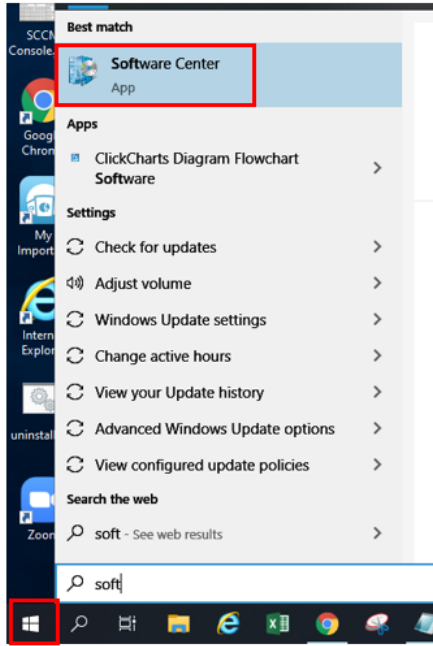
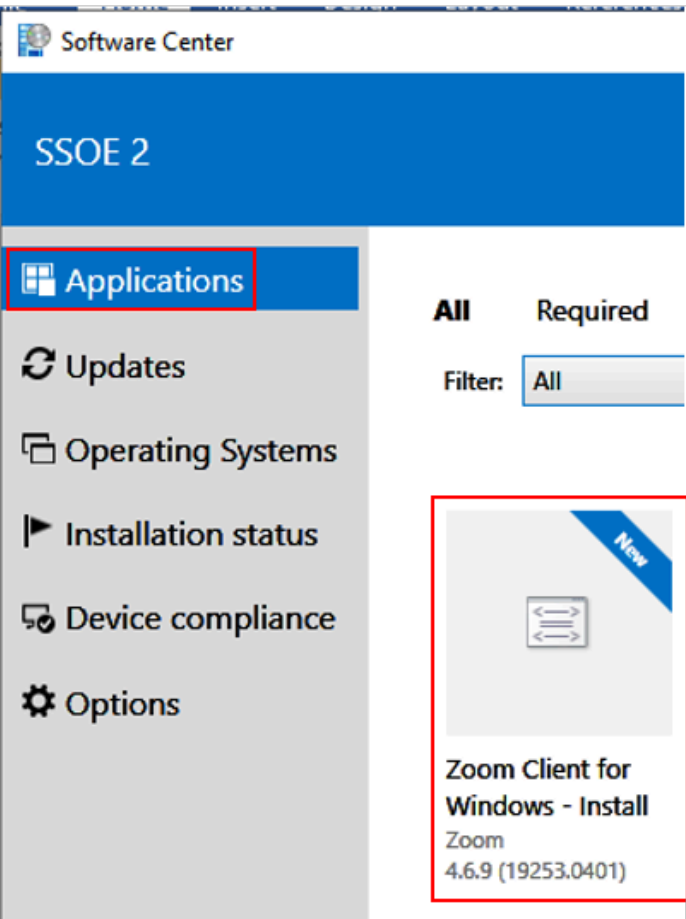






Guide to install Zoom For Windows via Software Centre.

Step	Guide	Image
1	<p>Click Windows Icon type Software Center</p> <p>Click Software Center</p>	 <p>A screenshot of the Windows Start menu search interface. The search bar at the top contains the text 'Software Center'. Below the search bar, the results are categorized into 'Best match', 'Apps', 'Settings', and 'Search the web'. Under 'Best match', 'Software Center' is listed as an 'App' and is highlighted with a red rectangular box. The Windows taskbar at the bottom shows the Start button (Windows icon) highlighted with a red rectangular box.</p>
2	<p>Software Center</p> <p>>> Select Applications</p> <p>>> Select Zoom Client for Windows</p> <p>(If the following Zoom Client for Windows not listed, Please seek assistance from School DE to run MUASS in user's device)</p>	 <p>A screenshot of the 'Software Center' application window. The window title is 'Software Center'. Below the title bar, there is a blue header area with the text 'SSOE 2'. On the left side, there is a sidebar with several categories: 'Applications' (highlighted with a red rectangular box), 'Updates', 'Operating Systems', 'Installation status', 'Device compliance', and 'Options'. On the right side, there is a section titled 'All Required' with a 'Filter: All' dropdown menu. Below this, there is a card for 'Zoom Client for Windows - Install' by Zoom, version 4.6.9 (19253.0401). The card is highlighted with a red rectangular box and has a blue 'New' badge in the top right corner.</p>

