

JOSHUA SINGCHANtha

Oregon/Oklahoma | joshua.singchantha@okstate.edu | (580) –743-7216 |
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Education

Oklahoma State University Institute of Technology | Okmulgee, Oklahoma
BT in Cybersecurity & Digital Forensics
Expected in 12//2024

Oklahoma State University Institute of Technology | Okmulgee, Oklahoma
Associate in information technology
012/2021 - 05/2023

Skills

- AWS - EC2, S3, EKS, RDS, Lambda, and VPC
- Splunk
- PowerShell
- Python
- Microsoft Sentinel
- Java
- FileZilla
- Wireshark
- Microsoft Azure
- Active Directory
- Cisco Wireless Routers and Switches
- ServiceNow

Certifications

- HDI Troubleshooting and Problem-Solving Bootcamp | 2023 |
- AWS Certified Security - Specialty | 2024 - 2027 |
<https://www.credly.com/earner/earned/badge/17784512-c7e9-49a4-89a2-29c4cf33824e>
- AWS Certified Solutions Architect – Associate | In Progress

Experience

Choctaw Nation | Oklahoma
IT Support Specialist
08/2023 - Current

- Reviewed requests for service to resolve IT difficulties, documenting and fielding tickets to improve problem resolution.
- Ability to diagnose applications, software, and hardware problems in person and remotely.
- Provide proactive recommendations to maximize system use and usability.
- Utilize Dashboards to create reports and communicate and updates needed.

Unemployed | Oklahoma
Cloud Computing Research
04/2023 – 07/2023

- Create and maintain end-of-end workable solutions at AWS scale, utilizing AWS services including EC2, S3, EKS, RDS, Lambda, VPC, Availability Zones, Security Groups, Load Balancers, CloudFront, CloudWatch and other related services in the areas of specialty product offerings. New technologies to Support Application Innovation: Kubernetes and microservices. Obey technical standards and instructions of superior engineers.

Apex Systems | Remote, Oklahoma
Helpdesk Support
11/2022 - 04/2023

- Responded to teammates technical problems/issues related to software and applications via phone and/or online support.
- Identified needs of customers promptly and efficiently.
- Promoted high customer satisfaction by resolving problems with knowledgeable and friendly service.