Heimdal®

Vendor Risk Assessment Template

Purpose

The purpose of this Vendor Risk Assessment Template is to provide organizations with a structured, systematic approach to evaluating the risks associated with engaging third-party vendors.

By leveraging this template, businesses can:

1. Identify potential security, operational, financial, and compliance risks introduced by vendors.
2. Ensure that vendors meet the organization's standards for data protection, reliability, and regulatory compliance.
3. Mitigate the likelihood of supply chain vulnerabilities, data breaches, or disruptions to critical operations.
4. Foster informed decision-making regarding vendor selection, approval, and monitoring.

Scope

This Vendor Risk Assessment Template applies to any vendor, supplier, or third-party service provider that interacts with the organization, including but not limited to:

- IT service providers (e.g., cloud services, SaaS platforms, IT infrastructure providers).
- Software vendors and developers.
- Consultants and contractors handling sensitive or critical operations.
- Suppliers in the production or supply chain.
- Any third party with access to the organization's systems, networks, or data.

1. General Information

Section	Details to Fill In
Vendor Name:	
Contact Person:	
Vendor Website/Address:	
Service/Product Provided:	
Assessment Date:	
Assessed By (Your Team)	

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2. Criticality Assessment

Evaluate how critical this vendor is to your operations.

Category	Questions	Response (High/Medium/Low)	Comments
Operational Dependency	How essential is this vendor to daily operations?		
Financial Impact	Would disruption significantly impact revenue?		
Data Sensitivity	Do they handle sensitive/confidential data?		

Volume of Interaction	How frequently do you interact with this vendor?		

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3. Vendor Security Practices

Assess the vendor's cybersecurity practices and their approach to risk management.

Security Practice	Questions	Yes/No	Comments/Evidence
Security Policies	Does the vendor have documented security policies?		
Third-Party Certifications	Do they hold certifications (ISO 27001, SOC 2, etc.)?		List certifications if any.
Data Protection Measures	Is data encrypted (in transit and at rest)?		
Incident Response Plan	Do they have an incident response procedure?		
Access Controls	Are role-based access controls (RBAC) implemented?		
Vulnerability Management	How frequently do they perform vulnerability scans?		
Employee Training	Do employees undergo		

	cybersecurity training?		
Penetration Testing	Is regular penetration testing conducted?		
Backup and Recovery	Do they have data backup and recovery plans?		

4. Compliance and Legal Requirements

Determine if the vendor meets regulatory and legal compliance needs.

Compliance Area	Questions	Yes/No	Details/Evidence
GDPR/CCPA Compliance	Do they comply with relevant data protection laws?		
Industry Standards	Are they compliant with relevant industry regulations?		E.g., HIPAA, PCI DSS
Contracts and SLAs	Are agreements and SLAs up-to-date and in place?		
Audit Rights	Can you audit their practices if needed?		

5. Financial Stability

Ensure the vendor's financial health to assess long-term reliability.

Financial Assessment Area	Questions	Yes/No	Details
Financial Statements	Can they provide recent financial statements?		Attach or comment.
Years in Business	How long has the vendor been in operation?		
Financial Risk	Are there any risks of bankruptcy?		Research or ask the vendor.

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6. Performance and Reliability

Evaluate the vendor's ability to meet expectations.

Performance Metric	Questions	Response	Comments
Service Uptime	What is their average uptime SLA (e.g., 99%)?		
Support Availability	Do they provide 24/7 customer support?		
Resolution Time	What is their average issue resolution time?		

Past Performance	Are there records of past incidents/failures?		

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7. Risk Scoring Summary

Summarize the risks identified from the above sections.

Risk Category	Risk Level (High/Medium/Low)	Comments
Operational Risk		
Compliance Risk		
Cybersecurity Risk		
Financial Risk		
Performance Risk		

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8. Final Recommendation

| **Overall Risk Level** (High/Medium/Low): _____ |

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9. Vendor Risk Assessment Checklist (Quick Recap)

Item	Completed? (Yes/No)	Comments
Vendor Information Collected		

Criticality Assessment Completed		
Security Practices Evaluated		
Compliance Requirements Reviewed		
Financial Stability Checked		
Performance and Reliability Assessed		
Risk Levels Scored and Summarized		
Risk Levels Scored and Summarized		