# Module's Title: The Everstone Guide to Seller Representation in Louisiana

**Target Audience:** Newly hired agents at Everstone Realty Group enrolled in a Louisiana real estate pre-licensing course. These adult learners are preparing for their licensing exam and are being introduced to key legal responsibilities when representing a seller.

#### **Learning Objectives:**

- 1. Describe the statutory duties owed to seller clients in Virginia
- 2. Identify key responsibilities of licensees when working with sellers
- 3. Apply those duties in realistic client scenarios

**Seat Time:** 20 minutes

#### **Outline:**

- Welcome/Introduction
- Learning Objectives
- Meet Jordan
- Statutory Duties Overview
- Click-to-Reveal: 7 Legal Duties
- Knowledge Check
- Scenario: Key Responsibilities
- Drag-and-drop interaction: Safeguarding Funds
- Conclusion
- Summary
- Final/Graded Quiz
- Congratulations

## **Directions (Notes for Reviewers):**

- Please review for accuracy, instructional clarity, and alignment with learning objectives.
- The voiceover column includes connecting phrases for natural delivery. Learners will hear, but not see, this text.
- Slide structure and layout are Articulate Storyline-compatible and follow a layered interaction design.
- Please make any changes using Track Changes or Editing mode in Word to preserve version history.
- Optional Tip: Double-click between pages in Word to "Hide/Show White Space" for smoother navigation.

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#### **Global Comments:**

- Slide dimensions are 16:9 ratio with slide size (1280:720)
- Use Classic Player in Articulate Storyline.
- All slides and layers include custom top and bottom borders using the approved color palette, unless otherwise noted.
- Each slide features a title block (and direction/subtitle bars, when used) styled in Delft Blue (#1D3354) with bold white font. Title blocks are positioned directly below the custom top border for visual consistency, unless otherwise noted.
- When used, direction/subtitle bars will be styled in UCLA blue (#467599) with white font. These blocks will be directly underneath the title block.
- Use the custom color scheme for all shapes and icons (refer to the color palette below).
- Text in [brackets] is instructional only and will not appear on screen or in voiceover (VO).
- All visual and text assets will remain on screen until the timeline ends, unless otherwise directed for interaction or sequencing purposes.
- Jordan (male avatar) serves as the consistent on-screen guide and is featured in VO and visual interactions throughout, unless otherwise noted.
- Slide numbering includes branching layers (e.g., 1.4a–1.4g) for interactive elements.

Module Resources/References: [include links or titles of attachments that will go in the Resources tab]

- Louisiana Revised Statutes § 37:1455: Statutory Duties of Licensees Engaged by Sellers
- Appendix A (Provided Content): Summary of seller duties required by Louisiana law

#### Font:

Headings: Montserrat (Bold)Body Text: Calibri (Regular)

Color Palette: Poppy (#D64045), Mint Green (#E9FFF9), Non Photo Blue (#9ED8DB), UCLA Blue (#467599), Delft Blue (#1D3354)



Slide [1.1]/ Menu Title: Welcome	Slide [1.1]/ Menu Title: Welcome			
Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:	
Full-screen image of a "For Sale"	[Slide Title]	[Narrator]	Title block floats in at the	
sign in a Louisiana-style	The Everstone Guide	Welcome to The Everstone Guide to	start of the timeline.	
neighborhood (warm, inviting).	to Seller	Seller Representation in Louisiana.		
	Representation in		Text under buttons fades in	
No avatar is shown on this slide.	Louisiana	As a new agent at Everstone Realty	with timed voiceover (VO).	
		Group, you're starting an important		
Brand colors (Delft Blue, Poppy	[Directions]	journey.	START button fades in as	
Red) in borders or title bar.	Click the Start button		narration concludes.	
	to begin the course.	This course will walk you through the		
Custom "START" button.		key legal duties required when	When the learner clicks the	
	[Buttons]	representing sellers in Louisiana —	START button, the button	
	START	and how to apply them in real-life	jumps to the next slide (1.2).	
		situations.		
	[Text under buttons]			
	This course is designed	Click the Start button to begin.		
	to help new Everstone			
	Realty Group agents			
	understand their legal			
	duties when			
	representing sellers in			
	Louisiana.			

