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Thank you for choosing to be part of our Remote Apps community ("company," "we," "us," or "our"). We are committed to safeguarding your personal information and your privacy rights. If you have any questions or concerns about our policy or how we handle your personal information, please reach out to us at support@remoteapps.tech.

When you use our mobile application and services, you entrust us with your personal information, and we take this responsibility seriously. In this privacy notice, we detail our privacy policy, aiming to explain clearly the information we gather, how we use it, and your rights concerning it. We encourage you to carefully review this document, as it is of great importance. If you disagree with any terms in this privacy policy, kindly discontinue using our Apps and services.

This privacy policy covers all data collected through our mobile application, referred to as "Apps," and any associated services, sales, marketing, or events (collectively known as the "Sites") in this policy.

Please peruse this privacy policy carefully to make informed decisions regarding sharing your personal information with us.

Table of Contents:

What Information Do We Collect?

How Do We Use Your Information?

Will Your Information Be Shared with Anyone?

Who Will Your Information Be Shared With?

How Long Do We Keep Your Information?

How Do We Keep Your Information Safe?

Do We Collect Information from Minors?

What Are Your Privacy Rights?

Controls for Do-Not-Track Features

Do California Residents Have Specific Privacy Rights?

Do We Make Updates to This Policy?

How Can You Contact Us About This Policy?

How Can You Review, Update, or Delete the Data We Collect from You?

What Information Do We Collect?

Information Automatically Collected:

In summary, we automatically collect specific information, such as your IP address, browser and device attributes when you visit our Apps. This data doesn't reveal your precise identity but includes information related to your device, usage, and technical details like IP address, browser characteristics, operating system, language preferences, referring URLs, device name, location, and information on how and when you use our Apps. We use this information primarily to maintain the security and functionality of our Apps and for internal analytics and reporting.

Information Collected Through Our Apps:

In brief, if you use our Apps, we may collect information about your mobile device and push notifications. We may request access or permission to features of your mobile device, such as storage, and gather data like device ID, model, manufacturer, operating system, version, and IP address. We may also ask for permission to send you push notifications related to your account or the mobile application.

Information Collected from Other Sources:

To put it succinctly, we may collect limited data from public databases, marketing partners, and other external sources. This information may include data from social media profiles, marketing leads, search results, and links from sources like paid listings (e.g., sponsored links).

How Do We Use Your Information?

In summary, we process your information for several purposes based on legitimate business interests, contract fulfillment, legal obligations, and/or your consent. We use personal information collected via our Apps for various business purposes, categorized as Business Purposes, Contractual, Consent, and Legal Reasons, depending on the specific processing grounds.

We use your information to:

Send marketing and promotional communications

Deliver targeted advertising

Request feedback

Utilize it for other Business Purposes, such as data analysis, identifying usage trends, and improving our products, services, and marketing.

Will Your Information Be Shared with Anyone?

In brief, we only share information with your consent, to comply with laws, protect your rights, or fulfill business obligations. We may process or share data based on different legal bases, including Consent, Legitimate Interests, Performance of a Contract, Legal Obligations, and Vital Interests. We might share your information with third-party service providers and in business transfer situations.

Who Will Your Information Be Shared With?

To be concise, we share information with specific third parties. We've categorized each party to clarify the purpose of our data collection and processing practices. If we've processed your data based on your consent, you can revoke it by contacting us.

Advertising, Direct Marketing, and Lead Generation: Facebook Audience Network, Google AdSense, AppLovin, Apple iAd

Social Media Sharing and Advertising: Facebook advertising, Snapchat advertising

Web and Mobile Analytics: Amplitude, Google Analytics for Firebase, Facebook Analytics, Appsflyer

Website Performance Monitoring: Firebase Crash Reporting

How Long Do We Keep Your Information?

In short, we retain your information as long as necessary to fulfill the purposes outlined in this privacy policy, unless required by law. We only keep personal information for as long as it's necessary, with no purpose exceeding a six-month retention period, unless legal requirements dictate otherwise.

How Do We Keep Your Information Safe?

In summary, we employ organizational and technical security measures to protect your personal information. We have implemented security measures designed to safeguard your data. However, please note that the internet is not completely secure, and data transmission carries some risk. Use our services within a secure environment.

Do We Collect Information from Minors?

To be clear, we do not knowingly collect or market to children under 18 years of age. We don't solicit data from or market to minors under 18. By using the Apps, you

affirm that you are at least 18 or, if you are a minor, that you have parental or guardian consent. If we discover the collection of personal information from users under 18, we will take steps to rectify this.

What Are Your Privacy Rights?

In summary, depending on your region, you have specific rights to access and control your personal information. You can review, change, or terminate your account at any time.

In some regions, such as the European Economic Area, you have rights under applicable data protection laws. These rights may include requesting access to and obtaining a copy of your personal information, requesting rectification or erasure, limiting the processing of your personal information, and objecting to its processing. If we rely on your consent, you can withdraw it at any time. If you believe we are unlawfully processing your information, you can complain to your local data protection authority.

Controls for Do-Not-Track Features

In summary, we do not currently respond to Do-Not-Track (DNT) browser signals or other mechanisms indicating your preference not to be tracked online. If a standard for online tracking is adopted in the future, we will inform you accordingly.

Do California Residents Have Specific Privacy Rights?

To put it briefly, California residents have specific rights regarding their personal information. California residents can request information about the categories of personal data disclosed to third parties for direct marketing purposes. If you're under 18, reside in California, and have a registered account with the Apps, you can request the removal of publicly posted data.

Do We Make Updates to This Policy?

In summary, we may update this policy to remain compliant with relevant laws. We may update this privacy policy from time to time, with changes indicated by an updated "Revised" date. Material changes may result in notifications to users.

How Can You Contact Us About This Policy?

If you have questions or comments about this policy, please contact our Data Protection Officer at support@remoteapps.tech.

How Can You Review, Update, or Delete the Data We Collect from You?

Depending on your country's laws, you may have the right to access, modify, or delete your personal information. To request any changes, please contact us at atsupport@remoteapps.tech and we'll respond within 30 days.