

Privacy Policy

Introduction

SiteAgent is an advanced AI tool designed for enhancing online customer engagement, sales, and support.

We prioritize your privacy and understand the importance of personal data protection. This Privacy Policy outlines how SiteAgent handles personal data collection and usage, affirming our commitment to safeguarding your privacy rights. We continually assess our privacy practices to ensure they meet high standards and comply with applicable laws.

Contacting Us About Data Protection

SiteAgent's headquarters is located in Ontario, Canada. For any inquiries related to data protection, privacy policies, or to exercise your privacy rights, our dedicated Privacy Team is at your service, ready to address any questions and ensure your data is managed respectfully and responsibly.

Privacy Team Contact Information:

Clipo, Inc.

privacy@siteagent.ai

Collecting and Using Your Personal Information

SiteAgent gathers personal information from website visitors and clients. This typically includes:

- Name
- Job title
- Employer name
- Work address

- Work email
- Work phone number

This information supports the delivery of our services to prospects and clients. We do not sell personal information and share it only with third parties assisting in our service delivery.

Occasionally, we may receive personal information from third parties, further detailing employer or industry specifics, or from public sources like LinkedIn.

Use of the SiteAgent Website

Like most websites, SiteAgent's site automatically collects certain information stored in log files, including IP addresses, browser types, and other usage data. This information aids in site design optimization and understanding user needs. IP addresses may also be used for server diagnostics and site administration.

Understanding website usage is vital for SiteAgent to improve services, communicate effectively, and provide adequate resources for customer support.

Cookies and Tracking Technologies

SiteAgent provides a detailed Cookie Notice, explaining the use of cookies and tracking technologies on our website, allowing users to manage their preferences.

Sharing Information with Third Parties

Personal data collected by SiteAgent is stored on secure servers hosted by third parties in the United States, used solely for storage purposes. Occasionally, we might engage third parties to communicate about our products, services, and events.

Our list of third-party subprocessors can be found at: info@siteagent.ai

Personal data is shared under specific conditions, such as with your consent, for event coordination, legal compliance, with service providers acting on our behalf, or in emergency situations. We ensure aggregated data shared with partners or third parties does not personally identify our users.

Transferring Personal Data to the U.S.

Personal data processed by SiteAgent is transferred to and processed in the United States. SiteAgent implements appropriate safeguards, including standard data protection clauses, for data subjects in the EEA and the UK.

Data Subject Rights

Under GDPR and other privacy laws, you have rights concerning your personal data. SiteAgent is committed to honoring these rights, including access, rectification, erasure, and portability requests. For assistance, contact privacy@siteagent.ai.

Data Storage and Retention

SiteAgent stores personal data on servers in the United States, retaining it for as long as necessary for service delivery and analysis. For details on data retention and erasure, please reach out to our Privacy Team.

Children's Data

SiteAgent does not knowingly collect information from children and encourages parents to monitor their children's internet usage.

Questions, Concerns, or Complaints

For any queries or if you wish to exercise your rights, please contact us at privacy@siteagent.ai. European Union residents may also contact their local data protection authority.