Jasper Eldred

Port Moody, BC | 604-837-9205 | jasper@soulsender.me
jaspertech.pro | soulsender.me | github.com/Soulsender

Experience

Seton Villa Retirement Community - Dining Room Staff (June 2025 - Current Casual)
- Bussing tables, delivering food, and managing elder customers, ensuring they have the best dining room experience, with friendly staff in a team environment.

Elections Canada - Information Officer (April 2025 - April 2025 Temporary)
- Coordinated federal election logistics, deployed polling stations, managed voter flow, ensured ballot security, and upheld strict confidentiality in a high-trust, team-driven environment.

Best Buy - Computer Sales Associate (Jul 2023 - Sep 2023 Seasonal)
- Advised customers on computing solutions tailored to gaming, productivity, and general-use needs, driving sales through personalized recommendations.

Rocky Point Sailing Association - Volunteer (Aug 2023 - Aug 2023)
- Supported rigging and operation of 420-class sailboats, delivering hands-on instruction and demonstrations to participants of all skill levels.

Freshii - Team Member (Mar 2022 - Jul 2023)
- Balanced frontline service, food prep, and team coordination to ensure smooth operations in a fast-moving, customer-focused setting.

Education

BCIT - Computer Information Systems Administration (CISA) (2023 - 2025)

- Expertise in LAN/WAN design and configuration using Cisco IOS (routers, switches, access points), alongside Fortigate and Palo Alto firewall management. Skilled in Windows and Linux server environments, with hands-on experience in cloud platforms including AWS and Azure.
- Maintained a strong academic record with an estimated 3.5 GPA (85%) over two years.

Certifications

- **Cisco** - CCNA
- **Fortine**t - Fortinet Certified Associate
- **Palo Alto** - Palo Alto Network Firewall Essentials
- **Checkpoint** - Checkpoint Firewall Certificate
- **CompTIA** - PC Security Pro & PC Pro Technician
- **TCM Security** - Linux 101
- **Canadian Food Safety, Red Cross First Aid, Serving It Right**

Skills & Abilities

- **Leadership**: Directed two multi-phase capstone projects involving enterprise network design, Cisco layer 2 & 3 infrastructure deployment, Fortigate firewalls, integration with AWS cloud services, Windows Active Directory environment, and team-based project execution.
- **Technical**: Develop and maintain a full-featured homelab including Proxmox virtualization, reverse proxy setup, and custom network infrastructure; proficient in Python with ongoing Rust development; experienced in Linux systems management (Arch, Proxmox); self-trained in cybersecurity via TryHackMe (Level 8); hands-on with DevOps tools like Docker, Ansible, and Bash across cloud environments.
- **Customer Service**: Recognized for outstanding customer relationships, frequently requested by name for reliable and attentive support.

References available upon request   *Please see my website for more information*