3	Click Install	<p>Applications > Application Details</p> <div>  <div> <h3>Zoom Client for Windows - Install</h3> <p>Published by Zoom</p> <div>Install</div> </div> </div> <hr/> <p>Status: Available Version: 4.6.9 (19253.0401) Date published: 5/4/2020</p> <p>Restart required: No Download size: 28 MB Estimated time: Not specified Language: English Total components: 1</p>
4	Installation is on progress	<p>Applications > Application Details</p> <div>  <div> <h3>Zoom Client for Windows - Install</h3> <p>Published by Zoom</p> <div> Cancel <div>Installing...</div> </div> </div> </div> <hr/> <p>Status: Installing Version: 4.6.9 (19253.0401) Date published: 5/4/2020</p> <p>Restart required: No Download size: 28 MB Estimated time: Not specified Language: English Total components: 1</p>
5	Installation completed	<p>Applications > Application Details</p> <div>  <div> <h3>Zoom Client for Windows - Install</h3> <p>Published by Zoom</p> <div>Reinstall</div> </div> </div> <hr/> <div>Status: Installed</div> <p>Version: 4.6.9 (19253.0401) Date published: 5/4/2020</p> <p>Restart required: No Download size: 28 MB Estimated time: Not specified Language: English Total components: 1</p>

6	Zoom Icon in user's Desktop	
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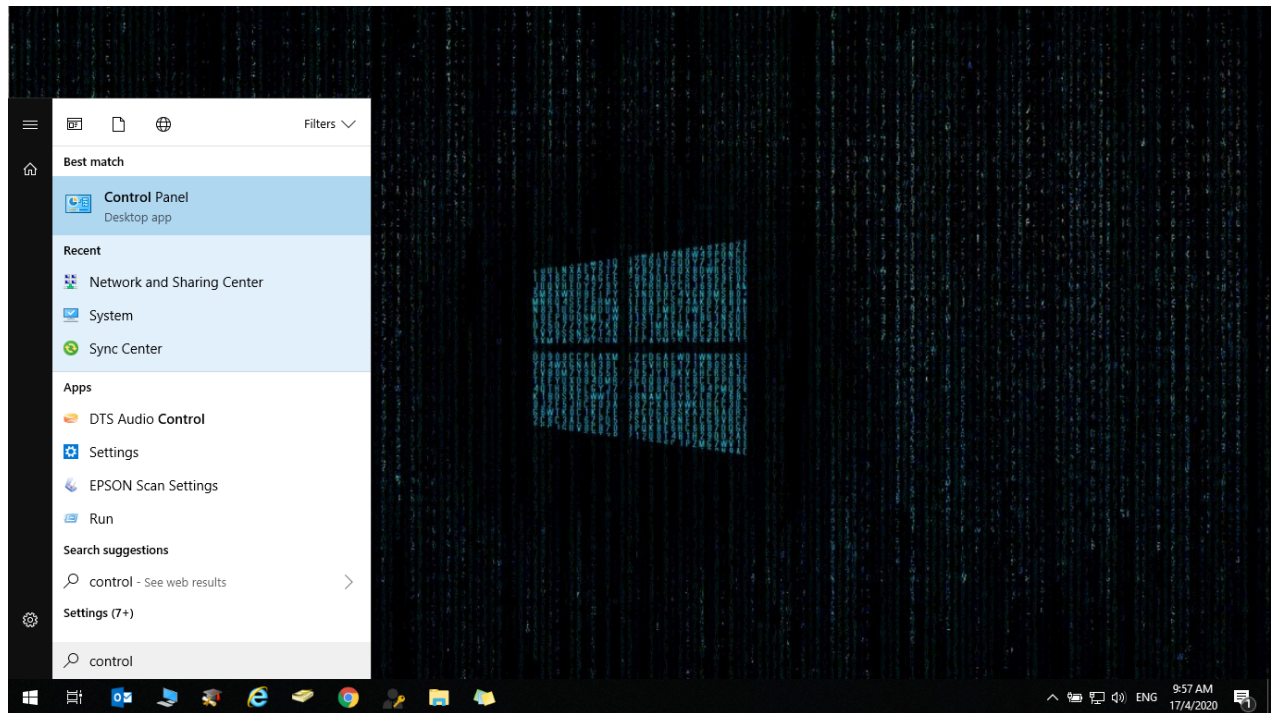
User Self-Troubleshooting Steps

