

Parent Accounts

CR + Canvas Help Docs

What is Canvas? What is a Canvas Observer?

Canvas is a learning management system (LMS) that allows teachers to provide instructional support, class calendars, assignments and resources for students in a safe, online environment. Observers have limited permissions that allow them to see what is going on in a course and a calendar of assignments. Like students, Observers cannot view a course until it is published and the course has started.

What can parents do in Canvas?

Observer accounts have limited access; check out these links for the common activities:

[Set your Notifications](#) [View the Dashboard](#) [Check out Courses](#) [View the Calendar](#)
[View Grades / Assignments](#) [Know Gradebook Icons](#) [Review Student Work](#) [Message Teachers](#)
[Look at Announcements](#) [Preview / Download Files](#)

How do parents access Canvas?

Observer accounts are generated via HAC - CR DOES NOT USE PAIRING CODES! Account setup must be done on a computer before you can use the app! Please follow these steps to access your CR Canvas Observer account; if you already have an account with HAC, skip to Step 3:

1. Register for a HAC account via [the CR Home Access Center Portal](#); follow the registration link at the bottom. For more questions about HAC, [visit this page](#) or contact HAC Support (hacsupport@crsd.org).
2. Wait 24-48 hours for your HAC account to be created and sync with Canvas.
3. Head to the CR Canvas login page at councilrock.instructure.com ([screenshot directions](#)).
4. Use the "Forgot Password?" link at the bottom of page. HAC transferred your Login ID / Username but not your password. Use your HAC-registered email address to get a password reset link sent to your email.
5. Use the password reset directions found in your email. It may take up to an hour to receive the email; please check your spam folder!
6. Login and get going with Canvas!

How can I learn more about being an Observer in Canvas?

Canvas Apps	Observer Accounts	CR Canvas Info
Canvas Parent for iOS Canvas Parent for Android	Canvas for Parent Observers Canvas Observers Guide	Access your Canvas Account Recommended Notifications