



Chibi Phoenix is the nest of talented people who share a passion for games, art, and excellence. The studio was formed in 2016, after more than 10 years of different experiences and projects.

We do gamification, video games, and art for clients from different areas: B2B educational games, igaming, art production for board games, to name only a few. Our portfolio also includes entertainment products such as the platform Amilova and Dragonball Multiverse: online communities devoted to comics, manga, indie artists and video games. Chibi Phoenix's complete network of products entertains over 500 million visitors monthly, with above 300,000 daily active players and a total of over 15 million registered players.

Chibi Phoenix is here to provide positive entertainment and support creative endeavors. We want to make the games we want to play and which make people laugh, make them fall in love with our characters, and feast their eyes with amazing art.

We are geeky, international, and fun. And we are constantly looking for new passionate professionals to join us in our adventure!

Do you want to play games and be part of an independent, growing gaming studio based in Sofia?

- **Yes!**
- **Keep reading:**

YOUR MISSION:

- To assure that our players are heard.
- That their questions and reports are communicated properly to the corresponding teams.

YOUR RESPONSIBILITIES:

- Writing tickets
- Learning soft skills from professionals
- Leading professional written communication
- Updating documents and procedures.

YOUR SKILLS:

- Good communication skills.
- Excellent English both written and verbal.
- Understanding of what the teams do.
- Listening and understanding player requests.
- Keeping track of documents.

CONSIDERED AS AN ADVANTAGE:

- Culture in games and/or video games.
- Keen interest in and knowledge of Anime, Manga and Pop Culture

WHAT'S IN IT FOR YOU:

- A paid internship - minimal work salary.
- Flexible Working hours depending on your schedule.
- Work in an environment of flat structure and clarity.
- Be able to impact projects and participate from the very start.
- Work in a fun, collaborative and enthusiastic environment where you learn and share knowledge.
- Office located in the proximity of Paradise Mall, close to public transport and commodities.
- Comfortable working environment with cool in-office perks such as a company library, breakfast, relaxing pool zones, PlayStation 5 and 4, gym, unlimited daily coffee, and fruit distribution etc.
- Lots of social events and well maintained festive spirit. Friday night drinks! :)

We're waiting for your application in English at talent@chibiphoenix.com

In Subject always add:[YOUR NAME] > Position