

UX Research Intern

Company Profile:

[Modularity Grid](#) is a startup that is focused on accelerating the deployment of low carbon energy. We're funded by Google and Innovate UK, and working with leading companies including Airbus.

About you and the role:

We are looking for you! An inquisitive, self-driven and team-oriented creative, who loves technology! Like us, you are deeply passionate about applying your skills to tackle the most seemingly intractable global challenges of our time, at the intersection between climate justice and energy.

Typical responsibilities include:

- Using quantitative and qualitative research approaches, to identify and understand user pain points, with a focus on anticipating and advocating for user needs
- Solving challenging problems that are often complex, tiered, opaque, and not well defined
- Designing and conducting user studies to gauge usability of new or existing features
- Making concrete, data-driven recommendations based on your findings
- Communicating with team members to inform iterative design and testing
- Working with users, UX designers, data scientists, software developers, engineers, and product managers

Required:

- A degree in Human-Computer Interaction, Psychology, Computer Science, or a related field
- Any relevant experience (work or personal projects) involving applied research, including but not limited to integrating user research into product designs and design practices
- Understanding of the durability and shortcomings of different research methods, including when and how to apply them during each product phase
- Demonstrated ability to synthesize, translate and communicate complex ideas, to create functional and well-defined solutions that put the user experience first, and identify opportunities for UX improvements
- Knowledge of statistics and the principles of experiment design
- Demonstrated interpersonal and collaboration skills
- Excellent communication skills (written and verbal)

Preferred:

- PhD in Human-Computer Interaction, Computer Science, Statistics, social sciences
- Familiarity with front-end engineering and/or working with engineers

Compensation: Regional living wage

Start date: asap (flexible)

Location: SohoWorks, 180 The Strand, London [or remote]

How to Apply: Send a 1 page CV (we would love to see your portfolio of projects and / or any publications) by email to [talent\[at\]modularitygrid.com](mailto:talent[at]modularitygrid.com) with the subject "UX research". No recruiters please.

We are proudly committed to ensuring equal employment opportunities, and an inclusive, meritocratic workplace