

Executive Director Report for Sarah Baso

Prepared for April 30, 2014 Board Meeting

I. Board Member Action Items

- Financial - transition to KPMG for European accounting needs
- Financial - thoughts on tax deductibility of individual memberships
- Input on credit cards for volunteers?
- Review business plan for consulting work ([separate document](#))
- Community functionality on new MemberNation portal - continue with beta testing?
- Chapters - how to move forward with Bolivia brand abuse situation
- Project review framework - moving forward as is or expecting changes
- **Election Planning** - Additions and clarification to election wiki page?
http://owasp.com/index.php/2014_Board_Elections
- Thoughts on **OWASP Responsible Disclosure Policy** for reporting bugs on OWASP site related security issues.
- Upcoming Board Meetings and travel
 - AppSec Europe - meeting on Friday, June 27
 - UK, if you will need a hotel room, we have a room block secured - email Laura with your arrival and departure dates and she will arrange a hotel room for you.
 - Flights to UK - if OWASP is paying please book through concur (Amex travel) if possible
 - AppSec USA - meeting Tuesday evening Sept 16th.
 - Instructions for rooming and flights - same as for UK

II. Finances

Budget vs. Actual for Q1

- [Spreadsheet v1](#) (format usually prepared for board meetings)
- [Spreadsheet v2](#) (another version to see if you thought that was better/worse or the same in terms of easy to read and get the information you want)
- **P & L Summary:**
 - Current available on hand for Foundation use (US & Europe) - (\$40,095) - **this is what we are currently borrowing against from chapter and project funds, however we do have accounts payable (invoiced but not yet paid) that more than cover this.**
 - Current balance of funds owed to chapters (US & EU) - \$316,943.40
 - Current balance of funds owed to projects (US & EU) \$31,088.63
 - Total fund in bank (US & EU) - \$369,453.73
- **Notes:**
 - Income - Higher than Projected:
 - Profit for APAC is projected to be around \$50,000
 - Local Chapter and Meeting Supporters is also much higher than anticipated.
 - Income - Lower than Projected/Budgeted:
 - Membership- individual and corporate memberships are lower than expected so far for the year. We have sold 2 premium membership (\$20,000) but need to focus on bringing in NEW corporate members (even at the \$5000 level) as well

as retaining individual members at renewal time. See details below on some of the membership strategies we are currently working on.

- Donations - we are working on getting donations set up in the portal as well as researching employee matching programs. We hope to have fundraising drive by the end of Q2 and then again before the end of the year. When the details are finalized, we will share with the Board to enable their support and feedback.
- Merchandise- working on setting up an online store to sell merchandise, and hoping to have significant merchandise sales profit at AppSec Europe and AppSec USA.
- Advertising- no advertising sales to date. The staff needs to regroup on selling advertising as more time and energy needs to be spent on this to meet our revenue goals for the year.
- Expenses are all generally on target (or below) budget

Financial Transparency

- Per Tom's suggestion on the board list last month, i put together this page: https://www.owasp.org/index.php/About_OWASP/Financial_Transparency which has all of our Foundation Financial information. This is transcluded onto the About OWASP page (where most of it could be found previously).
- [Staff and Board expenditures for Q1](#)
- [Vendors paid by OWASP in Q1](#)
- Amounts paid out /agreed to contractually in excess of \$50,000 (notification to board required per [foundation signatory rules](#))
 - Paid to Travel Lodge Hotels (January) - \$43,435 Euros + \$22,838 (two transactions), prepaid hotel rooms in Cambridge for AppSec Europe
 - Signed Contract with Hyatt San Francisco (March) for AppSec USA 2015, Total obligation is \$195,000 in F & B (exclusive of Tax and Service Charge) and 980 hotel rooms (80% of 1225). No deposit or payment due until 30 days before event (20% of anticipated total charges).
 - Signed Contract with Amsterdam RAI (March) for AppSec Europe 2015, Total obligation 59,050 Euros, initial deposit of 4,405 Euros is only payment due in 2014.
- Bank account transition update
 - All current payments and expenses going in and out of Capital One Checking account (and a few through Paypal)
 - Smith Barney Money Market - closed
 - Smith Barney checking - waiting on a few uncleared checks issued from this account.
 - Citibank Checking - A few outstanding international sponsor invoices (paying by bank wire) are outstanding for this account. Alison will be following up with those sponsors to ensure payment is made (or where necessary, made to the Capital One Account).