Before troubleshoot please check your zoom version is **4.6.11(20559.0413)**, if lower then this version you need do following steps

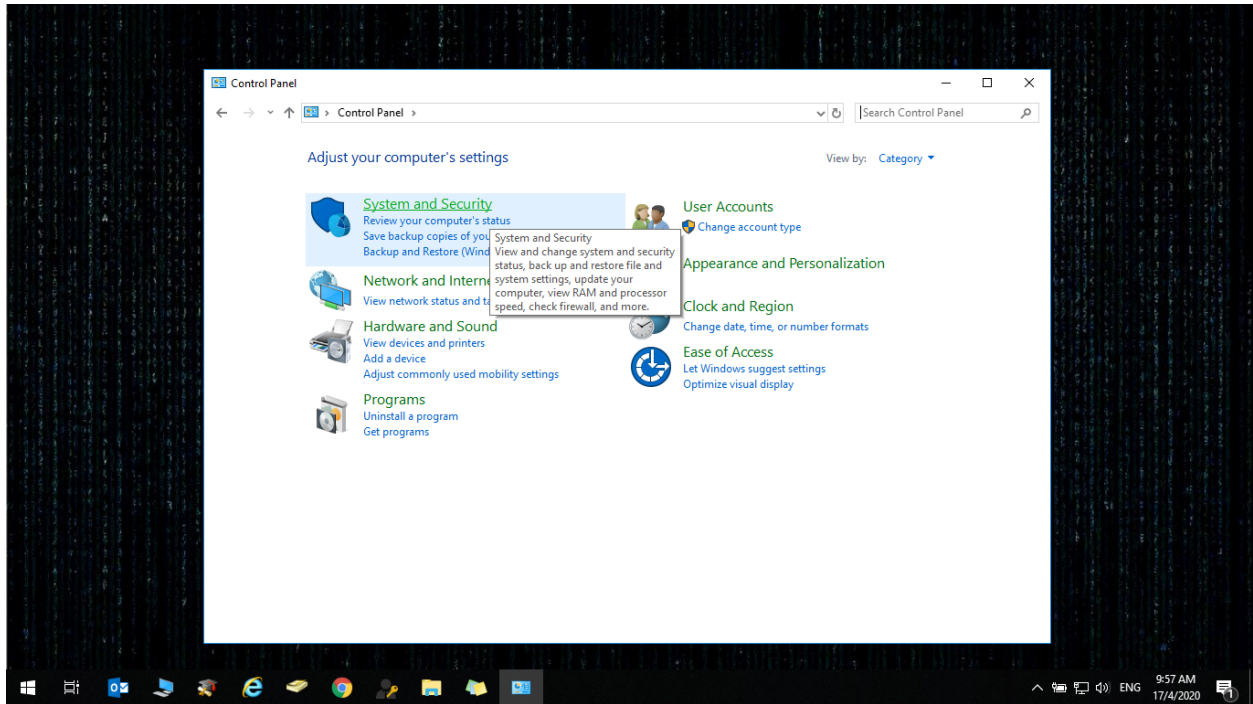


Current latest Version is **4.6.11(20559.0413)**

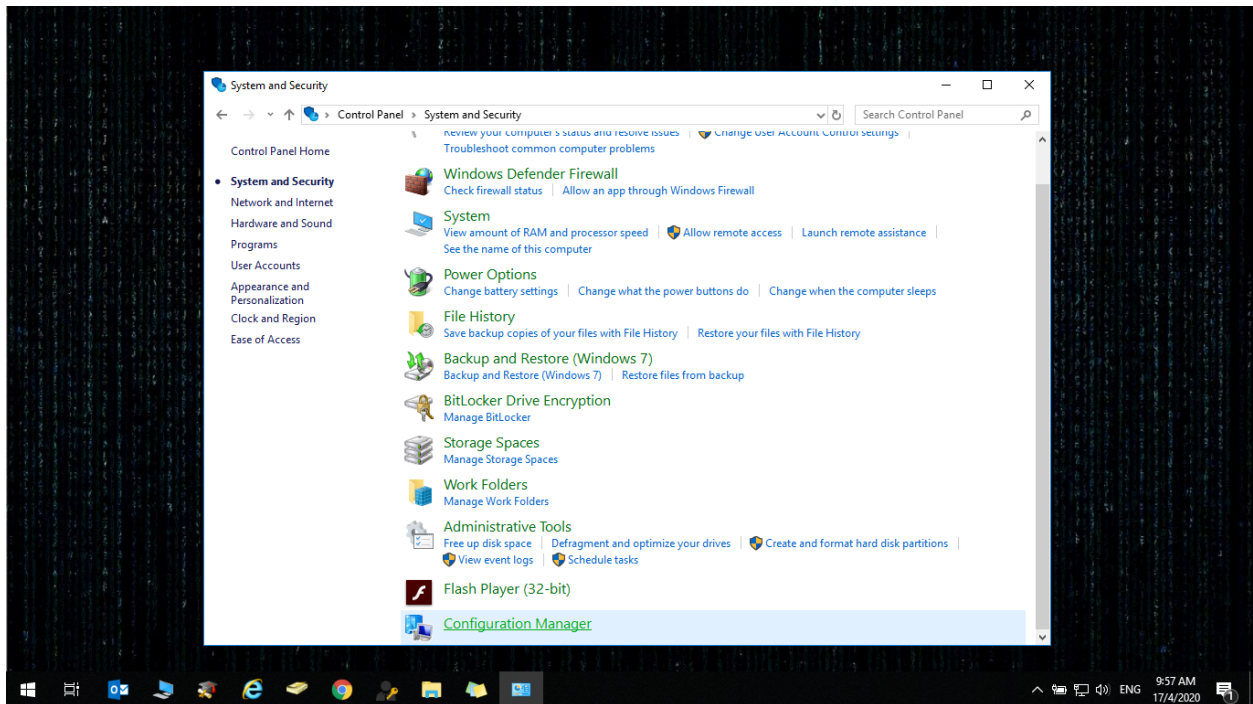