Slide [1.2]/ Menu Title: Learning Objectives				
Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:	
Background image: sunny	[Slide Title]	[Narrator]	The slide starts with a soft	
Louisiana neighborhood	Learning Objectives	By the end of this course, you'll be	zoom-in on the background	
(suburban or cityscape)		able to explain the legal duties	image of a neighborhood	
	[Text]	required of agents representing sellers		

A white semi-transparent rectangle overlay (approximately 60% opacity) positioned on the right half of the screen to display content.

The learning objectives' text appears as a bulleted list in dark font on a white overlay.

No buttons or avatars appear on this slide.

By the end of this course, you will be able to:

- Explain the legal duties required of real estate agents when representing sellers in Louisiana
- Identify key responsibilities expected of Everstone Realty Group agents
- Apply those duties in realistic client scenarios to ensure legal and ethical representation

[Directions] Click NEXT to begin.

in Louisiana, identify the core responsibilities expected of Everstone Realty Group agents, and apply those duties in real-world client situations.

When you're ready, click Next to begin.

street.

The title block ("Learning Objectives") floats in from the left as the timeline begins.

The semi-transparent rectangle overlay will fly in from the bottom as the timeline begins.

The line "By the end of this course, you will be able to:" fades in smoothly with timed VO.

Each bullet point is timed with the matching line of the VO, using a soft upward fade animation.

NEXT button will be hidden on this slide until the audio completes.

When the learner clicks the NEXT button, it will jump to the next slide (1.3).

Slide [1.3]/ Menu Title: Meet Your Agent: Jordan				
Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:	
		Narration / Voiceover:  [Narrator]  Let us introduce Jordan.  Jordan is a newly licensed Louisiana real estate agent — just like you.  He's just joined Everstone Realty Group, and today, he's preparing for his very first meeting with a seller-client, Mrs. Ellis.  You'll follow Jordan through real-world situations that show how Louisiana's legal duties come into play and how Everstone agents handle them with confidence.  [Jordan]  Let's go on this journey together. I've got your back! Click NEXT when you are ready!	Animation / Interaction:  Title block floats at the start of the timeline.  Jordan character slides in from the left.  A speech bubble appears with a light "pop" animation as Jordan speaks.  As Jordan is speaking, the directions block fades in.  NEXT button will be hidden on this slide until the audio completes.  When the learner clicks the NEXT button, it will jump to the next slide (1.4).	

Text directions and supporting		
text appear below Jordan,		
aligned to the lower third of the		
screen.		

Slide [1.4]/ Menu Title: What Are	Statutory Duties?		Objective: [1]
Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:
Split-screen layout	[Slide Title]	[Narrator]	As the timeline begins, the
<ul> <li>Left side: Background</li> </ul>	What Are Statutory	What are statutory duties?	background image fades in
image — soft,	Duties?		smoothly.
professional photo of the		These are legal	
Louisiana State Capitol or	[Directions]	responsibilities that real	Title block ("What Are
a classic New	Click each item on the list	estate agents in Louisiana	Statutory Duties?") slides
Orleans-style house front	to learn more. After	must follow when	down from the top.
(subtle, not busy)	you've viewed all seven,	representing a seller.	
<ul> <li>Softened for text</li> </ul>	the Next button will	They're required by law —	As narrator VO begins:
contrast	appear.	and at Everstone Realty	
<ul> <li>Right side: Vertical</li> </ul>		Group, they're considered	The checklist panel on the
checklist panel with	[Text Under Directions]	the foundation of excellent	right expands upward (Wipe
seven custom icon-based	These duties are required	client service.	Up animation).
buttons, aligned with the	by Louisiana law and apply		
color palette	to every seller-client	Let's join Jordan as he walks	The panel is labeled:
Checklist Panel Content: Clean,	relationship.	through them one by one.	"Louisiana Required Duties
vertical list labeled:			to Sellers".
"Louisiana Required Duties to	At Everstone Realty Group,	[Jordan]	
Sellers"	you're expected to know	These are the rules I follow	When narrator says, "Let's
	and apply each one in	every time I represent a	join Jordan":
Each list item uses both an icon	every transaction.	seller.	
and label.		They're not just suggestions	Jordan slides in from the
	[Jordan Caption]	— Louisiana law requires	right, holding a clipboard

These will become custom buttons:

- **Promote Interests** (price tag icon)
- Present Offers (written documentation icon)
- Account for Funds (money bag icon)
- Disclose Facts (megaphone icon)
- Confidentiality (lock icon)
- Ordinary Care (toolbox icon)
- Comply with Law (scales of justice icon)

Jordan stands to the right of the checklist (foreground), wearing his name badge:

"Jordan – Everstone Realty Group | Louisiana Agent"

pointing toward the checklist instructional body language.