III. Executive Director updates

KPMG & Tax Update

- Alison is in the process of updating our books going back to 2010 to ensure that all revenue and expenses are properly categorized. After discussing our past taxes with KPMG, they recommended updating our books going back to 2010; then we will look at whether we need to file an amended 990 due to how much change there is including revenue, program

- expenditures overseas, and a few other “hot areas” for audit. Alison has 2014 and most of 2013 done and will continue to work an extra day a week until this is complete.
- We will need to file an FBAR (formerly TD F 90-22.1, now FinCen Form 114) for foreign bank accounts for the European entity for 2011 and 2012. This is something that needs to be done every year but was missed previously.
 - I am working to get our 2013 audit for both US and Belgian books for June 2013. KPMG will file a 3 month tax extension on our behalf so instead of May 15, our taxes will be due August 15. We hope to have the taxes done for review by the board by the end of July and then filed by August 15.
 - We will likely have to start doing annual audits from this point forward do to some state filing rules. KPMG is researching where we have a definite business presence for state filing requirements. CA is one of the states where we will have to file and they have a mandatory audit policy for any nonprofits with revenue above \$2 million. We surpassed \$2 million last year.
 - **AppSec Europe UK Taxation issues** - we have paid KPMG to consult on the appropriate taxation for the event in Cambridge. They filed a VAT exemption request with the UK government for the conference and training fees (since they are educational in nature). We found out last week this was denied because we are a foreign (non-UK) entity and while our income does primarily go to program related expenses, because they don't have insight into this they are denying our request. Additionally we have money going back and forth between the US and European entities which they do not like. So, we will need to charge VAT 20% for conference and training attendees as well as sponsors invoicing out of the UK. KPMG has filed a request for a VAT number in the UK and will assist with our quarterly VAT declarations required by the UK government. We will however, be able to request a refund on VAT paid for our expenses (such as on catering, venue, etc).
 - **Belgian entity VAT engagement** -[Here is the proposed scope of engagement letter from the Belgian KPMG office.](#) I would like to move forward with this engagement and have KPMG handle our taxes and quarterly VAT filings for the Belgian entity instead of Rik Roose who was contracted by Seba to previously assist with this. Moving all of this work to KPMG will enable one company to have eyes on our books and help us ensure we are filing everything correctly with transactions and books in multiple countries. Also, Rik does not have very good English and really only corresponds with Seba - I think we need greater insight and transparency into our Belgian books and transactions. The cost of moving from Rik to KPMG will double our expenses (currently ~ \$5000, KPMG ~\$10,000).

Membership and donations

- Currently (and historically) we have filed our membership (individual and corporate) income as 100% program income which means none of it is tax deductible for the members. We also have a statement on our about owasp website that memberships are not tax deductible. There is not necessarily a need to change this, but I want to make sure we all are on the same page about the deductibility.
- Sometime in the past, it was determined that the fair market value for our membership was equal to or exceeded the amount of our memberships. This is grey area though and we could theoretically say our membership value is \$0 and 100% of it would be tax deductible. OR we could say that a % (like the 40% allocated to chapter/project) is tax deductible and FMV is 60% or \$30. This will obviously have a greater impact for corporate membership amounts than individual.
- **I would like to hear from the board on their thoughts. My recommendation is that**

individual membership is NOT tax deductible and corporate memberships are partially deductible. For corporate membership, i am waiting on a bit of information from KPMG before a decision is made... I will follow up with the board on issue of corporate membership deductibility.

