

Terms & Conditions

1. HallyuBarPH accepts various modes of payment including bank transfer and Gcash. In order to confirm the order, buyers should deposit 30% of the total amount through Gcash or bank transfer.
2. Cancellations or refunds are not permitted so be 100% sure on your orders before you click that confirmation button. Those who will cancel their orders will not be allowed again to place an order in our shop.
3. All payments are non-refundable in exception when the product you ordered is out of stock.
4. There will be a PhP50 per day late payment fee so make sure to pay on time. All payment should have receipts or any proof of payment, if none, we cannot process your orders. So make sure to send us the proof of payment in order to avoid delays of your orders.
5. Local shipping fee will be handled by our buyers and it is not included in the price posted. Extra bubble wraps and boxes are also to be shouldered by the buyer.
6. For shipping, make sure that you provide us with your correct details including your name, phone number, and address. We will not be responsible for orders with wrong details.
7. Delays, loss, and damage items in transit by international/local courier will not be our responsibility.
8. Orders might be delayed or may not arrive in the said ETA but you can contact us to give you updates of your order.
9. Factory defects such as scratches, discoloration, missing inclusion and dents made during shipment cannot be a reason or refund or replacement. We will only give refunds for wrong or missing orders. Please inform us within 24 hours upon receiving your order, we will require an unboxing video as proof. Wrong orders caused by buyers are not eligible for refund or replacement.

No unboxing video = No refund or replacement

How To Order

1. Find the form link of the item you want to order via: **#HBPHGOs**
2. Fill out the form with the necessary details being asked.
3. An **ORDER CONFIRMATION** email will be sent to you a few minutes after submitting your order. If you haven't received any, please check your **SPAM FOLDER**.
4. Pay via the indicated payment channels. All details will be provided in the order confirmation email.

Terms to Remember

DOO: Deadline of Order

DOP: Deadline of Payment

ETA: Estimated Time of Arrival

To find Group Orders: **#HBPHGOs**

To find updates: **#HBPHUpdates**

To find onhand items: **#HBPHOnhand**

To find giveaway items: **#HBPHGiveaway**
To find proof of legitimacy: **#HBPHFeedbacks**

FAST ETA: 1-2 weeks*

NORMAL ETA: 3-5 weeks*

*This is the time frame starting from the dispatch from our Korean Address to arrival to the Philippines. This does not include time frame from item release date to shipping to our Korean Address, customs inspection, and delivery time from customs to our local address.

MAIN COURIER: J&T Express and LBC

METRO MANILA SHIPPING: Usually takes 1-3 days

PROVINCIAL SHIPPING: Usually takes 3-5 days

Important Links

Masterlist: <https://tinyurl.com/HBPHmasterlists>

Payment Form: <https://tinyurl.com/HBPaymentForm>

Pahanap/Pasabuy Request: <https://tinyurl.com/HBPHspecialform>

CONTACT US

Email: hallyubarph@gmail.com

Twitter: <https://twitter.com/HallyuBarPH>

Facebook: <https://www.facebook.com/HallyuBarPH>

Instagram: <https://www.instagram.com/hallyubarph/>

Phone: 09971066742

Frequently Asked Questions

1. HOW TO ORDER?

Find the form link of the item you want to order via: **#HBPHGOs**. Fill out the form with the necessary details being asked.

2. WHAT ARE THE PAYMENT METHODS?

Before making an order, please be informed that we do not allow Cash on Delivery (COD). You can send your payments thru GCASH, METROBANK BANK TRANSFER and PAYPAL. Other payment information will be sent via email invoice by our shop after filling up your order form.

3. WHAT IF I DID NOT PAY ON TIME GIVEN?

We will charge you Php50.00 per day if you did not meet your payment due on time. If we can't contact or reach you within 1 week, we will cancel your order.

4. WHEN ARE THE ETA OF THE ITEMS I ORDERED?

The normal arrival time after the deadline date given for each item is usually 3-5 weeks since it will be shipped directly from South Korea to us. Please expect delays of shipments especially in this time of pandemic. We need your patience as you order. We hope you understand.

5. WHERE CAN WE TRACK OUR ORDERS?

Our shop will provide masterlists that will serve as a tracking guide of your orders. You can check our materlists on the link provided on our bio.

6. WHERE CAN WE CHECK UPDATES?

We will be posting updates through our social media accounts (IG, Twitter, Facebook) using **#HBPHUpdates** on our posts.

7. HOW WE WILL KNOW IF OUR PAYMENT/ ORDER IS CONFIRMED?

We will be sending an email regarding the completion of your order & once you completed filling up the payment confirmation form your payment thru our payment form. A copy of the submission would be sent to your email address and that would mean we have received your submission. WE DO NOT SEND PAYMENT CONFIRMATIONS. It will be reflected in our masterlists: <https://tinyurl.com/HBPHmasterlists>