Speech bubbles are tracking Jordan's conversation.

"These duties come straight from state law they help protect the client and keep us compliant.

At Everstone, we follow them every time we represent a seller.

Let's walk through them together."

them, and Everstone expects us to know and apply each one in every transaction.

Let's walk through them together.

[Narrator] Click each item on the list to learn more. Once you've visited all seven, the Next button will appear.

and pointing toward the checklist (subtle motion path).

As Jordan's VO begins:

Each icon and label row floats up from the bottom, staggered:

- Promote Interests
- Present Offers
- Account for Funds
- Disclose Facts
- Confidentiality
- Ordinary Care
- M Comply with Law

Each icon/label pair is a single clickable button (click-to-reveal). Once clicked, each button changes to a gray visited state to indicate completion.

He's holding a clipboard and

	Buttons remain disabled
	until VO finishes.
	Once VO ends, buttons
	become active, and the
	learner can click in any
	order.
	order.
	Each click triggers its
	corresponding layer (Slides
	1.4a-1.4g).
	After viewing a layer, the
	learner is returned to the
	base layer.
	NEXT button remains hidden
	until all layers have been
	visited.
	NA/le on the ollower of clicks the
	When the learner clicks the
	NEXT button, it will jump to
	the next slide (1.5).
eveloper's Note: From this point forward, each line of Jordan's dialogue sho	
and out in sync with the corresponding voiceover. Each bubble should appe	ear one at a time, matching the natural pacing of the

Slide [1.4a]/ Menu Title: [hidden from menu]			Objective: [1]
Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:

spoken sentence.

Background: Base layer remains [Bold Heading] When the learner clicks the [Jordan] visible (same as slide 1.4). Promote the seller's interests. "Promote Interests" button, Promote Interests this layer opens. When the learner clicks the [Supporting Text] I work to sell the property at the best "Promote Interests" button (icon The agent works to sell possible price and terms. A blue square fades in and label) on the checklist, a the property at the I follow the brokerage agreement, immediately at the start of blue square from the color best possible price and offer guidance, and support the seller the layer's timeline. palette overlays the interaction throughout the process. terms. This includes following The heading text and the area. the brokerage icon float upward into place The text will be in white font and agreement, marketing (float-up animation). centered within the blue square. the home, and guiding the seller throughout The supporting text appears (price tag) icon appears the process. one line at a time, synced above the supporting text to with Jordan's VO using soft represent this duty. upward fade animation. Jordan is not visible on this layer. When the timeline ends, this layer closes and returns to the base layer. The learner can click the remaining icons in any order they choose. The NEXT button on the base layer is disabled until

**Developer's Note:** For slides 1.4a-1.4g, the same animation and interactions will be used unless otherwise stated in the animation/interaction column. Also, from this point forward, Jordan will not be visible on the these layers (1.4a-1.4g).

all layers are visited.

Slide [1.4b]/ Menu Title: [hidden j	Objective: [1]		
Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:
Background: Base layer remains	[Bold Heading]	[Jordan]	When the learner clicks the
visible.	Present Offers	Present all offers.	"Present Offers" button on
	FG1		the base slide, this layer
New Layer: When the learner	[Supporting Text]	I'm required to share every written	opens.
clicks the "Present Offers" button	The agent must	offer with the seller — quickly and	
(icon + label), this layer opens.	present all written offers to the seller	accurately — so they can make the best decision for their situation. Even	
A blue square from the color	quickly and clearly.	if the offer is far below the asking	
palette fades in immediately.	quickly and cicury.	price, it still gets presented.	
Written document icon (to			
match the offer paperwork			
theme) appears above the text.			
Heading and supporting text are			
in white font, centered within			
the square.			

