

BEFORE THE DISTRICT CONSUMER DISPUTES REDRESSAL FORUM, <NAME OF THE DISTRICT>

Consumer Dispute Case No. /200 <Year of filing>

**A petition under Section-35 of Consumer Protection Act 2019
(Write - Section 47 for State Commission
Section 58 for National Commission)**

In the matter of :

Mr. X

<Address of Mr. X> **Complainant**

Vs.

Chairman & Managing Director

M/s Y & Co.

<Address of Y & Co.> **Opposite Party**

To

Hon'ble President and

Members of District Forum

<Name of District>

May it please your honours :

This complaint petition is being filed on behalf of Mr. X, <Address of X>, referred hereafter as Complainant, and is as follows :

1.0 That this complaint Petition is being filed under Sec.35 of Consumer Protection Act 2019.
2 (1)(b)(i) of the Consumer Protection Act.

2.0 That the opposite party is a NBFC, engaged in the business of accepting deposits from the public, apart from other activities. (Description about the O.P.)

(Narration of the incident)

3.1 That on 26th December 1998 (date of deposit), the complainant deposited a sum of Rs.....(amount deposited) with the O.P., for a period of 1 year, vide Fixed Deposit receipt No....., a photocopy of the said document is furnished at Annexure - I.

3.2 That the F.D. matured on 25th December 1999 and the Complainant approached the office of the O.P., on 26th December 1999, for encashing the FD. But the staff of the Company, on

some some pretext or the other delayed making the payment (Nature of problem encountered). Hence the Complainant wrote to the O.P., requesting his immediate intervention. A photocopy of the said letter is furnished at Annexure - II. But the Complainant has not been paid his dues till date.

3.3 That the non-payment of the maturity value of FD, by the O.P., on the scheduled date, amounts to deficiency in service as defined under sec. 2(1)(g) of the Consumer Protection Act.

4.0 That the O.P. has inflicted enormous amount of mental agony and financial loss on the Complainant and his family

PRAYER

In view of the submissions contained in the preceding paragraphs, the complainant most respectfully prays to the Hon'ble Forum to direct the Opposite Party to :

- (a) pay the maturity value of the fixed deposit, Rs....., along with 18 % interest ;
- (b) pay a sum of Rs. 10,000/- towards the physical strain and mental agony suffered by the complainant and his family members (compensation) ; and
- (c) pay a sum of Rs. 1,000/- towards cost of this petition (Cost);

for which act of kindness, the complainant shall, as is duty bound, ever pray.

Signature
(X) (Name)
Complainant

AFFIDAVIT

I, _____, Son of,
_____, and residing at
_____, do hereby solemnly affirm and declare as under :

- 1) That the facts stated in the complaint petition paras _____ to _____, in
_____, Vs.
_____, being filed before the Hon'ble
(District Consumer Disputes Redressal Forum (, Place) /State Consumer Disputes Redressal
Commission(, State)/National Consumer Disputes Redressal Commission, New Delhi are true to
the best of my knowledge and based on the records maintained by me, which I believe to be
true.

Deponent

Verification

Varified at <Place>, on this _____ day of <Month> <Year> that the contents of the above affidavit are true and correct to the best of my knowledge and belief.

Deponent