Open **Control Panel**



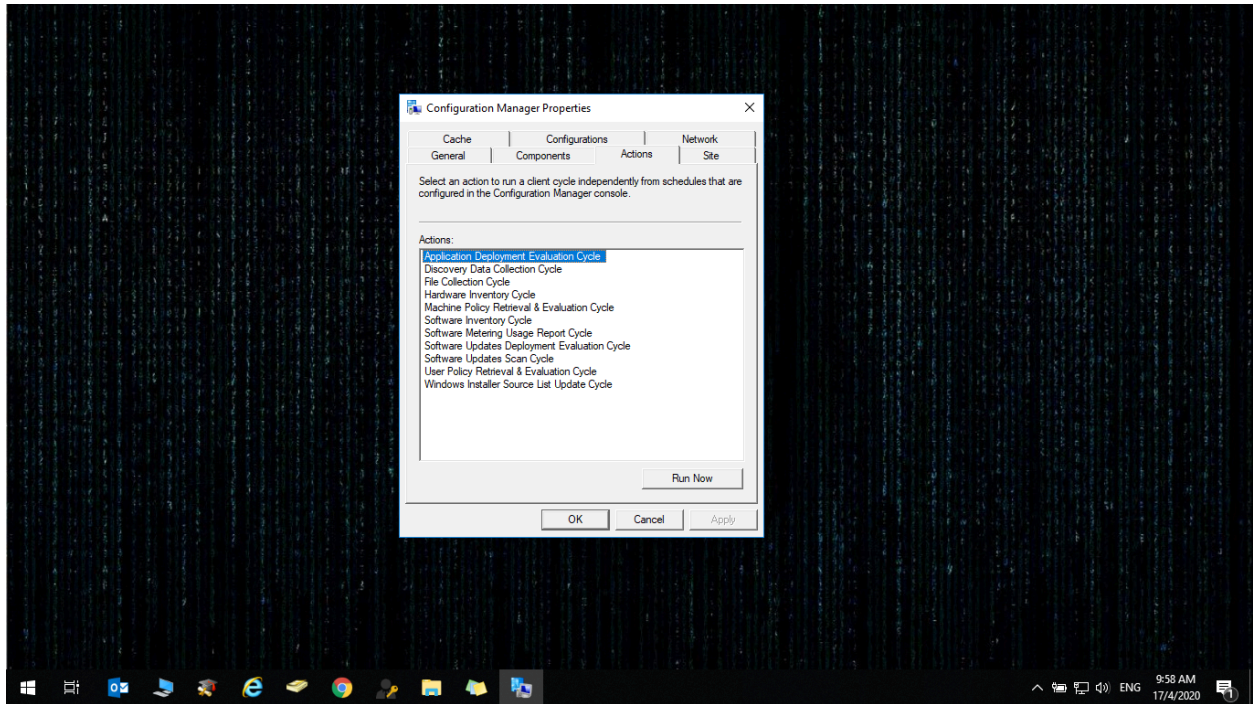
Click **System and Security**



Click **Configuration Manager**

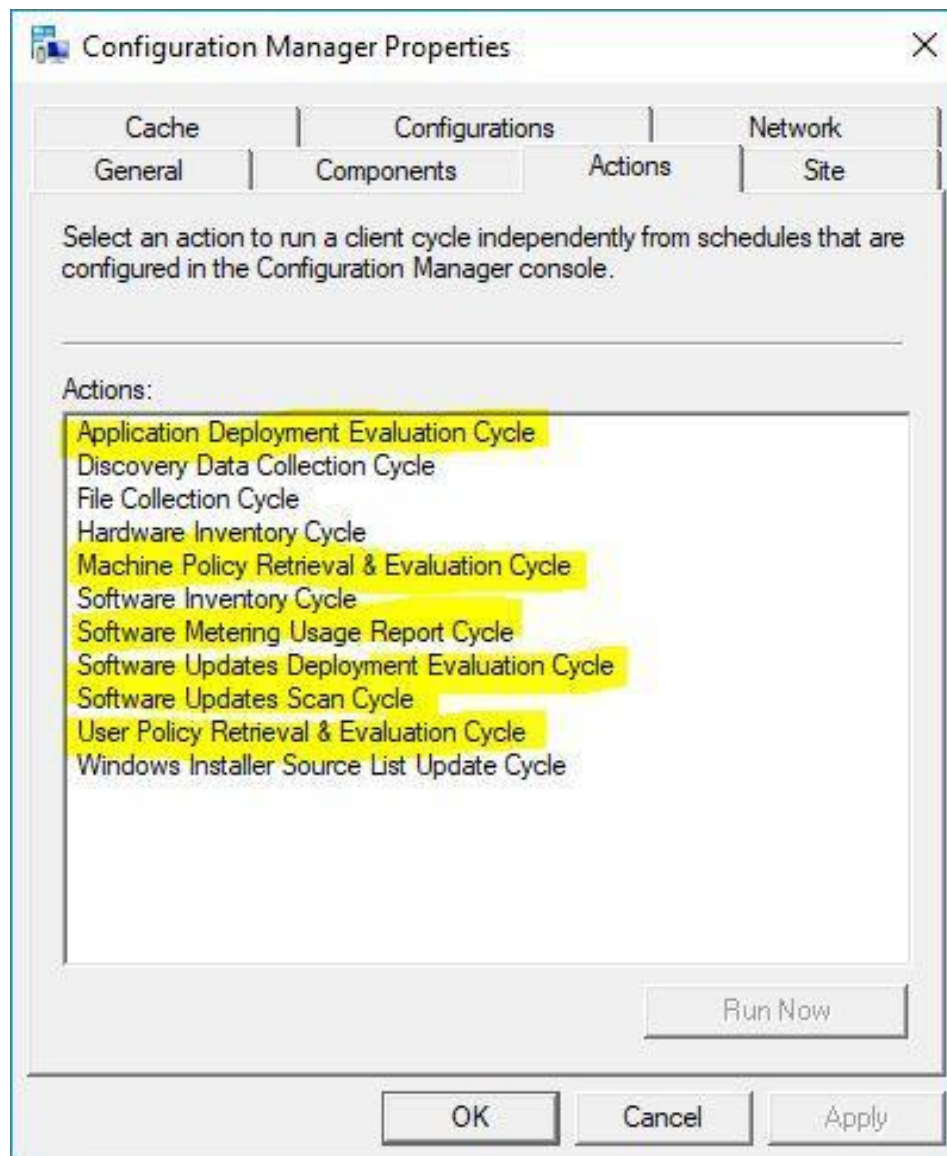


Wait for 10sec for **Configuration Manager** prompt > Tap to **Action**