Here is a chart with the pros/cons from my research, obviously there may be others that I have missed:

No tax deductibility of Individual Membership Dues	Partial Tax Deductibility (if we go this route we have to have a documented rationale of why/how we determined what percent)	Total tax deductibility (treated as a 100% donation)
Implies FMV of membership is \$50 or more	Implies FMV of membership is less than \$50 (whatever we set the membership amount at)	Implies FMV of membership is \$0
This is how we have claimed membership income on past tax statements.	Will need to change how we file taxes in the future - likely no repercussions other than different categorization of income	Will need to change how we file taxes in the future - likely no repercussions other than different categorization of income
+ Likely not considered charitable solicitation in many states per fundraising laws	- will be considered charitable solicitation in ALL states and require state filings	- will be considered charitable solicitation in ALL states and require state filings
- no "matching" by employers for membership since it is not a donation		
+ Less issues with donor intent since not a donation.	- some issues with donor intent since portion is a donation	- may have issues with donor intent since is categorized as a donation
Unlikely to affect membership numbers since this is not different than how we have done previously.	+ Would we get more members if we promoted as tax deduction?	+ Would we get more members if we promoted as tax deduction?

- **Credit card for volunteers?** Fabio has asked about the possibility of getting and OWASP credit card for expenses related to OWASP when working on an owasp tour or other event planning. Now that we have more staff overseeing and covering expenses related to events, I don't see the need for enabling volunteers to have an OWASP credit card (especially given the added work in reconciling expenses for Alison and risk for us changing our procedure with volunteers to one of reimbursement to something else). **Thoughts from the Board on this issue?**
- **Business Plan for Consulting Work** - Summary recommendation after analysis of the issues, current resources, and repercussions for OWASP as a 501(c)(3), is not to move forward with the consulting work as would be required by SWAMP, but to move forward with hiring a technical resource to enable technical project management on specific projects and technical review /QA of projects. [Details here](#)

- **European Entity and Account Transition**
 - Seba sent paperwork for signature to Eoin 2 weeks ago for the changes in board members and authorized parties for the European account. No update since.
 - Seba has updated Sarah on the bank signatory (Sarah signed paperwork in January in Belgium) - First we need the publication in the Gazette, we can then refer to the updated board/representation to allow you the access. Normally the bank is supposed to verify with the Gazette publications. Seba will also prepare the document and send it around to Sarah/Eoin for signature

Pending (in progress) Items

- **Operational Plan for European Entity**
- **Updated Legal Recommendations**
- **OWASP Staff/HR wiki page** - updated with policies, HR handbook and other pertinent material

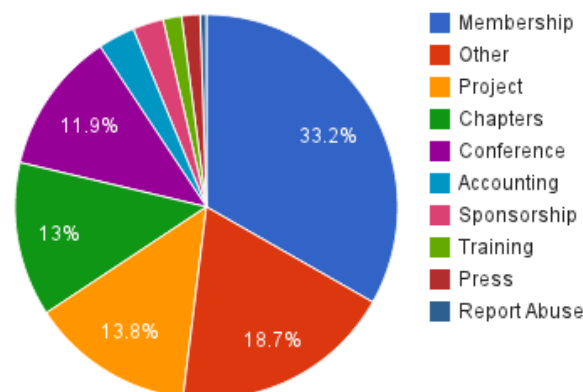
Updates (Informational)

- We now have a google voice phone number for the general foundation contact number: +1 **951-692-7703**, this will be replacing personal cell phone numbers or google voice numbers of the staff when an org contact number is requested.
- Funding page on wiki is one stop shop for any funding requests by OWASP community (chapters, projects, initiatives, outreach or anything else) : <https://www.owasp.org/index.php/Funding>

