



Hays County Pet Resources Guide

Pet Resource, Education, and Research Center

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About PASS

Our Austin Pets Alive! [Positive Alternatives to Shelter Surrender \(PASS\) program](#) is designed to help you keep your pet instead of surrendering them to the shelter. Contact PASS to discuss your needs and challenges to help you keep your pet instead of surrendering them to the shelter. Our team can provide:

- Emergency pet food
- Pet resource assistance
- Referrals to outside social service and animal welfare agencies

While our goal is to help you resolve the problems you are experiencing so that you can keep your pet, we also understand that some problems are out of your control and may require you to relinquish your pet. Our PASS case managers will walk you through the process to help try to set your pet up for success with PASS.

To request assistance from a PASS case manager, please submit this form:

<https://form.jotform.com/doobertrescue/apa-pass-form>

For additional support, a variety of other programs are also searchable by zip code at findhelp.org

For Lost or Found Animals IN HAYS COUNTY, please check the San Marcos Regional Animal Shelter info [HERE](#).

***For Found Kittens (under 8 weeks),
[please view this guide](#).***

Community Resources

- **Housing/Utilities**

- [Southside Community Center](#)
- [Housing Stability Services – BR3T](#)
 - Including pet deposits
- [H.O.M.E. Center](#)
- [Barnabas Connection](#)
- [Texas Homeless Network](#)
- [Texas Health and Human Services](#)
- [Rentable.com Pet Friendly Listings](#)
- [MyPitbullisFamily.org Pet Inclusive Housing Database](#)
- [ESA referral evaluation service](#)

- **Food Assistance**

- [Central Texas Food Bank](#)
- [Hays County Food Bank](#)

- [Findhelp.org Hays County Food Pantries](#)
- [Prevent A Litter of Central Texas - PALS](#)
 - [FOOD PANTRY CALENDAR](#)
- [Pets Assisting the Lives of Seniors \(PALS\) - Meals on Wheels Central Texas](#)
- [San Marcos Regional Animal Shelter](#)
- **Mental and Behavioral Health Assistance**
 - [Branches San Marcos](#)
- **Temporary Fostering Options**

Pet Emergency Sheet: [PDF](#) | [DOC](#) : Fill out a copy to have on hand for each pet in

case emergency placement is needed.

[Red Cross Pet Emergency Preparedness Planning](#)

[Temp foster agreement template](#)

- Email pass@austinpetsalive.org
- [Safe Place for Pets](#) - Find a shelter that will allow your pet to come with you
- [Get Help - RedRover](#) - Safe Escape Grants for pet boarding
- [Wags and Whiskers](#) - Temp foster program for pets who's humans are hospitalized, sick or recovering.
- [Dogs Matter](#) - Temp foster program for community members in recovery
- [Guardian Angels for Soldier's Pets](#) - Foster program for deployed military
- [Dogs on Deployment](#) - Temp boarding options for deployed military

A variety of other programs are also searchable by zip code at [Findhelp.org](#)

Medical Assistance

The San Marcos Regional Animal Shelter cannot treat owned animals due Texas Veterinary/Legal restrictions.

AFFORDABLE URGENT CARE VET SUPPORT AND ASSISTANCE IS AVAILABLE THROUGH:

- [VET TRIAGE](#)
- [PET VET CORNER ON FACEBOOK](#)
- [ASK A VET THROUGH JUSTANSWER.COM](#)
- [SHADOW CATS GRANT APPLICATION](#)

[CENTRAL TEXAS FREE/AFFORDABLE COMMUNITY CLINIC CALENDAR](#)

[PALS TNR, SPAY/NEUTER/FOOD PANTRY CALENDAR](#)

Affordable Veterinary Care

Veterinary Surgical Solutions 9231 Burnet Rd. #102 Austin, TX 78758 (512) 428-6167	Emancipet Clinic Multiple Locations (512) 587-7729	Banfield Pet Hospital Multiple Locations
VetCo Multiple Locations	VCA Animal Hospital Multiple locations	Wildflower Animal Hospital 20640 Ranch to Market Road 150, Unit B Driftwood, TX 78619 512-943-6990
ZippiVet Kyle 5896 Kyle Pkwy, Kyle, TX 78640	Apollo Veterinary 101 Twilight Trail, Wimberley, TX 78676	

(512) 548-4041	(512) 648-6477	
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Central Texas Emergency/Urgent Care Clinics