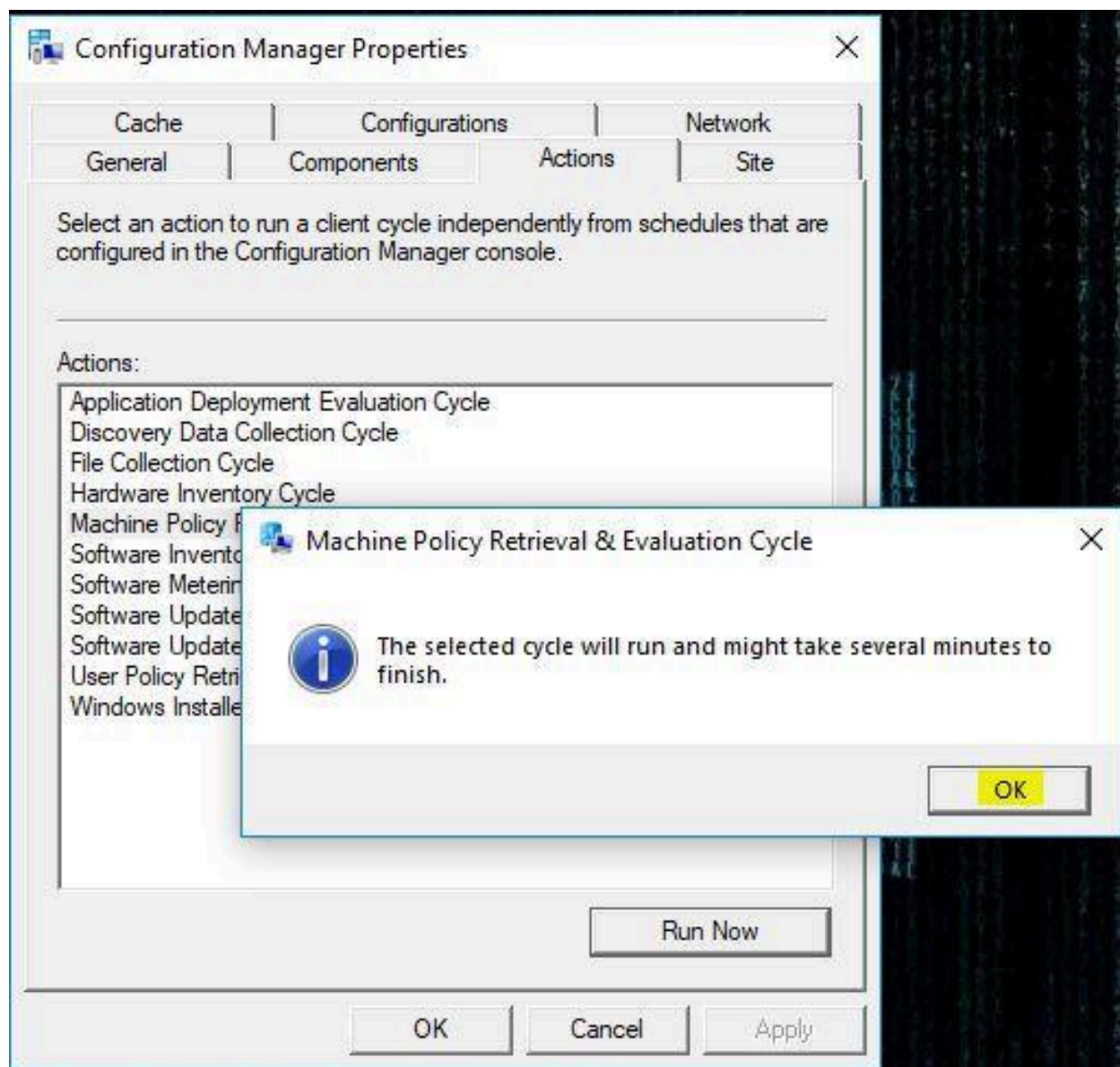


“Run Now” Following options

1. Machine Policy Retrieval & Evaluation Cycle
2. User Policy Retrieval & Evaluation Cycle
3. Application Deployment Evaluation Cycle
4. Software Inventory Cycle
5. Software Metering Usage Report Cycle
6. Software Updates Deployment Evaluation Cycle
7. Software Updates Scan Cycle



Each option click **RUN NOW** then **OK**



wait for **2-5min** for your computer sync with server ,then try launch software center install **ZOOM**