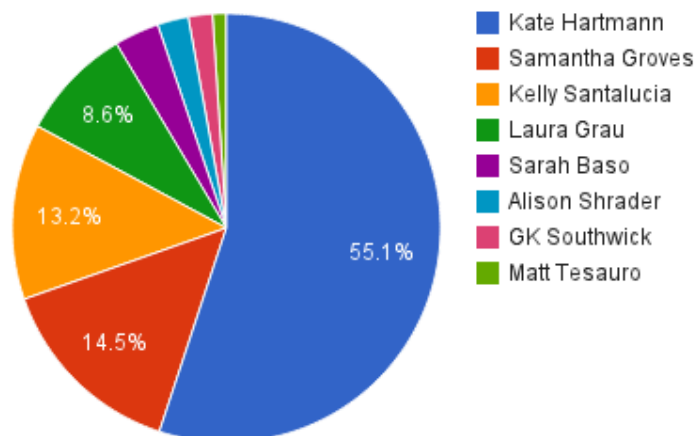
V. Operations Updates

- **Salesforce - Contact Us Cases:** 385 Cases submitted in Q1, average closure time 10.8 days.
 - We are working on getting as many cases as possible responded to within 48 hours (2 days) however, with chapters and projects, many of the cases require follow up action that takes a bit longer.

Q1 2014 - Cases by Subject



Cases by Owner - Q1 2014



Average Case Closure Time by Subject:

Accounting	3.083333333
Training	4
Press	5.5
Project	6.566037736
Membership	7.5078125
Other	12
Chapters	13.48
Conference	16.93478261
Sponsorship	29.5
Report Abuse	73
Grand Total	10.80779221

- **Portal** - Kate has been the primary liaison for portal set up, integration with Salesforce, Q & A with the portal and communities.
 - **Portal Metrics:** As of last week we had 860 unique users login to the portal and 1724 total logins since launch on March 30. (outside of staff) - average of 2 logins per user.
 - Portal Landing Page on wiki: <https://www.owasp.org/index.php/Portal>
 - Membership and OWASP event registrations will go through here (also we have a public link for guest check out of membership and events).
 - Next feature we are looking at is donations
 - Questions/feedback: [Sarah's responses in blue](#)
 - Login page - The section on the right says "OWASP Foundation employee? Log in here" Does that really only apply to the 8 person ops team? [Yes](#) If so, I'd

recommend the ops team bookmark that link and we remove it from the login page. It's very prominently displayed and not relevant to 99% of people that login - The fee to update this page is approx \$1000 for custom coding (this has to be done directly through salesforce and not member nation that does the portal). At this point I didn't think the expenditure for modification of the login page was worth \$1000 for this one change.

■ FAQ -

- Recommend adding the following: Done
 - Q. What is my username?
 - A. Your username is your owasp.org email address (I'm not sure if this is true or I would have added it myself) Your user name is the email address you used to sign up for your membership (usually your owasp.org email address, but not always). If you haven't purchased a membership, you may need to sign up as a new user on the portal

■ Membership Renewal Page

- It would be great to support autorenewal - not a high priority, just a comment. We will look into this.

■ Emails from system

- The emails come from OWASP Foundation <kate.hartmann@owasp.org>. This should be a generic foundation account instead. I think this has been fixed, but will double check.

■ Chatter Page

- <https://myowasp.force.com/ui/core/chatter/ui/ChatterPage>
- Very cool - but it requires login. correct You can test this by copying the url and opening it after logging out. No testing necessary, this was how it was set up
 - Is it possible to have it be publicly viewable without a login and only require login to comment? It is likely possible, but will be an additional cost. We are waiting to hear back on what this cost is to evaluate whether we want to pay, leave as is, or turn off the community feature.

○ Action items on the community feature?

● Event Registration:

- Kate has closed out our cvent account, exported data (for retention) and imported historic membership and event info into salesforce
- Set-up and management of Latam Tour Registration, AppSec Europe Registration, AppSec USA, and Lascon

- **Connector** - Connector continues to go out every 2 weeks - content is collected by Kate, formatted in HTML, and both emailed to all OWASP contacts (42,000+) and posted to the blog. If you have content to add, please email to support@owasp.org or submit via the contact us form.
- **Annual Report** - Kate has been the point person for gathering data, liaising with staff and graphic designer, coordinating distribution (print media to corporate members and email to individual members. The mailed (paper copy) should be delivered to corporate members and board members this week and we will be coordinating the distribution via email and posting to the wiki.

