#### **PRIVACY POLICY**

## **Our Commitment to Your Privacy**

We are dedicated to protecting your privacy and safeguarding your information. This Privacy Policy explains how we collect, use, and protect your data when you use our app ("Chatbot"). By accessing or using the app, you agree to this Privacy Policy. If you do not agree, please stop using the app.

#### Information We Collect

- Purchase Information: When you make in-app purchases or subscribe, third-party services (e.g., Apple) may collect your name, payment details, and billing address.
- **Communication Data:** If you contact us, we will use your email address to respond to your inquiries.
- **Device Information:** We collect certain data sent by your device, including identifiers, settings, and operating system details, when you use the app.
- **Location Data:** With your permission, we may collect location information to enhance your experience. You can disable this in your device settings if you do not wish to share your location.

#### Where Your Data is Stored

Your data may be stored on our servers or those of third-party cloud providers. These providers only use your data in line with this Privacy Policy.

## **How We Use Your Information**

The information we collect may be used to:

- Communicate with you
- Process purchases and provide services
- Improve and personalise the app
- Carry out marketing activities
- Respond to your messages

### **Data Retention**

We may retain some information for an indefinite period to support app functionality and services.

# **Links to Third-Party Websites**

Our app may include links to external websites. We are not responsible for the privacy practices or content of those sites.

**Data Security** 

We take steps to protect your data, but no online system is completely secure. While we strive to safeguard your information, we cannot guarantee total protection from unauthorised access. By using the app, you accept this risk.

**How to Protect Your Information** 

To protect your data, avoid sharing sensitive details publicly or with untrusted sources.

**Disclosure of Information** 

We do not sell your personal information to third parties. However, we may share your data with service providers who help operate the app. In the event of a business transaction, such as a merger or acquisition, your data may be transferred. Additionally, we may disclose information to meet legal obligations or to protect rights and safety.

Children's Privacy

The app is not designed for children under the age of 13, and we do not knowingly collect data from them.

**Changes to the Privacy Policy** 

We may update this Privacy Policy occasionally. Any changes will be posted here, and we encourage you to review it regularly.

Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at: arshaluysasriyan1961@gmail.com

Last Updated: October 2024