

GENERAL PART GUIDELINES - DOOR MIRROR

Updated 13/03/23 CHARLES

[LINK TO ZOHO LOOP](#)

LINK TO SALES ISSUES AND TIPS DOC FOR THIS PART

[GUIDE/Framework for SALES ISSUES AND TIPS](#)

GENERAL PART NOTES FOR THIS PART TYPE

Number of wires - high grade cars with auto fold in mirror , heated mirror may have extra wires - this can be matched by vin/oem number matching

Alias names for this part

wing mirror

side mirror



Door mirrors sometimes are textured and NOT painted black

[See separate guide for what textured mirror is](#)

Components that will always be included with this item(if they are not with Part or damaged, it should be noted in description)

Mirror are sold complete. We DO NOT separate glass from case.

Components may be available at no charge i.e usually just left on Part but not charged extra for (if buyer requests these items make sure to confirm with operations that they are with the Part)

the plastic cover that covers screws on inside of mirror will **NOT** be included with mirror

Components not included usually but which maybe included at extra charge i.e not usually with part but we will have if required (if buyer requests these items make sure to confirm with operations that they are with the part)

Scratches on paint , this is not an issue if painted type but if black textured mirror then is an issue

INTERCHANGE/ OEM -TIPS/GUIDES - FOR THIS PART TYPE

[lin to ic tips guide doc for research team](#)

SALES -THINGS TO NOTE/UNDERSTAND FOR THIS PART TYPE/TIPS FOR GETTING ITEM VERIFIED

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Tips for Brokering this Part type
XX

SALES -TIPS FOR DEALING WITH ISSUES/WARRANTY

XX

BUYING (JJ) THINGS TO NOTE- If this is part of parts that are added to bid list

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CAR INSPECTION - THINGS TO NOTE/UNDERSTAND

[LINK TO GUIDE](#)

CAR ENTRY NOTES , (when inputting) IN PINNACLE
[LINK TO GUIDE](#)

PRICING -THINGS TO NOTE FOR THIS PART TYPE
If broken blinker price at C grade , max discount pricing

DISMANTLING NOTES (JJ) – FOR THIS PART TYPE
remove wires from plug dont cut wires

GUIDE FOR TAKING IMAGES OF THIS PART(what to show) (JJ)
show # of wires , general mirror head pattern

GUIDE FOR EBAY ITEM SPECIFICS

GUIDE FOR MC65 @ JJ WAREHOUSE INVENTORY

If mirror has broken blinker lens only then we mark as C grade and as such dont remove from car

GUIDE FOR MC65 @ COMPUTER WORK

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GUIDE FOR ADDING TO EBAY/ONLINE SYSTEMS FOR THIS PARTY TYPE

i.e only add if W status ?

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DISPATCH (JJ) THINGS TO NOTE/TIPS FOR THIS PART TYPE

Wrap so can be dropped

FAQ- SPECIFIC FOR THIS PART - COMMON ISSUES

How will I know if the door mirror is a power/electric or manual if that doesn't say in Pinnacle comment?

Check the vehicle details in MVR.

1. From Pinnacle main screen click on **Inventory > Find MVR**
2. Enter the stock number in **Stock #** box and untick the **Hide Sold** and **Hide Crushed** on the right.
3. Go to the Details tab and look at the **Mirrors** at the bottom. It will say there if its **Electric** or **Manual**.

How would I know if the door mirror is a electronic folding type?

AS first step we would chekc different oem number which would tell us the types from the epc

Folding type mirrors fold in when the car is locked to prevent damage to the mirror when car is parked

If customer not sure if there car is auto fold type , ask them if mirrors fold in when they lock the car or

Mirrors that have auto fold generally have more wires than non folding and are the "higher grade version of that car .

"I only need the mirror glass, not the whole thing" or "I only need the plastic cover"

We do not separate mirror glass or cover from unit. When removing glass, it can break the clips holding mirror in, which means both sections are then unusable.

Do we include the triangle part where the door mirror will be bolt on?

We only include the triangle part from the outer part but not the one inside the door.

Do we include bolts or any fittings for door mirrors?

No, we don't include bolts with door mirrors. They can use their original one if they still have it.

Why did we send a separate mirror if there's already one attached to the door?

Make sure to do VIN verify. If they are the same mirror we're not supposed to send the separate mirror and should have followed this guide for **CUSTOMER ORDERED MAIN PRT & SUB-ASSEMBLY** instead.

If they are different mirror base on vin verify, then just explain that to customer. **SAMPLE CALL.**