

Privacy Policy for EmurgenTrack

Last updated: 9/28/2025

EmurgenTrack, the official emergency app of the Mabalacat City CDRMO, is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and safeguard your information when you use our app.

1. Information We Collect

The app may collect the following information:

- **Personal Information:** Name, email address, contact number (if provided during registration).
- **Location Data:** Real-time location, used only to assist responders during emergencies.
- **Device Information:** Basic device details (e.g., model, operating system) to ensure compatibility.
- **Photos:** If you upload images to report incidents or emergencies.

2. How We Use Your Information

Your data is used only for the following purposes:

- To send emergency alerts to responders.
- To provide faster and more accurate emergency assistance.
- Contact you about incidents or important safety updates.
- Improve our services for the safety of Mabalacat City residents.

3. Data Sharing and Security

- We **do not sell, rent, or trade** your personal information to third parties.
- Your information is used only by the **Mabalacat City CDRMO** team for emergency response and safety purposes.

- We implement reasonable security measures to protect your information.

4. Data Security

- We take reasonable steps to protect your information. While no system is completely secure, we use safeguards to reduce the risk of unauthorized access.

5. Your Choices

- You can choose not to share your location or photos, but this may limit our ability to respond during emergencies.
- You may request to update or delete your personal information by contacting us.

6. Children's Privacy

- EmurgenTrack is intended for residents of Mabalacat City. We do not knowingly collect personal information from children under 13 without parental consent.

7. Updates to This Policy

- We may update this Privacy Policy from time to time. Any changes will be posted in the app with a new "Last updated" date.

8. Contact Us

If you have questions or concerns about this Privacy Policy, you may contact us at:

09298211498

emurgentrack.dev@gmail.com

CDRRMO – Mabalacat City