

Zeira_Wolf Commission TOS

By commissioning me in any kind of way or by owning any of my designs, you are automatically agreeing to the terms of service below.



1. General Terms

-If I can't continue your commission or I am telling you I can't accept it, do not insist; I have all the rights to refuse it. If you already paid me and it is me who is telling you I can't continue it, I will refund you. Basically, I have the right to decline any commissions.

-I need to be able to contact you and get an answer within 1-2 days. Either on Instagram, Twitter/X, Deviantart or Discord. If during the commission process you do not reply to me in the following month, I will cancel your commission, and you won't get any refunds.

-Do not pressure me to get your commission done quicker or pass in front of others before you in the queue. The other thing that will result from this is me ignoring you until it is your turn.

-I have the right to charge you a fee if your character is complex, but I will always consult you about this before starting the commission.

-Do not remove my watermark in any way, and make sure to always credit me.

2. Payment

-I accept no refunds. From the moment you paid, you can't get your money back UNLESS I haven't started on your commission yet.

-The currencies accepted are Deviantart Points and Paypal. I can sometimes accept art, but if you say you want a commission, I automatically think that you will pay it with money or points only. So don't come to me and then tell me just before paying me that you also want to pay with artworks.

-Tips are accepted and really appreciated! But don't expect anything in exchange for them.

3. Process

-You will have until the final sketch to ask me to make changes on the commission. After this, I won't change the pose, the emotion or anything of that sort. The only other stages when you will be able to make me change things is at the coloring stage and at the background one. I can do smaller edits, but nothing major past the final sketch phase.

-You will frequently get updates on how your commission is doing, and before continuing it, I will wait for you to reply to me and tell me it is okay. Again, if you do not reply within 1 month to one of those, your commission will get canceled.

4. Customer Satisfaction

-I will do everything I can to make my customers happy.

-When a commission is finished, I won't change it. It is finished.

-If a reference is not clear and that you do not notice I did something wrong in the art concerning it and that we go to the next stage, it is not my fault, and so I won't make any major changes about it. But if it is me who misunderstood something that you clearly told me, I will correct it for free if it isn't too big.

5. Copyright / Usage Policy

As the artist, I hold every right to the produced drawing, not the commissioner.

Therefore I'm allowed to use the copyrighted artwork to;

- Promote myself within any place or site.
- Display it anywhere to my liking.
- Post it wherever I want, with the given name at the time of the customer's name in the description.

The commissioner is allowed to;

- Use the copyrighted artwork for personal use only unless agreed otherwise.
- Print the art, and claim the right of their character(s) but not the drawing itself.
- Use the art to promote themselves with proper credit given to the artist.

If you break the copyright infringement in any way, every right you had to the drawing will be retracted.

The following is considered Copyright infringement:

- Reproducing/using the copyrighted artwork commercially. (Meaning making money of it in any way) Exception to this is if you paid the copyright fee
- Taking Credit for the creation of the artwork.
- Removing any watermarks/signatures.

A Purchase of Commercial rights to the artwork will always be 300% of original price. With commercial rights you are allowed to make any sort of merch with the artwork.

Use it in books, covers, as Props, change it to your liking and promote your own brand with.

Credit is still required for usage of the artwork, even if altered or edited.

I have the right to cancel and refund the money for your commission at any time.

- You have no right to cancel or demand a refund from the artist under any circumstances after payment is received.
- If money has not been sent yet the commissioner has the right to cancel the commission.
- Chargeback cases will be taken seriously. If you take a chargeback case against me I will be forced to provide all the corresponding information I have regarding you and your commission. This means exposing messages, content and other such material.
- Chargeback cases will also lead to you being blocked from ever being able to commission me again. If I suspect you are attempting to get a commission from me through another account, including friends, they will be immediately blacklisted. Your name will be posted on my media issuing other artists to be wary of your practice.
- I have the right to fire a complaint and the right to the money you have given me for the commission work I have done. It also means I am able to keep the commission work completely and sell it on to another person.

Any statement can be bound to change if discussed with me, the artist, prior to the commission.

Blacklist

Any users on this list are not permitted to own any of my designs once they are on my blacklist (unless they already owned them, which I'll tolerate). They can own characters who have art drawn by me, but not designs made by me. These users also cannot commission me ever again or ask for my services.

The list for blacklisted users is pretty short at the moment, and I hope it stays that way. Please, do not go and harass any of these people.

-[MarloweDum](#) / [MarzTheFurryArtist](#): scamming (character trade scam)

-Jonso#3224/1013016064331894865: stealing and trying to resell designs/characters including one of my character

-[TheGraves](#): Stealing a design of mine they used to own by making an altered copy of it (redesign still very close to the original's idea) and giving the original one away separately from the new version they made