

AFC Mackworth Complaints Procedure

In the event that any member feels that he or she has suffered discrimination in any way or that the Club Policies, Rules or Code of Conduct has been broken they should follow the procedures below.

1. They should report the matter to the Club Secretary (info@afcmackworth.co.uk) or another member of the committee.

The report should include:

- Details of what, when, and where the occurrence took place
- Any witness statement and names
- Names of any others who have been treated in a similar way
- Details of any former complaints made about the incident, date, when and to whom made
- A preference for a solution to the incident

The Club's Management Committee will sit for any hearings that are requested.

The Club's Management Committee will have the power to:

- Warn as to future conduct
- Suspend from membership
- Remove from membership

Any person found to have broken the Club's Policies or Codes of Conduct.

If the complaint is with regard to the Club's Management Committee the member has the right to report the discrimination directly to the relevant County Football Association.

If you have a concern about the welfare of a child, you can discuss this with Amy Robinson (cwo@afcmackworth.co.uk), Club Welfare Officer before making a formal complaint.