CTVSEH - South Austin 4434 Frontier Trail Austin, TX 78745 512-892-9038	i35 Market Place Animal Hospital 651 N Business IH35 Suite 1310 New Braunfels, TX 78130 (830) 209-6600	Veterinary Emergency Group - S. Lamar 4211 S. Lamar Blvd. Suite A-10 Austin, TX 78704 737-243-9408
NB Animal Urgent Care 280 North Business Interstate Highway 35 Suite 100 New Braunfels, TX 78130 (830) 223-4830	Allure Integrated Pet Specialists 22525 IH 35 N, New Braunfels, TX 78132 (210) 874-2727	

Vet Bill Assistance

- [ScratchPay](#)
- [CareCredit](#)
- [Crowdfunding via PASS*](#)
 - Email a request with pet details, clinic contact info, and other pertinent info for review by a Pet Support Specialist
- [FINDHELP.ORG PET GRANTS](#) (Search by zip code)

Pet Insurance/Discount Programs

- Rates vary depending on zip code, breed, age, etc. [Pawlicy Advisor can help!](#)
- [Thrive Plus Membership](#)
- [Pawp](#)
- [GoodRx](#): save up to 80% on prescriptions for your pets
- [Cat/Dog Core Vaccines](#)

Low Cost Spay/Neuter, Vaccines, Microchips, Preventatives

- [HEB/Vanguard Low Cost Vaccine Clinic Calendar \(Buda, Kyle\)](#)
- [Penny Paws San Marcos](#)
- VIP Pet Vet Clinics
 - Tractor Supply - [San Marcos](#), [Buda](#), [Dripping Springs](#)
 - [Murdoch's San Marcos](#)
 - [Pet Supplies Plus Buda](#)
- [Kyle Animal Hospital Low-Cost Vaccine Clinic](#)
- [Petco Vetco Clinics Kyle](#)
- [Prevent A Litter of Central Texas - PALS](#)
 - [TNR, SPAY/NEUTER CALENDAR](#)

Bastrop County:

- [Save An Angel](#) (services are not restricted to Bastrop County residents, immediate appts/minimal wait times)
- [Shelter Pet Safety Net](#)
- [Essential Vet Care](#)
- [Pop Up Pet Vax](#)

Hays County

- [City of Kyle Spay/Neuter Vouchers](#)
- [City of Buda Spay/Neuter Vouchers](#)
- [Wimberley Spay/Neuter Vouchers](#)
- [Spay and Neuter Programs PAWS Shelter of Central Texas](#)

Caldwell County

- [Caldwell County Animal Coalition](#)

Comal County

- [Humane Society of the New Braunfels Area](#)

Guadalupe County

- [Humane Society of the New Braunfels Area](#)

Blanco County

- [Blanco County Cat Coalition](#)

Austin Pets Alive! Medical Resources

The Austin Pets Alive Medical Clinic cannot legally treat owned animals! The clinic team manages care/treatment/surgeries for over 1,000 pets in Austin Pets Alive's custody at any given time that we pull from partnering shelters in Texas who are most at risk of euthanasia.

Please review the [Community Clinic Calendar](#) and resources listed above to get your pets vaccinated, chipped, and spay/neutered for free or affordable rates!

- [Parvo](#)
 - *If your dog is showing symptoms of parvovirus (lethargy, loss of appetite, vomiting, bloody diarrhea, the Austin Pets Alive Clinic can test them for just \$20. Please email medicalreception@austinpetsalive.org with Parvo test in the subject line and include pics, how long ago the symptoms started, and any other details.*
 - *If the pup is stable enough for at home treatment, our clinic can provide three day treatment for just \$150.*
 - [Ringworm](#)
 - [Dog Foster Resources](#)
 - [Feline Leukemia \(FeLV\)](#)
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Behavior Resources

If your pet has a behavioral issue, there are many resources on the internet to assist you. You're also welcome to post on the [PASS Facebook Community page](#) and ask for trainer recommendations.

DOGS:

- [Goodpup.com virtual training program](#) (1 free week)
- [EveryDogAustin.org](#)
 - [Preferred referral partners](#)
- [Fear Free Happy Home Training \(Virtual\)](#)

- [Basic Training and Behavior Support Facebook Group](#)
- [Bringing a new dog home](#)
- [Fetch Worthy Dog Training](#) (15% discount on private training packages and classes for rescue dogs)

CATS:

- Check out the [Jackson Galaxy Project](#) for help with any and all cat behavior issues.
- [Basic Training and Behavior Support Facebook Group](#)
- [Fear Free Happy Home Training \(Virtual\)](#)
- [Bringing a new cat home](#)

RABBITS:

- Wild Bunny [Care Guide](#)
- [Neonatal Bunny Care](#)

Grooming Services

- [As the Fur Flies](#) (N. and S. Austin locations)
- [Shaggy Dog Market](#) (San Marcos, Kyle, and Buda locations)
- [Stinky Dawg San Marcos](#)
- [Happy Hound Pet Salon](#)