VI. Community Management & Chapters Update

https://www.owasp.org/index.php/Community_Manager_2014_Q1_Report - only info on chapters now, will work on updating reporting to include volunteers/initiatives by next board report in June.

- Total number of active chapters: 230 (37 inactive)
- New chapters this quarter:
 - Vijayawada, India
 - Noida, India
 - Kansai, Japan
 - Palestine
 - Agra, India
 - Dubai, UAE
 - Iceland
 - Amapa, Brazil
 - Hernando County, Florida
- Chapters Under review:
 - Bolivia - Is in complete violation of OWASP ethics. They are charging to attend meetings hosted by the company founded by the Chapter Leaders, where they "Teach the OWASP Method". They also have themselves listed as an OWASP partner, without a contract in place, seem to be selling memberships without having them register or pay through the foundation and have usurped their mailing list and are using it off-list, for corporate promotions and selling seats in their classes. They are promoting through their Facebook page and ignoring the Wiki entirely. We have reached out to clarify the situation several times and the chapter leaders do not seem to agree that their activity is problematic or a violation. Their chapter has been inactivated on the wiki and mailing list, but it doesn't seem to make any difference. **How would the board like to move forward with the situation?**
 - Huntsville, Alabama - The only "Active" Chapter in that state, hasn't updated their Wiki since June 2013. GK has emailed the Chapter Leader for an update and have not received a response. The Foundation Staff has determined that 14 days is an appropriate window for response from any Chapter Leader. If Huntsville hasn't responded by the end of their 14 day window, their Chapter will be closed unless/until we can find another Chapter Leader.
- Currently working on getting Chapter Leader feedback on attendance for AppSecEU Chapter Leader's Workshop and input on content collaboration
- Beginning to perform Chapter Review in earnest and contact Chapter Leaders without current Chapter meeting information/Wiki content to confirm Chapter is still active. Goal is to have inventory done by end of Q2
- GK has also taken on Merchandise requests and is working on solutions for an e-store (improvement from the google form)
- Researching community/crowd sourced funding options
- Assisting with oversight of google grants
- Learning the landscape of volunteerism and working on developing and improved volunteer management and initiative tracking system.

VII. Projects & Grants

- **Project manager report :**
https://www.owasp.org/index.php/OWASP_Project_Manager_Activity_Reports/April_18_2014
- Project leader mailing list: owasp_project_leader_list@lists.owasp.org Sarah has contacted Matt about why this isn't appearing (archive or list signup) on the mailman lists landing page.
- Project Inventory:
 - Currently 183 Active Projects
 - Project inventory spreadsheet:
<https://docs.google.com/a/owasp.org/spreadsheet/ccc?key=0AlIOCxIYdf1AdFFOQIZKQ0VhYndKT0ZkUIVsdFhrV3c&usp=sharing#gid=16>
 - The goal for the next round of inventory on project activity is the end of quarter 2 (June)
 - While many activity metrics can be objectively researched (updating wiki, mailing list activity, addressing bugs), a most of the hold up here is do to project reviews
- Project Reviews
 - There will likely be some changes to the review process based on community and Board feedback.
 - There has been feedback on the review forms themselves, how many, what they are asking who does them
 - Feedback on the review system all together
 - Feedback on the project model
 - Samantha am currently working with several Leaders to design a system and project model that will better meet our needs.
 - Johanna is currently working on a pilot program for one part of this system.
 - Samantha is working on consolidating community feedback to put together an end to end system design for us
 - **Biggest immediate issues are: not holding up reviews any longer for projects that have already been pending for over a year, finding a system that is generally acceptable to the community, and trying to create clarity around projects instead of more confusion**
- Project Task Force
 - This week we started our OWASP Project task force group.
 - This group will focus on getting stuff done for our OWASP Projects.
 - There are quite a few tasks that we need to get sorted so please join in if you are interested in helping out.
 - [Project Task Force Page](#)
 - [Google Group Page](#)

