Terms and Conditions

Effective Date: [9th July 2025]

Platform: hire2Inspire

Applies to: Employers and Recruitment Agencies

1. Introduction

Welcome to H2I Knows ("hire2Inspire"), a product of [H2I Technologies Private Limited], designed to empower employers and recruitment agencies to make informed hiring decisions using AI-driven Deep Prospect Intelligence. By accessing or using the Platform, you agree to comply with and be bound by these Terms and Conditions.

2. Definitions

"H2I Knows": Refers to the platform offering AI-powered candidate insights.

"User": Refers to any employer or recruitment agency accessing the Platform.

"Candidate Data": Refers to all prospect or applicant information processed by H2I Knows.

"Content": Includes but is not limited to resumes, job descriptions, notes, analytics, and communications shared or generated via the Platform.

3. Use of Platform

Users must be legally eligible to enter into binding contracts.

Users agree to use the Platform only for lawful hiring and recruitment activities.

Sharing login credentials is strictly prohibited.

Misuse, including unauthorized scraping or reverse-engineering, is a violation.

4. License and Restrictions

H2I grants Users a limited, non-exclusive, non-transferable license to access the Platform.

Users may not sublicense, modify, or copy Platform code or content without written permission.

AI-generated insights and predictions are for informational use only and not definitive hiring advice.

5. Data Accuracy & Limitation of Liability

While we strive for accuracy, H2I Knows does not guarantee that all data or analytics are 100% error-free.

Users agree to use independent judgment alongside AI insights.

H2I is not liable for hiring decisions or outcomes based on Platform data.

6. Fees and Payment
Certain features may require a paid subscription.

All payments are final unless explicitly covered under a refund policy.

7. Confidentiality
Users agree to treat all candidate data and proprietary platform features as confidential.

Agencies and Employers must not disclose any information to third parties without written consent.

8. Termination
H2I reserves the right to suspend or terminate access for violations of these terms.

Users may terminate their subscription or use of the platform at any time, subject to any contractual commitments.

9. Modifications
We may update these Terms periodically. Continued use constitutes acceptance of the new terms.

10. Governing Law
These Terms shall be governed by the laws of Bangalore Jurisdiction. Disputes shall be subject to the exclusive jurisdiction of the courts in Bangalore

Privacy Policy
Effective Date: [9th July 2025]

Platform: H2I Knows – Deep Prospect Intelligence

Applies to: Employers and Recruitment Agencies

1. Overview
This Privacy Policy outlines how H2I Knows collects, uses, stores, and protects information shared by employers and recruitment agencies.

2. Information We Collect
Business Information: Company name, contact information, billing details.

User Credentials: Name, email, IP address, login activities.

Uploaded Content: Job descriptions, resumes, candidate notes.

Platform Usage Data: Search patterns, decision metrics, interaction logs.

3. How We Use Your Information

To provide and improve our AI-driven recruitment services.

To analyze anonymized usage patterns to enhance platform functionality.

To send service-related communications, updates, or support.

4. Candidate Data

All candidate information uploaded by you remains your property.

We process this data only to generate insights as part of the service.

We do not share or sell candidate data to third parties.

5. Data Sharing

We do not share your data with third parties except:

With your explicit consent.

To comply with legal obligations.

With third-party processors (e.g., cloud services), under strict confidentiality and data protection agreements.

6. Data Security

All data is stored securely using industry-standard encryption.

Access to user and candidate data is role-based and logged.

Regular audits and penetration testing are conducted.

7. Retention

We retain data only as long as necessary to fulfill the purposes outlined, or to meet legal and contractual obligations.

8. Your Rights

As a business user, you have rights to:

Access the data you've uploaded.

Request corrections.

Request deletion, subject to contractual and legal constraints.

9. International Transfers

In compliance with the Indian Digital Personal Data Protection (DPDP) Act, 2023, H2I ensures that all personal and sensitive data collected and processed through the platform is handled with

due consent, purpose limitation, and security safeguards. Users have the right to access, correct, and erase their data as per the Act.

Data may be stored or processed outside your country but will always be protected under applicable data protection laws (e.g., GDPR, DPDP Act 2023).

10. Changes to Privacy Policy

We may revise this policy periodically. We'll notify users of any significant changes via email or in-app notifications.

11. Contact

For questions, contact:
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