# Montague Tool and Gear Library FAQ

# Who can I contact if I need help?

Please email <u>info@drawdownmontague.earth</u> for assistance. Because we run on volunteer labor only, please make sure your question is not already answered in this document before getting in touch.

### How do I see what is available in the Tool and Gear Library Inventory?

You can visit the <u>inventory page</u>, but remember, there's a lot of stuff available that's not listed! You can use the keyboard command "ctrl + f" to find a particular item or you can sort the list by the various columns/categories to browse more easily. Feel free to skip the inventory altogether and just ask for what you need.

#### How do I borrow an item?

Once you know what you'd like to borrow, email <a href="montague-tool-library@googlegroups.com">montague-tool-library@googlegroups.com</a> with your request. This email will go to all current members of the listserv. Only existing members can email this address. If someone has what you're looking for, they will be able to reply to you directly to arrange the loan.

#### How long can I borrow an item for?

We recommend the lender and borrower agree to specific terms in advance, each time a loan is made.

#### How does it work?

The borrower and lender are responsible for arranging pick up, return, assessment of condition, etc.

## Can I invite my friends to join?

Yes, if they live in Montague. Prospective new members simply fill out <u>this form</u>, and will receive a welcome email and instructions upon approval.

## Why do you collect my address and phone number?

The tool library requires a high degree of trust and mutual accountability; we ask for your contact info as a safeguard. Only the tool library admin has access to this information, and it is deleted from our records if you ever decide to leave the group.

#### Who has access to my contact info?

All members of the tool library (and only members of the tool library) can see the names of other listserv members, and can reply to them individually or to the group. If privacy is a concern, you may choose to create a new email account specifically for your tool library membership, and forward emails to your regular account. Your phone number and address are kept private; only the tool library admin has access to that information, and it is deleted from our records if you ever decide to leave the group.

# How can I make a donation to support the tool and gear library?

The Montague Tool and Gear Library is an all-volunteer project of Drawdown Montague. We gratefully accept one-time or annual donations to help pay for repair or replacement of items when problems can't be resolved privately between borrower and lender, and potentially to purchase frequently-requested tools that none of us have available.

You can make a donation using Drawdown Montague's account on the <u>Common Good payment system</u>, so your money directly benefits your community with no fee or transaction costs. If you aren't part of Common Good, please <u>consider joining</u>. Common Good members can easily send and receive online payments to participating individuals, businesses, and organizations (like Drawdown Montague) at no cost, supporting local investment instead of for-profit financial service providers.

We also welcome donations via cash, check, Paypal or Venmo, please contact <a href="mailto:info@drawdownmontague.earth">info@drawdownmontague.earth</a> for details.