

C.A.L.M.™ MEMBERSHIP POLICIES & PROCEDURES

Effective Date: JANUARY 2025

Organization: Revitalized Hope & Healing, LLC | ReHope Coach™

1. NON-REFUNDABLE POLICY

All payments made toward C.A.L.M.™ memberships, programs, or community options are **non-refundable** and **non-transferable** under any circumstance.

Refunds will not be issued for:

- Missed or unused sessions
- Scheduling conflicts or personal changes
- Partial months or early termination
- Dissatisfaction once access has been granted

Each membership represents a personal investment in spiritual, emotional, and professional growth.

2. PAYMENT TERMS & ACTIVE STATUS

a. Monthly & Program Payment Obligations

Members agree to pay their monthly or one-time program fees on schedule as agreed at enrollment.

- Payments are processed automatically through the platform used at sign-up.

- Missed or failed payments result in temporary suspension of community access (Telegram, Notion, and live sessions).

b. Grace Period & Termination

If a payment fails:

- Members have **7 days** to update payment information.
- After 7 days, membership is marked **inactive**.
- After **14 days**, access will be **terminated** and the spot forfeited.

c. Reactivation Policy

If a member's account is terminated for non-payment and they wish to rejoin:

- They must re-enroll at the **current rate** and
- Pay any outstanding balances before being reinstated.

3. SPEAKING, VISIBILITY & FEATURE ENGAGEMENT POLICY

(Applicable to PR in a Box & select leadership initiatives)

a. Eligibility

Members selected for speaking, podcast, anthology, or visibility opportunities must be:

- **Active and in good standing** (no missed or lapsed payments)
- Consistent in participation and aligned with community values

b. Payment Lapse

If a member's payment lapses before their scheduled appearance or feature, the engagement will be **canceled** immediately without refund or rescheduling privileges.

Members may reapply after reactivation at ReHope Coach™'s discretion.

4. CONDUCT & CONFIDENTIALITY POLICY

Members must maintain professionalism, respect, and confidentiality in all community spaces, including Telegram, Notion, live sessions, and events.

- All conversations, training, and materials are **confidential** and may not be shared publicly.
- Harassment, solicitation, or disruptive behavior will result in **immediate removal** without refund.
- Members represent the ReHope Coach™ brand and must engage in alignment with its mission and values.

5. INTELLECTUAL PROPERTY POLICY

All C.A.L.M.™ frameworks, materials, templates, and coaching resources are the exclusive property of **Revitalized Hope & Healing, LLC**.

Members are granted personal-use access only and may not:

- Copy, resell, distribute, or modify materials
- Use C.A.L.M.™ or ReHope Coach™ branding for personal promotion
- Record or reproduce any live or recorded sessions without permission

Violations will result in termination and possible legal action.

6. PROGRAM ADJUSTMENTS

ReHope Coach™ reserves the right to modify or update:

- Program structure or content
- Access platforms (Telegram, Notion, Systeme.io)
- Live session schedules or event formats

All changes will be communicated to active members in advance when possible.

7. PROGRAM-SPECIFIC POLICIES

A. C.A.L.M.™ PR IN A BOX (FULL ACCESS – \$197/month)

- Comprehensive coaching, visibility, and purpose development membership
- Includes:
 - Monthly 1 Live session with ReHope Coach™
 - Direct private chat (24–48 hour response window)
 - Personalized 90-Day Roadmap Planning
 - Guest expert and visibility trainings
 - Media + PR templates (press kit, speaking pitch, podcast outreach)
 - App creation guidance for digital income streams
 - Masterclass library + replays
 - VIP Event Access + Speaking Opportunities
- Members must maintain active payments for continued access and visibility eligibility

B. C.A.L.M.™ 90-DAY ACCESS (\$97 One-Time Payment)

Exclusive to Demand What You Deserve™ Philly Tour Attendees

Includes:

- 90-day access to the C.A.L.M.™ community for connection, coaching, and prayer
- Group chat and discussion board access
- Participation in live ReHope Coach™ group sessions during the 90-day window
- Inclusion in all prayer challenges, devotionals, and discussions
- Free admission to ReHope Coach™-hosted virtual or in-person events during the 90-day term

Excludes:

- 1:1 coaching, guest expert sessions, PR materials, and speaker visibility opportunities
- Roadmap or curriculum tools
- Private messaging access

Upgrade Option:

Members may upgrade to a full membership before their 90-day term ends for extended access and additional benefits.

C. C.A.L.M.™ INNER CIRCLE (PHILADELPHIA TOUR EDITION)

A one-time, invitation-only opportunity created during the *Demand What You Deserve™ Philadelphia Tour* to provide 12 months of access to the C.A.L.M.™ Community at a discounted annual rate.

Includes:

- Full 12-month community membership
- Access to monthly live group coaching sessions
- Select leadership and personal growth training sessions
- General admission access to C.A.L.M.™ and She Deserves More™ events
- Access to the community chat, prayer challenges, and devotionals
- Private coaching and chat access

Excludes:

- Speaking, anthology, or visibility opportunities
- PR in a Box resources or business strategy tools
- Guest expert and masterclass sessions

Terms:

- Payment is a one-time, non-refundable annual fee.
- Membership active for 12 months from enrollment date.
- Renewal available at the current community rate upon term completion.

8. ACKNOWLEDGMENT OF TERMS

By enrolling in any C.A.L.M.™ program or membership tier, you acknowledge that:

- You have reviewed and accepted all terms and conditions outlined in this policy.
- You agree to remain in good standing by maintaining timely payments and respectful participation.
- You understand that all payments are final and that access is contingent on compliance with community standards and active status.

Revitalized Hope & Healing, LLC

ReHope Coach™ | Nydria L. Williams

Helping women of faith heal, align, and thrive through Clarity, Alignment, Liberation, and Momentum.