Job Title: Product Intern

FMCH Vertical Component: Products

Reports to: Manager, Product

Position: Contractual and part-time (4 hours/day, preferably 2 to 6)

No. of positions: 1

Location: Mumbai/Remote

About FMCH: At the Foundation for Mother and Child Health-India (<u>FMCH</u>), we envision a malnutrition-free India. We aim to achieve this by delivering personalized, professional nutritional care to families during their crucial first 1000 days. Our focus extends to empowering frontline workers, including government Anganwadi workers, NGO partners' staff, and our own frontline workforce, with training, tools, and data, enabling them to combat malnutrition within their communities.

Recognised for excellence, we've earned the CSR Health Impact Gold Award, won the Data4GoodExchange competition, and been part of the N/Core accelerator program and the esteemed Mulago Fellowship (2023).

Embodying our values: At FMCH, we believe that *how* we work is just as important as *what* we work on. We're looking for someone who deeply resonates with our core values:

- **Action-Oriented** You take initiative, follow through on commitments, and are driven to find solutions.
- **Kind** You bring empathy, respect, and care into your interactions with others, creating a safe and supportive work environment.
- **Learning Mindset** You're open to feedback, eager to grow, and curious about improving how we work and serve our communities.

These values are foundational to our team culture, and we seek individuals who embody them in their everyday work.

About the Vertical: The Products team at FMCH is dedicated to creating transformative solutions to address malnutrition challenges in India. This involves innovating, developing, and scaling products that drive impact and facilitate integration into scaling mediums including government systems and D2C channels.

About the Role

We are looking for a motivated fresher to join our team as a Product Intern/Associate. This role is designed for someone who is eager to learn and support routine technology and data-related tasks that help our field and program teams work smoothly. The person will receive training and guidance while contributing to effective implementation of our programs on the ground.

Role & Responsibilities:

1. Tech Support

- Manage and provide routine support for all technology tools used in the organization (apps, dashboards, data collection platforms, etc.).
- Monitor performance of tech tools, ensure smooth functioning, and coordinate for timely troubleshooting or maintenance.
- Support rollout and orientation of new digital tools for staff and field teams.

2. Data Support

- Oversee data collected across all tools and platforms used by the organization.
- Regularly update internal dashboards to support program monitoring and evaluation.
- Prepare data reports using the data system as per given templates.
- Maintain proper documentation and ensure accuracy and completeness of the data

Mandatory requirements:

- Bachelor's degree
- The ability to plan work, problem-solve, and meet deadlines in an uncertain, fast-paced environment, displaying enthusiasm and adaptability towards evolving challenges
- A high level of mathematical ability, accuracy, and attention to detail with expertise in using spreadsheets to analyse, model, and interpret data.
- High levels of ownership and an organised way of thinking and working
- Interest in technology, data, and program implementation.
- Strong leadership, excellent communication and interpersonal abilities
- Proficiency in different tools of G Suite
- Knowledge of KoboToolBox is compulsory
- Knowledge about M&E preferred, not compulsory
- Knowledge about the first 1000 days and nutrition is preferred, not compulsory

Hiring Process: Please send your CV to recruitment@fmch-india.org