customization the next time you visit the site. As cookies are not programs or scripts, they can not read data from your system. The cookies can only be read by the site, which has put them to your system (in this case, inCust site). You can disable cookies in your browser; however certain parts of the site can stop working properly if cookies are disabled.

Feedback and support requests

The information which you submit to inCust personnel via support web forms and other communication channels is submitted at your full discretion. While we will do our best to protect the privacy and confidentiality of the submitted information, we cannot guarantee them, especially if this information can violate the laws of the UK or your country of residence or business. Please, refrain from submitting information, the disclosure of which is not acceptable, without prior discussing the need for such disclosure with At Canco Petroleum Ltd.. representative, and the measures, necessary to protect this information. Note, that At Canco Petroleum Ltd.. in whole or its personnel as individuals can be required by law to report certain kinds of information to authorities of the UK or your country of residence or business.

Links and references to other sites

inCust website and mobile applications (apps) may have links to other websites, which belong to third-party companies and organizations. At Canco Petroleum Ltd.. is not

responsible for the content of those sites and their privacy policy. It is recommended, that you check the privacy statements of that sites before providing information to them.

Disclosure to third parties

The basic personal information, collected when you sign up to inCust, is accessible to the businesses, to whose loyalty programs you are signed up, and is not available to other businesses.

Businesses that run loyalty programs based on inCust platform may add additional questions to the questionnaire, used during customer sign up process. The information that you provide in the answers to these additional questions is accessible only to At Canco Petroleum Ltd.. and the business, which has this information being asked for its loyalty program.

In addition to the above, the personal information can be disclosed to the limited set of partners, who act as the regional resellers or authorized distributors of inCust products and services. This disclosure is limited to the needs, related to offering inCust services and providing pre- and post-sales assistance to customers and businesses, which use inCust-based loyalty programs.

At Canco Petroleum Ltd.. may disclose personal information when we are in good faith, that such action is absolutely necessary to comply with legal obligations.

Changes to privacy statement

At Canco Petroleum Ltd.. reserves the right to alter this privacy statement from time to time. Last modification date is present on top of this page. We encourage you to visit this page from time to time to stay informed about how we help to protect your personal

information. Your continued use of the service constitutes your agreement to this privacy statement and any updates.