

# FREQUENTLY ASKED QUESTIONS

**1) How much do the board members, coaches and referees get paid?**

- a) All of us are volunteers and do **NOT** get paid. AYSO is an ALL Volunteer Organization and we need as many parents as possible to volunteer each year.

**2) When does the season start?**

- a) Practices will hopefully start mid-August for Fall and mid February for Spring (as long as we have coaches) and games will start first Saturday after Labor Day or first or second Saturday of March.
- b) Please note Spring is Co-ed

**3) How much are the registration fees?**

- a) \$105 3/19-4/19, \$125 4/20-5/19 & \$145 5/20-6/22. Registration fee does not include the \$25 non-refundable AYSO yearly membership fee per player and \$2.75 transaction fee. Divisions can be put to a wait list after June 30, 2025 if divisions are full.
- b) Spring fees for the 2026 spring have not been determined.

**4) How do I register my child?**

- a) Go to [WWW.AYSO32.org](http://WWW.AYSO32.org)
- b) You can login if you already have an account or click on the register now tab on top right of screen.

**5) Do I have to live in Upland to play?**

- a) You do not have to live in Upland. You can live in any city and still play in our region.

**6) What do the fees include?**

- a) Uniform (socks, shorts & jersey), team photos and player gift for the fall season.
- b) Uniform (socks, shorts & jersey) for spring season.

**7) What does my child need to play soccer?**

- a) Your child will need cleats, shin guards, a ball and always bring water.

**8) Can my child play up a level? Can my child play down a level?**

- a) NO, we do not move players up or down.

**9) What is your refund policy?**

- a) In order to get a full refund you **MUST** drop your player by emailing the registrar at [registrar@ayso32.org](mailto:registrar@ayso32.org). Make sure to read the refund policy on the registration you signed. The last date to drop is 30 days prior to the start of the season. For Fall 2025 this is Aug 13, 2025

**10) Where are the games and practices played?**

- a) Games and practices are both at Cabrillo Park in Upland on 11th Street. If your child is in the 16U and 19U divisions they will play games at other parks within our area as well. Depending on how many teams we have in 14U those teams may play in other cities for some games as well. Lower division always plays on Saturdays; these are divisions U6-U12, unless otherwise notified.
- b) Scottie pups and Little scotties have sessions on either Monday or Tuesdays.

**11) Can I choose my practice days and times?**

- a) **NO**, you cannot pick your days and times. Our coaches get to pick the practice days and times they want. If you need a specific day and time then you will want to coach. We will not move players to another team once they have been assigned a coach.
- b) You will **NOT** get a refund if the day and time does not work for you.
- c) Practice times will fall between MONDAY THRU THURSDAY TIMES RANGING FROM 5:00 TO 8:30
- d) The younger the division the earlier the practice. For instance a U6 player may start practice at 5:30 and a U12 player may start at 6:30.
- e) Coaches will generally choose Monday and Wednesday or Tuesday and Thursday if they are practicing two times a week.

**12) How many games are played in Fall?**

- a) U16/19 play 8-12 games depending on how many teams are in the divisions.
- b) U10-U14 play 10 games and have a chance to play in postseason playoffs if teams qualify.
- c) U6-U8 play 10 games
- d) Little Scotties and Scotties Pups have 8-10 sessions.

**13) Do parents need to volunteer?**

- a) This is an all volunteer organization so we need the parents to volunteer to coach and referee. Without coaches and referees we cannot have a program.

**14) Do teams have playoffs?**

- a) Postseason regional playoffs are for 10U-14U teams only.
- b) In order for a team to move on to playoffs the teams will be required to complete all volunteer tasks.

- c) Teams need to supply volunteers to take the referee courses and referee games throughout the season. Each division has specific requirements for this.
- d) Teams need to complete their weekend team duty based off the schedule given at the beginning of the season.

**15) Can we use noisemakers on the sidelines?**

- a) Artificial noisemakers are not allowed at our fields for practices or games.
- b) Artificial noisemakers, such as, but not limited to, air horns, cow bells, drums, megaphones, loud cups, etc., shall not be allowed.
- c) Only cheering and handclapping are allowed.

**16) How many games are played in Spring**

- a) There will be 6-8 games depending on division with a possible end of season tournament.

**17) When will I hear from a coach for fall & spring?**

- a) Once each division has all their coaches they will be given their teams. Coaches will start contacting players late August for Fall and late February for Spring, but possibly sooner if we get all the coaches we need and they get their certifications completed.
- b) We will not put teams together in any divisions if we do not have a coach for every team. This can greatly delay parents getting contacted.
- c) FALL 2025 Coaches will begin reaching out to players in late August. If a coach has NOT contacted you by 8/31/2025 please email registrar@ayso32.org.
- d) There will be instances where coaches are late to sign up as a coach. In these unfortunate circumstances these coaches will be late to be certified. This would result in aren't being contacted later then we would like.
- e) Please be patient and give the coaches the full 2 weeks before emailing. Please note that coaches will determine the days and time of your team's practice.

**18) Why is my child playing in 8U when they are only 6?**

- a) 8U stands for under 8 and the players age is based on the year they were born.

**19) How do I register to volunteer?**

- a) Click this link for instructions: [CLICK HERE](#)

**20) How do we get a prepaid code for a Live Scan?**

- a) Do not request a live scan code before completing all your volunteer certification requirements above.
- b) Click this link to request a prepaid code: [CLICK HERE TO REQUEST](#)

- c) You will not be given a code till after you complete all the volunteer requirements

**21) Why do we need a live scan?**

- a) As of January 1, 2022 the State of California requires that all volunteers of youth sports that are over the age of 18 be live scanned.