- Coordination of Project activities at AppSec Europe in Cambridge
 - Open Source Showcase: <http://owasp.blogspot.com/2014/04/open-source-showcase-demo-your-project.html>
 - Project Summit in Cambridge
- OWASP Project Template Migration
- Grant project progress
 - Guidebooks Q1 update: <https://drive.google.com/file/d/0B5Z9zE0hx0LNc0Y5WnNweHNPdkU2bGp1Q1o3ZzBTQm9XbXhN/edit?usp=sharing>
- Women in AppSec - Samantha coordinated (and solicited sponsorships) for AppSec USA in 2013 as well as this year's AppSec APAC and AppSec Europe.
- Graphic Designer - Hugo Costa (Part time contractor)
 - Samantha is supervising his work
 - [Design Menu](#) of services is available to give community members a rough idea of what they can request, how they can request it, and what it will cost.

VIII. Membership, Election, & Sponsorship

- **Membership Stats:**
 - **March 2014:** https://www.owasp.org/index.php/March_2014_Membership_Report
 - **Individual Memberships**
 - individual memberships are down from the projected goals for the quarter but still higher than the previous 2 years. In 2012 Q1 individual membership revenue was \$18,500 and in 2013 Q1 individual membership revenue was \$14,500. We have increased individual membership revenue by 20% over 2012 (and even more since last year).
 - Nevertheless, we need to continue to focus on ways to retain/promote renewal of members. Analysis of the last 2 years of individual membership leads to a likely scenario that most of the memberships we are losing are memberships that were given or purchased (for free) at the time of registering for a conference.
 - Strategies for retention of individual members:
 - Individual membership emails quarterly to remind members of the benefits of membership, what their membership dues enable, and materials that OWASP has to offer. We also will be reminding members of discount codes available to them through co-marketing agreements. This will hopefully prime them for renewing their membership even if they don't attend a conference the following year.
 - Audit and closing owasp.org email addresses for non-renewing members (and individuals not contributing as volunteers). We would like to start doing this Q3 (July 1) with a 60 day warning to individuals with emails but non current memberships.
 - **Corporate Memberships**
 - YTD there have been 2 sponsors that joined at the \$20,000 Level (Qualys and Adobe), 4 New members at the \$5,000 level, and 11 renewals at the \$5,000 level
 - New Members: Monitorapp, OneConsult, BCC Risk and Aspect Security

- All of the “lost corporate members” for Q1 except for Fishnet have either renewed or been invoiced for renewal in April so won't be lost memberships.
 - In contrast to individual membership, our primary issue with corporate members is selling the higher membership packages but even more bringing in new corporate members.
- **Partnership agreements** - http://owasp.com/index.php/Supporting_Partner logos of orgs with current partnership agreements.
- **Sponsorships**
 - AppSec APAC - 19 sponsors generating over \$67,000 for the event
 - Latam Tour - 9 sponsors
 - Appsec Europe - Fifteen Sponsors (5 Gold, 9 Silver, 1 Lanyard)
 - AppSec USA - 27 Sponsors (3 Platinum, 11 Gold, 7 Silver, 6 ala carte). 9 table sponsorships left to sell.
- **Advertising** - [Advertising wiki page](#) updated to include Connector (e-newsletter), Podcast, and portal advertising options. We haven't been promoting advertising opportunities much and haven't had anyone express much interest this year.
- **Election Planning** - http://owasp.com/index.php/2014_Board_Elections
- **WASPY Awards Planning** - https://www.owasp.org/index.php/WASPY_Awards_2014

