Wireless Internet Troubleshooting Guide [NEEDS UPDATE - 11/17/23]

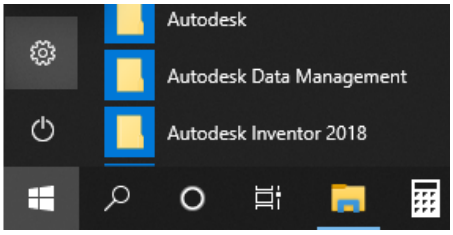
Overview

Here is a quick guide on how to solve wifi issues on IFL computers. If you are unable to solve the wifi issue from the instructions below please find someone to assist you.

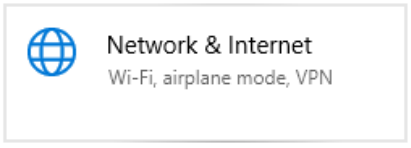
Is the wifi not working?

1) First try disabling and re-enabling the wifi card on the computer.

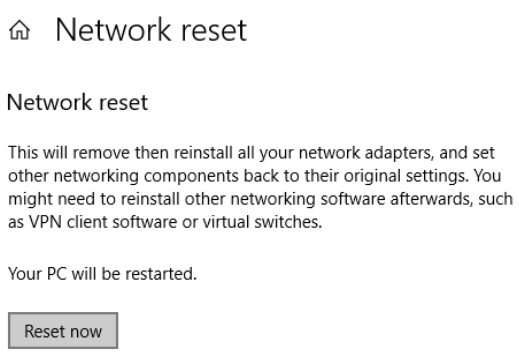
-Click on the **Windows** icon, then the **Settings** icon



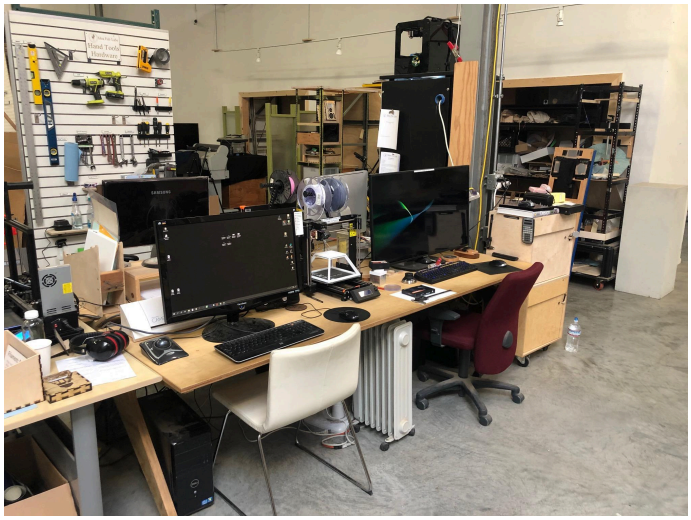
-Click on **“Network & Internet”**



-Find the **Network Reset Button** at the bottom of the screen and then press on the **“Reset now”** Button



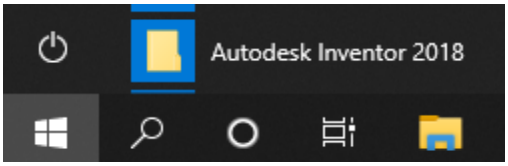
2) Didn't work? Ask others around if they are also disconnected. Center table computers are hard lined so they might still work if the wifi is not working.

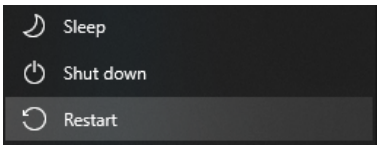


3) If the wifi card is a dongle, unplug and replug the wifi dongle before restarting the computer. If there is a wifi dongle, it will be in the back of the computer and will look similar to the one being unplugged in the photo below.

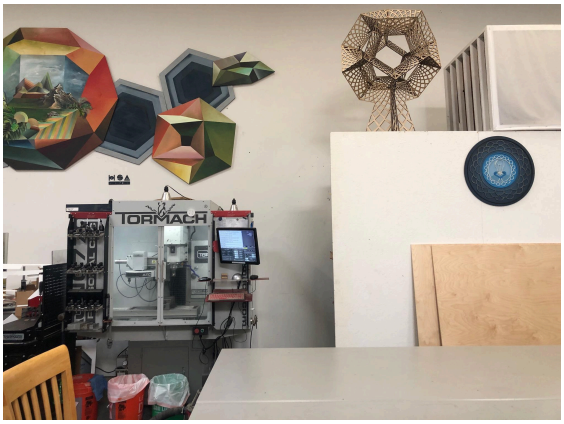


4) If you are alone and the card re-enabling did not work, you should restart the computer.





5) Resetting the wifi router: the wifi comes from a blue linksys router behind the Tormach Zone. On the back of the router is a small On/Off switch, turn it off and wait 10 seconds before turning it back on.
   * Please be careful with any cords and equipment in the area.









6) If there is still an issue, the problem may not be easily solvable from within the lab. Email santacruz@ideafablabs.com to notify us of the issue.

(QR Code link to this page)