**22) How do I sign up to referee a match?**

- a) First, you need to make an account on the referee scheduler. [CLICK HERE](#) for instructions on how to make an account.
- b) Once you have made an account, the referee scheduler will approve the account. In order for your account to be approved you must be a fully certified referee with all volunteer certifications completed, have your volunteer form completed, risk management (background check) and live scan done.

**23) Are referees and coaches paid?**

- a) Referees and coaches are all volunteers. We cannot pay our referees or coaches as this is an all volunteer organization. We depend on parents of the players to volunteer to become referees and coaches.

**24) How Does AYSO work? What can I expect?**

- a) Registration opens; Players register for the season. At this time we do not know how many teams we will have nor do we have coaches. Once players register, commissioners begin calling from the pool of registered players.
- b) Registration closes; The waitlist opens and based on the number of players registered; the amount of teams is determined.
- c) Parents and Guardians are contacted in search of coaches and referees, based on the number of teams we require. This process can take weeks. Commissioners have to keep calling until they get a volunteer coach for each team. Most of the time commissioners will call each player 4-10 times in order to secure a coach. This can greatly delay the certification process, especially as we get closer to the season
- d) Volunteers, coaches, and referees take courses and get certified. These courses are classes and safety courses each volunteer must take to ensure the safety of our kids.
- e) Teams are formed and players are drafted once all coaches are certified.
- f) Parents are contacted by their coaches.

**25) What is the tentative Schedule for Fall 2025?**

- a) Practices will begin week of 9/1/25
- b) Opening Day will be 9/13/2025
- c) Last Game of the Season 11/15/2025
- d) Region Playoffs 12/1/2025 (tentative date)
- e) Area Playoffs 1/14/2025 (tentative date)

**26) What happens if my team doesn't have a coach?**

- a) While we do everything we can to ensure each team has a coach before the start of the season, sometimes this can be delayed. In the rare instances it occurs below is the course of actions we will take.
- b) Option one: Teams are "blind drafted" this is when a team is drafted without a coach. Once the team is drafted commissioners will reach out to the team and set up a team meeting. generally parents will step up to coach. However, now they have to go through the certification process. This greatly delays the process and can result in the team missing the first week of practice. This is never our goal and we work very hard to find coaches and ensure every team gets to practice before the first game. Unfortunately since this is all volunteer work, that is not always the case.
- c) Option two: If a coach is not found the team will be disbanded and refunds will be processed.

**27) What do you want me to know?**

a) As an all-volunteer organization, AYSO relies on volunteers to fulfill the AYSO mission to keep soccer Fun, Fair, and Safe for all participants.

It is vital to the success of our Region that each parent be aware of this principle and be willing to volunteer their time for their children's soccer experience.

**28) Have any questions you don't see answers to?**

- a) Please Email the Registrar at [Registrar@ayso32.org](mailto:Registrar@ayso32.org)

**2025/2026 Fall referee requirements**

**U8 teams**

For U8 teams, the home team is expected to referee their game. Each team will supply one assistant referee for the game. Each team needs 2 U8 official referees. At least one should be new and take the on-line U8 official referee course. The U8 official course is an on-line course only and allows you to officiate U8 games only.

## **Referee Points, Why?**

**Regional and Area playoffs are a privilege not an entitlement. In order to be invited to playoffs, a team must do their region assigned duty(s) and fulfill the referee requirements.**

### **Team Referee Requirements**

- 1. 24 points required for Divisions 10U, 12U and 14U**
- 2. 12 points required for Divisions 16U, 19U**

**You must be a certified referee to earn points. Certified means having completed the course and being up to date on your volunteer requirements. Remember you need to volunteer for the current season and complete the required volunteer training and background checks.**

**You must be affiliated with the team to get points. Affiliated means certified coach, parent, sibling or player on that team. At the beginning of the season on the referee scheduler you MUST list which teams you are associated with to give credit to that team.**

**Referees not affiliated with any team may designate a team at the beginning of the season they want to give points to.**

**U10 1 A/R is expected from each team for the match. Each U10 team needs at least 2 regional referees (or higher). One NEW person needs to take the Regional Referee course (either the combined on-line and companion course or the full day course).**

**U8 officials do not earn points for U10 or higher games.**

**Points are acquired on U10 and above matches.**

**Points must be earned by the last league game of your division.**

**Once in Playoffs, there will be additional referee point requirements. Information will be given to the coaches prior to playoffs on the requirements.**

## **How to earn referee points**

**All referees are expected to be in full uniform**

- 1. Referee Socks (Pulled up)**
- 2. Referee Jersey (Tucked in)**
- 3. Proper badge**
- 4. Black Shorts –preferably referee - not sweats or pants**

### **To get 3 Points**

- 1. Sign up on the scheduler in advance**
- 2. Officiate as a neutral official (not your child/siblings/team's game)**

**or**

- 1. Sign up on the at the field for a second (or third) match AFTER signing up for a match on the scheduler**
- 2. Officiate as a neutral official (not your child/siblings/team's game)**

### **To get 2 Points**

- 1. Sign up game day**
- 2. Officiate as a neutral official (not your child/siblings/team's game)**

**To get 1 Point**

- 1. Sign up game day**
- 2. Do your own game**

**Bonus points**

**If you sign up in advance for the last games of the day and are a neutral referee, you can earn an additional point.**

**Note! You can sign up for multiple weeks on the scheduler, please remove yourself in advance if you will not be able to do the games so others can fill in.**

**Referee Raffle**

**You have the chance to get referee gear and it is very easy. Every time you signup on the scheduler and actually do the match, you are given entered into a raffle. Multiple times in the season we will conduct these raffles and award prizes to the winners. We expect to have separate raffles for adults and youth referees. After a raffle, we start over with awarding entries.**