IX. Event updates

- **Conference manager February report:**
https://docs.google.com/a/owasp.org/document/d/1csNEtrloEdagllsm_RQB1xjnBNVpcGJJ5kXC7OE03pU/edit
- Please read Laura's report for the wrap up on AppSec APAC, progress on Latam Tour, AppSec Europe and AppSec USA as well we plans for next year.
- Here are the Global AppSec Policies and Guidelines we have rolled out for 2015:
<https://docs.google.com/a/owasp.org/document/d/13O5uZrPT07JaNd0qsQRObZ9UgVKN8c4jbqVffcEmdxo/edit> to enable the local teams to understand the expectations and workflows that have already been established. Laura is working on getting these updated to the how to host a conference page.

X. IT Updates

- **Google Analytics** - Our google analytics code for owasp.org up to this point has been tied to the Aspect Security parent account. It is not possible to transfer to another account, so we set up our own new code and Matt now has both running on the owasp.org site. He set up a calendar reminder to remove the code tied to Aspect at the end of Q2 (we will have them both running for 3 months).
- **Wiki Update**
 - Matt has updated us from version 1.19 to 1.21 with no issues. He did a test install of 1.22 (latest supported version of mediawiki) here: <https://update-wiki.owasp.org> and worked EXCEPT for the tabs extension (<headertabs/>) which appears to be broken.
 - He is working on figuring out the issue and we hope to be to the latest version soon! Note

- Sarah and Matt to sync up on this in 2 weeks
 - Matt action: install latest minor update - 1.21.8
- **Akamai** - Matt has submitted the a form asking Akamai to turn on SSL (trial period over), then when we receive the notification that SSL is in place, we will turn on CDN in our account settings. Tom forwarded the email update to the board, but we chose to the following Geographical deployment - Global Except China (default). Matt has learned from Akamai, if we choose not to pursue an ICP license in China, we simply won't have cached OWASP content inside the great firewall of China. We wouldn't be any worse off then we are currently - with the exception that community members in China will get cached content from a neighboring country like Japan, South Korea, etc which should be faster then our server in Chicago.
- **Heartbleed**
 - Matt has checked all the servers at Rackspace + AppSec.eu None of them were shown to be vulnerable. Matt checked lists.owasp.org, AppSec USA & APAC as well as the wiki. Where needed needed, Matt patched/updated to newer versions of OpenSSL and restarted services. Matt is not able to check the patch levels of .eu servers since they are not at Rack and we've never had access but it doesn't show as vulnerable.
 - The wiki was fixed ~4 hours after we were notified. There is a chance the server was attacked in that window and the SSL may be break-able for that attacker or those attackers. For extra protection, we are getting new SSL certs for all of the owasp servers that matt has control of (we have asked appsec.eu to update theirs as well).
 - Fabio has asked about sending out a mass email requesting password resets. Matt is not so sure about this - both from how useful it will be as well as the best method to hit our user base. Hopefully we wouldn't DOS our wiki via users resetting their passwords.
- **Conference Servers** - it is currently up to conference planners (i.e. AppSec USA, AppSec Europe teams) to keep their wordpress installs up to date. Matt is keeping an eye on them if these updates lapse for too long. One of our "items for the future" is to put together a list of what owasp/matt will do for this support and what is expecting for the "care and feeding" of these sites by conference planners.
- **Mailing list** - Matt has been keeping up on the mailing list discussions (changes to leader's list, using google groups, and other recommendations). At this point he is not taking any action but upon direction from Sarah can update/change settings as needed.
 - Also recommended that we checkout discourse.org and in action at saloon.sixgun.org in addition to the mailing lists - especially for talking with the greater OWASP community and the general public .
- **OWASP Responsible Disclosure Policy** - Sarah would like OWASP to have a posted responsible disclosure policy and will work on drafting for review by Matt and community and posting.
- **OCMS** - There have been complaints about the previous <https://ocms.owasp.org> not redirecting appropriately to our new form: <http://www.tfaforms.com/301382> because the new form is **not** an https site. Matt has now resolved this issue.