Slide [1.4c]/ Menu Title: [hidden from menu]			Objective: [1]
Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:
Background: Base layer remains	[Bold Heading]	[Jordan]	When the learner clicks the
visible.	Account for Funds	Account for funds.	"Account for Funds" button
When the learner clicks the			on the base slide, this layer
"Account for Funds" button (icon	[Supporting Text]	I handle every dollar — from earnest	opens.
and label) on the checklist, a		money to other deposits — with clear	

blue square from the color	The agent must	records and full accountability.	
palette appears.	account for all funds	That's how I protect both the client	
The text will be in white font and centered within the blue square.  (money bag) icon appears above the supporting text.	received in a transaction — including earnest money deposits and other amounts entrusted to the	and the brokerage.	
	brokerage.		

Slide [1.4d]/ Menu Title: [hidden from menu]			Objective: [1]
Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:
Background: Base layer remains visible.  When the learner clicks the "Disclose Facts" button (icon and label) on the checklist, a blue square from the color palette appears.  The text will be in white font and centered within the blue square.  (megaphone) icon appears above the supporting text.	[Bold Heading] Disclose Facts  [Supporting Text] The agent must tell the seller any material facts about the property or the transaction. This includes disclosing issues the agent knows about — even if the seller is not aware of them.	[Jordan] Disclose facts that matter.  If I know something important about the property or the sale, I must tell the seller — even if they don't know about it yet.  That way, the seller can make informed decisions and avoid surprises at closing.	When the learner clicks the "Disclose Facts" button on the base slide, this layer opens.

Slide [1.4e]/ Menu Title: [hidden]	Objective: [1]		
Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:
Background: Base layer remains visible.	[Bold Heading] Confidentiality	[Jordan]  Maintain confidentiality.	When the learner clicks the "Confidentiality" button on the base slide, this layer
When the learner clicks the "Confidentiality" button (icon and label) on the checklist, a blue square from the color palette appears.  The text will be in white font and centered within the blue square.  (lock) icon appears above the supporting text.	[Supporting Text] The agent must protect the seller's private and financial information — even after the transaction ends. The agent may not share motivation, pricing strategy, or financial details, without written permission.	I protect the seller's private and financial information — even after the deal is done. I don't share anything like pricing strategy or motivation without their written permission.	opens.

Slide [1.4f]/ Menu Title: [hidden from menu]		Objective: [1]	
Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:
Background: Base layer remains	[Bold Heading]	[Jordan]	When the learner clicks the
visible.	Ordinary Care	Exercise ordinary care.	"Ordinary Care" button on
			the base slide, this layer
When the learner clicks the	[Supporting Text]	I show my client ordinary care by	opens.
"Ordinary Care" button (icon and	The agent exercises	doing my job with skill and attention	
label) on the checklist, a blue	reasonable care and	to detail. I stay on top of deadlines,	
square from the color palette	skill in performing	make sure contract terms are met,	
appears.	duties.	review inspection contingency	
	This includes meeting		

The text will be in white font and centered within the blue square.	deadlines and following contract terms.	timelines, and guide the seller through every step.	
(toolbox) icon appears above the supporting text.			

Slide [1.4g]/ Menu Title: [hidden f	rom menu]		Objective: [1]
Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:
Background: Base layer remains visible.  When the learner clicks the "Comply with Law" button (icon and label) on the checklist, a blue square from the color palette appears.  The text will be in white font and centered within the blue square.  (scales of justice) icon appears above the supporting text.	[Bold Heading] Comply with Law  [Supporting Text] The agent follows all local, state, and federal laws that apply to their work. They stay informed and consult with their broker to ensure legal compliance in every transaction.	[Jordan] Comply with the law.  I follow all local, state, and federal laws that apply to real estate. If I'm ever unsure, I check with my broker to make sure I'm doing everything by the book. That way, we stay in line with Everstone's standards too.	Animation / Interaction:  When the learner clicks the "Comply with Law" button on the base slide, this layer opens.

