

# Commission Agreement and Terms of Service

By commissioning me you are agreeing to the following terms. Please read carefully.

## Type of commission:

- At the moment I only do digital art commissions. You will receive a digital file of the artwork, suitable for printing. No physical copies of the artwork are included.

## Contact:

- Please contact me at: [KarinneTerrault@gmail.com](mailto:KarinneTerrault@gmail.com), or DM me on Twitter @Mossoteric, @Parasiticwyrn, Discord as Mossoteric for all inquiries

## Payment:

- All payment should be in CAN via Paypal. I will send an invoice.
- Payment is due in full upfront for any commission equal to or below \$100 CAN.
- For amounts greater than \$100 CAN, payment plans are available. These will depend on the price and your circumstances.

## General guidelines:

- Please include visual references and a good description. The more info the better, references, colours, desired elements, etc.
- I can draw OCs, fantasy characters, or SciFi characters. Fanart: it depends, feel free to ask me about it or if you have any other questions.
- I reserve the right to decline a commission for any reason.

## Process:

- After payment is received, I will start working and send an initial sketch (or a couple options), so you can approve and require adjustments if necessary. I will update you on the process a few times until completion.
- Minor changes are possible at any stage (small details, colors). If you require a major change at an advanced stage of the painting (e.g. change pose), I may charge a 25% extra.
- Commission may take up to 1-3 weeks. If delays arise, you will be notified.

## Use:

- Prices are for personal use only; no commercial use allowed, unless previously disclosed. You may not profit from the art, sell prints or products, without permission. You can make prints for personal use.
- You may resize or crop the artwork to create icons, wallpapers, or other graphics to be used in non-commercial digital format.
- By commissioning me, you're purchasing my artist labor and a digital copy of your commissioned artwork. I retain all the rights to my work, which include but are not limited to the right to distribute, reproduce, copy and/or use the image as a sample for sales or self-promotion.
- If you'd like the commission to remain private (not ever published anywhere), an extra can be charged.
- You are welcome to upload your commission to social media, as long as you give me credit for the work.
- I reserve the right to reuse sketches and design elements that were rejected by the commissioner for other commissions or personal works.

## Refunds and canceling:

- If you wish to cancel your commission during the sketch stage you will be refunded 75% of what you've paid.
- If you wish to cancel your commission after the sketching stage, there will be no refund.
- You'll receive a full refund if for any unjustifiable reason I'm unable to finish the commission.

This document can and will be edited at any time without the need of further notice.