Unpaid Meal Charge Policy

Winneconne Community School District Food Service has the following policy in place to address negative meal balances. You may check your balance, set limits, and view purchases in <u>Family Access</u>. If you have any questions or concerns please contact Diane Agrell in the food service office at 920-582-5810 ext 1104.

Notifications

- You will receive an email, call, or text when your account falls below \$10.00 reminding you to add money to the account.
- When your account reaches a negative balance your email, call, or text will include the balance and a reminder to add to your account.
- When your account reaches a negative balance, high school and middle school students will be unable to purchase any ala carte items which includes milk.
- When your balance falls below \$-10.00, both paid and reduced students that do
 not have cash in hand at the time of meal service will receive an alternative meal
 of a PB&J Pocket & a Milk at the charge of \$1.75 The complete board policy is
 currently being updated but will be <u>available here</u>.

Payments

Payments may be made in the following ways:

- At any school by dropping payment in the food service box by the school office.
- Mail payment to WCSD, PO Box 5000, Winneconne, WI 54986 (clearly marked for food service with the students name)
- Online payment through <u>e-funds</u>

Applications

<u>Free & Reduced applications</u> are available on Winneconne Community School District website or in each school office. Applications may be submitted throughout the school year.