Slide [1.5]/ Menu Title: [hidden from menu)			Objective: [1]
Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:
Background: Full-screen solid	[Slide Title]	[Narrator]	At the start of the timeline,
Mint Green (#E9FFF9)	Knowledge Check	Before we move on, let's check	the title, directions, and top
		your understanding of a seller's	border fade in together.
Top Border: Thin stripe in Poppy	[Directions]	agent's responsibilities.	
Red (#D64045)	Please select the		As the VO begins, the
	correct option. When	Once you've selected your	question and answer
Title Text: Appears inside an	finished, click <b>Submit</b> .	answer, click the Submit button	choices float in with a slight
arrow-shaped block in Delft Blue		in the lower-right corner.	delay.
(#1D3354)	[Question]		
n	Which of the following		This is a multiple-choice
Directions Text: Appears inside	is considered a		knowledge check with two
an arrow-shaped block in UCLA	statutory duty when		attempts allowed.
Blue (#467599)	representing a seller client in Louisiana?		When the learner clicks the
Content Area: Center-aligned	Client in Louisiana?		SUBMIT button:
white card with a thin border in	[Answer Choices]		SOBIVITI BULLOTI.
Non Photo Blue (#9ED8DB)	A) Hosting an open		If correct, the
Non Thoto Blac (#325655)	house		"Correct" feedback
Submit Button: Rectangular	B) Presenting all		layer ( <i>Slide 1.5a</i> )
button in Poppy Red with white	written offers		appears.
text	C) Recommending		If incorrect on the
	paint colors [Correct		first attempt, the
Bottom Border: <i>None</i>	Choice]		"Try Again" feedback
	D) Creating a virtual		layer (Slide 1.5b)
	tour		, , , , ,
			appears.
	[Button]		On the second
	SUBMIT		incorrect attempt,
			the "Incorrect"

	feedback layer ( <i>Slide</i>
	1.5c) appears with
	an explanation.
	·

Slide [1.5a]/ Menu Title: [hidden from menu)		Objective: [1]	
Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:
White correct feedback layer in the middle of the slide with a green checkmark, overlaying the base layer.	[Feedback Text] Correct! That's right! Presenting all written offers is a legal duty under Louisiana law.  [Button] CONTINUE	[Narrator] That's right. Presenting all written offers is one of the legal duties required of a licensee when representing a seller client. Click 'Continue' to move on.	By clicking CONTINUE, the learner will jump to the next slide (1.6).

Slide [1.5b]/ Menu Title: [hidden from menu)		Objective: [1]	
Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:
White incorrect feedback layer in the middle of the slide with red X, overlaying the base layer.	[Feedback Text] Try Again Not quite. Try again.  [Button]	[Narrator] Not quite. Remember: Your legal duties are based on Louisiana law — not personal preference. Focus on what's required by statute when	By clicking TRY AGAIN, the learner is brought back to the base layer for a second, final attempt.
	TRY AGAIN	representing sellers.  Click 'Try Again' and give it another try.	

Slide [1.5c]/ Menu Title: [hidden from menu)		Objective: [2]	
Visual / Display:	Slide Text:	Narration / Voiceover:	Animation / Interaction:
White incorrect feedback layer in the middle of the slide with red X, overlaying the base layer.	[Feedback Text] Incorrect Sorry, that is not correct.  Presenting all written offers is a required legal duty in Louisiana.  [Button] CONTINUE	[Narrator] Sorry, that is not correct. Presenting all written offers is a legal duty under Louisiana law. Click 'Continue' to move on.	By clicking CONTINUE, the learner will jump to the next slide (1.6).

## **Next Steps in Course Design (Not Included)**

To complete this module, I would include the following instructional components:

## Slide 1.6: Decision-Making with Sellers

This slide addresses Learning Objective [2]: Identify the key responsibilities of licensees when working with sellers.

- Interaction Type: Scenario-based branching dialogue
- **Description:** Jordan meets with a seller who wants to overprice their home. The learner chooses how Jordan should respond, receiving feedback based on their decision. This interaction helps reinforce ethical choices and responsibility in seller communication.
- Visuals: Office consultation scene; illustrated characters with speech bubbles
- Narration: Jordan and the seller engage in realistic dialogue; the narrator guides the activity
- Navigation: Once the learner completes the interaction, they can click the "NEXT" button to go to the next slide.

### Slide 1.7: Safeguarding Funds

This slide targets **Learning Objective [3]**: *Apply those duties in realistic client scenarios*.

• Interaction: This will be a drag-and-drop interaction. Learners drag and drop actions into "Correct" and "Incorrect" columns.

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### • Examples (Correct & Incorrect options for drag-and-drop):

- o Correct: Deposit funds within the required timeframe
- o Correct: Provide receipts to the client
- o *Incorrect:* Hold funds in a personal account
- Visuals: Organized drop zones with clean contrast and icons for reinforcement
- Jordan: On-screen to guide and provide encouragement
- Outcome: Learners receive immediate feedback on each action "dropped" to reinforce understanding

#### Slide 1.8: Conclusion Slide – Reflect and Reinforce

This slide serves as a bridge to summary and assessment.

