Bankhoof Gold: Piggy Reels Privacy Policy

Effective Date: November 6, 2026

Last Updated: November 6, 2026

About This Privacy Policy

This Privacy Policy explains how the developer of Bankhoof Gold: Piggy Reels ("we", "us" or "our") collects, uses, shares and protects information when you play the game (the "Game").

It applies to the Game on Android devices and to any support we provide by email. By downloading or playing the Game, you agree to the practices described here. If you do not agree, please do not use the Game.

Information We Collect

We collect only the information we need to run the Game, support players and keep the Game secure.

Category	What it includes	How we get it
Contact information	Your email address, your message and anything you choose to attach, such as screenshots	From you, when you email us
Device and app identifiers	An in-game player ID, app instance identifiers and the Android advertising ID	Automatically, when you open and play the Game
Device information	Device model, operating system version, language, time zone and app version	Automatically, when you open and play the Game
Approximate location	Country or region inferred from your IP address	Automatically, from your internet connection
Gameplay activity	Game progress, virtual coin balance, settings, session length and in-game actions	Automatically, while you play
Diagnostics	Crash logs, error reports and performance data	Automatically, when the Game crashes or reports an error
Purchase history	Order ID, item, price, currency, date and status of in-app purchases	From Google Play, when you make a purchase

Category	What it includes	How we get it
Sign-in information	The account ID and display name a sign-in platform shares with us	Only if you choose to sign in with a third-party account

Payments are processed by Google Play. We never receive your full card number or other payment credentials.

We do not ask for access to your contacts, photos, camera, microphone or precise location.

How We Use Your Information

We use the information above to:

- Run the Game, save your progress and keep your virtual coins and items linked to your player ID
- Deliver in-app purchases and handle refunds or purchase issues
- Answer your support requests
- Fix crashes, measure performance and improve gameplay and features
- Understand how players use the Game, using aggregated statistics where possible
- Show ads and measure how they perform, where the Game displays ads
- Detect and prevent fraud, cheating, abuse and security incidents
- Comply with legal obligations and protect our rights

We do not use your information to make automated decisions that have legal or similarly significant effects on you.

How We Share Your Information

We share information only in the situations below. We do not sell your personal information for money.

- **Service providers.** Providers that host our servers or supply analytics, crash reporting, advertising, install attribution and customer support tools. They process data on our behalf and only as we instruct.
- **Google Play.** Google processes your purchases and distributes the Game under its own privacy policy.
- **Advertising partners.** Where the Game shows ads, ad networks may receive your advertising ID, device information and ad interactions to show and measure ads.
- **Legal reasons.** When required by law, court order or government request, or to protect the rights, property and safety of players, the public or us.
- **Business transfers.** If the Game is sold, merged or transferred, player information may move with it and stay protected by this Privacy Policy.
- **With your consent.** In any other case, only when you ask or agree.

Advertising and Analytics

Where the Game shows ads or measures where installs come from, our partners may use the Android advertising ID. This is a resettable identifier provided by Google, not your name or phone number.

You can control it at any time in your device settings, usually under Settings > Google > Ads or Settings > Privacy > Ads. There you can reset or delete your advertising ID, or opt out of ads personalization.

If you opt out, you may still see ads, but they will be less tailored to you.

Data Retention

We keep information only as long as we need it for the purposes in this Privacy Policy.

- **Game data** (player ID, progress, coin balance and settings): for as long as you use the Game, or until you ask us to delete it.
- **Support emails**: for up to 12 months after your request is resolved.
- **Diagnostics and analytics data**: for up to 14 months. After that it is deleted or kept only in aggregated form that does not identify you.
- **Purchase records**: for as long as tax, accounting and other legal rules require.

Data Deletion and Your Choices

You can ask us to delete your game data at any time, without reinstalling the Game.

1. Email xford1791997@gmail.com with the subject "Data Deletion Request".
2. Include your in-game player ID if the Game shows one in its settings, or describe your device and roughly when you played.
3. We may ask you to confirm the request so that we do not delete someone else's data.

Within 30 days we will delete your player ID, game progress, coin balance, virtual items, related identifiers and support history, and confirm by email. Deletion is permanent: deleted coins, items and purchases cannot be restored. We keep only records the law requires, such as purchase records for tax purposes.

Other choices:

- **Uninstalling** the Game stops all further collection. It does not delete data already on our servers, so email us if you want that removed.
- **Notifications** from the Game can be turned off in your device settings.
- **Ads personalization** can be limited as described in Advertising and Analytics.

Data Security

We protect your information with reasonable technical and organizational measures.

- Data sent between the Game and our servers is encrypted in transit using HTTPS (TLS).
- Access to player data is limited to the people and service providers who need it to run the Game.
- We choose service providers that maintain appropriate security safeguards.

No method of transmission or storage is completely secure, so we cannot guarantee absolute security. If a security incident affects your information, we will notify you where the law requires.

Children's Privacy

The Game is intended only for adults aged 18 and over. It is not directed to children, and we do not knowingly collect personal information from anyone under 18.

If you believe someone under 18 has given us personal information, contact us at xford1791997@gmail.com and we will delete it promptly.

International Data Transfers

We and our service providers may store and process information in countries other than the one where you live. Those countries may have different data protection laws.

When we transfer personal information across borders, we protect it as described in this Privacy Policy. Where the law requires, we use safeguards such as standard contractual clauses.

Your Privacy Rights

Depending on where you live, you may have the right to:

- Access the personal information we hold about you and get a copy of it
- Correct information that is inaccurate
- Delete your information
- Object to or restrict certain processing
- Withdraw consent where we rely on it, without affecting earlier processing
- Opt out of targeted advertising

To use any of these rights, email xford1791997@gmail.com. We may need to verify your identity first, and we will respond within the time the law requires. We will not treat you differently for exercising your rights.

European Economic Area and United Kingdom. We rely on these legal bases:

- Contract: to provide the Game and the purchases you request
- Legitimate interests: to run, secure and improve the Game
- Consent: where required, for example for personalized ads
- Legal obligation: to keep required records and respond to lawful requests

You may also lodge a complaint with your local data protection authority.

California. We collect these categories of personal information, as described in Information We Collect: identifiers, commercial information (purchase history), internet or other electronic network activity (gameplay, usage and diagnostics data) and approximate geolocation. You have the right to know, delete and correct this information and to opt out of its sale or sharing. We do not sell personal information for money. Where using the advertising ID for ads counts as sharing, you can opt out in your device ad settings or by emailing us.

Brazil. Under Brazil's General Data Protection Law (LGPD), you may confirm whether we process your data and request access, correction, anonymization, portability or deletion. You may also ask who we share it with and revoke your consent by emailing us.

Third-Party Services and Links

The Game relies on services run by others, such as Google Play, and may show ads or links that lead to third-party sites. Those third parties handle data under their own privacy policies, not this one.

For example, Google's practices are described in the Google Privacy Policy. Please review the privacy policy of any third-party service you use.

Changes to This Privacy Policy

We may update this Privacy Policy when the Game or the law changes. We will post the new version on this page and update the "Last Updated" date at the top.

If we make significant changes, we will also let you know in the Game or on its store page before they take effect. If you keep playing after an update takes effect, the updated Privacy Policy applies.

Contact Us

If you have questions about this Privacy Policy or want to exercise your privacy rights, contact us at:

Email: xford1791997@gmail.com