Jordan VO:

"You've now explored your key duties as a seller's agent. These responsibilities aren't just legal checkboxes—they're part of earning trust and protecting your clients."

- Visuals: Professional setting background (e.g., handshake at closing)
- On-Screen Text: When you're ready, click Next to review what you've learned.
- Interaction: "Next" button appears at the end of VO

# Slide 1.9: Summary Slide – Review Learning Objectives

Visual wrap-up reinforcing all three learning objectives with checkmarks

- VO: Jordan reaffirms what learners can now do
- On-Screen Text:
  - ✔ Describe seller statutory duties
  - ✓ Identify key responsibilities during representation
  - ✔ Apply duties in real-world situations
- **Purpose**: Reinforce retention, create closure before assessment

#### Slides 1.10-1.17: Final Graded Assessment

These slides will be final evaluation aligned to all three objectives.

- 5 questions total
- 80% required to pass (4 of 5 correct)
- Unlimited attempts allowed

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- Graded assessment slides are silent with no avatar or VO, supporting independent evaluation.
- Feedback Layers:
  - o Pass Layer: Green checkmark with positive reinforcement and "Congratulations" message
  - o Fail Layer: Red indicator with encouragement to retry and reminder of passing score
- Question Types:
  - o Multiple-choice
  - Scenario-based
  - Aligned with knowledge and application

## Slide 1.18: Congratulations / Completion Slide

This slide is the final screen with a positive closing message.

- Jordan VO:
  - "Well done! You've completed the course. Keep applying what you've learned, and you'll build strong, compliant client relationships."
- Visual: Jordan smiling, professional office background, celebratory tone
- On-Screen Text:
  - Course Complete Thank you for your time and effort.
- **Button**: "Exit" to exit the course.

## **Instructional Design Rationale (For Reviewer Context)**

This storyboard was designed to showcase how I approach instructional design through both a learner-first lens and a practical, standards-aligned process.

**Adult Learning Principles:** The course uses scenario-based interactions, knowledge checks, and a relatable guide (Jordan) to build relevance and motivation. Learners are encouraged to apply concepts rather than memorize them.

**ADDIE Framework:** This storyboard illustrates my approach to the Design phase of the ADDIE model. Throughout this project, you will see learning objectives that are outcome-driven, logically sequenced for clarity, and include built-in assessments. Development, implementation, and evaluation plans are implied through structured layering and instructional flow.

Accessibility & Universal Design for Learning (UDL): Fonts, high contrast colors, narration timing, and consistent visual styles were used to support cognitive and visual accessibility. Interactive elements are designed to avoid overload and support screen reader compatibility. Closed captions and keyboard navigation are considered for accessibility support.

## **Font Accessibility:**

- Montserrat (Bold) for Headings: Clean, modern sans-serif; accessible and visually engaging
- Calibri (Regular) for Body Text: Widely used, readable sans-serif font. Supports legibility for most learners.
- Closed Captions: Available throughout narration to support screen readers and learner accessibility.

**Tone & Brand Voice:** The course follows Everstone Realty's conversational, second-person voice with clear, concise language, such as creating a welcoming and exam-focused experience for new licensees. I have maintained consistent tone across both written and audio script content, demonstrating strength in dual-mode messaging.

### **Instructional Principles Summary Table:**

Principle	How Demonstrated in Slides
Relevance & Application	Scenario-based choices; legal duties framed in the Louisiana context using real-world examples.
Clear Objectives	Clearly designed learning objectives on Slide 1.2 reinforced through layered interactions, knowledge checks, and a planned summary. This helps ensure alignment between assessments and the instructional flow.
Active Engagement	Interactive icon-click slides, layered content reveals, branching scenario interaction (Slide 1.6), and a planned drag-and-drop activity.
Immediate Feedback	Feedback overlays (correct/try again) are provided in the knowledge check, along with explanations.
Learner Autonomy	Learners control pacing using navigation buttons and make choices in branching and interactive scenarios.
Visual Learning & Flow	Scenario-based images, clear iconography, and a consistent visual hierarchy guide learners' attention, reduce cognitive load, and support long-term retention.