Boarding/Sitting Services

- [Fetch Pet Care](#)
- [Sniff Spot](#) Local hourly yard rental service
- [Rover.com](#)
- [Wag.com](#)
- [Meowtel.com](#)
- [River Dog Ranch](#)
- [Puppy Love Pet Sitting](#)
- [Boozy Bark](#)
- [Pet Paradise Kyle](#)
- [Pet Paradise Dripping Springs](#)

- [On Paws Pet Boarding](#)
 - [Pets and Moore](#)
 - [My Buddy's Pet Resort](#)
 - [Frandy Oaks Pet Resort](#)
 - [Dogs Day Away](#)
 - [Pups and Mutts Pet Resort](#)
 - [Ruff Ranch](#)
 - [Remington Pet Ranch](#)
 - [Big Oaks Kennel and Dog Park Co.](#)
 - [Dog Camp Driftwood](#)
 - [Firehouse Pet Resort](#)
 - [Stay N Play Pet Ranch](#)
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Rehoming Support and Services

DO NOT REHOME FOUND ANIMALS! Please refer to the [San Marcos Regional Animal Shelter Lost & Found guide for more information.](#)

If you adopted your pet from APA!, please email adopt@austinpetsalive.org with the name of the person who signed the adoption paperwork or your pet's microchip number, and the reason for the return, so they can locate the info in our system and send you return information.

If not, did you adopt from any other rescue? Most take their animals back.

If you are short on time, we suggest making a shelter appointment so you will have it in case rehoming does not work.

Helpful Tips and Tricks for Rehoming

Deciding that your pet needs a new home is not an easy decision. We're here to support you and your pet. Finding a home for your pet on your own and keeping them out of the shelter is beneficial to both YOU AND YOUR PET.

[Feature your pets on the APA! website for just \\$1!*](#) Through our unique partnership

with AdoptaPet.com, we are excited to feature pets in our community looking for new homes on our website, which receives over 35,000 views a month.

To list your pet, simply:

- 1. Go to rehome.adoptapet.com/r/78098
- 2. Create a pet profile
- 3. Be sure to include a positive description and quality pictures
 - Your pet will then be featured on our [Community Pets Page](#).

*Please enter this coupon code to have your listing fee reduced to

\$1: [RCXHAQTL2U8AD8Z](#)

[Classic Canines Rehoming Courtesy post form](#) (for pups 7+yrs or older)

You're also welcome to reach out to other rescue partners directly: [San Marcos Regional Animal Shelter Approved Partners List](#)

- **A healthy pet is easier to rehome.** Make certain your pet is up-to-date on all vaccinations. Provide copies of the vet paperwork. If your pet is not spayed or neutered, we highly recommend getting this done. [See low cost services above.](#)
- **It is better for your pet if you are able to rehome them yourself.** The shelter can be a very stressful environment for any pet. Ask people in person, but also leave a flyer so they can contact you if they know of someone or decide to adopt your pet themselves. Ask family, friends and co-workers if they know anyone who is looking for a new pet.
- Create flyers, post to the [PASS Facebook group](#), [Hays County Urgent Pet Help Facebook group](#), [Nextdoor.com](#), and other local groups. Make colorful and creative flyers highlighting special information about your pet. You can also post on [GetYourPet.com](#). For senior dogs, submit the Classic Canines Courtesy Post Form [HERE](#).
 - Location
 - Pets Name
 - Age
 - Breed
 - Sex
 - Spayed/Neutered

- Vaccine Status
- Flea meds
- Brief bio
 - Good with Kids? Other pets? Favorite Toys? Temperament? Bite History?
- Rehoming Fee
- Recent photos

Evaluating Potential Adopters

Use the [Dog Adopter Questionnaire](#) and [Cat Adopter Questionnaire](#) to help!

1. **Interview carefully.** You should interview potential adopters carefully to ensure they are a good fit for your pet. You can use the sample adoption interview questionnaire we have provided for you in this guide.
2. **Be thorough.** You should thoroughly review all questionnaire forms and information. Being thorough will help you evaluate whether or not the potential adopter and their home is compatible with the unique needs of your pet. Does your pet get along with small children? Does your pet need a lot of room to run? Does your pet get along with other animals? Does your pet have a lot of energy? It is important to make sure that your pet fits into the life and lifestyle of a potential adopter and that your pet is a good match for the type of companion animal the potential adopter is looking for.
3. **Going above and beyond.** If you are looking for additional ways to make an informed decision on whether or not the potential adopter is a good placement option for your pet, you can ask for additional information including references from a friend or neighbor, what clinic or practice they currently seek veterinary care from or where are they looking to establish a relationship for veterinary care, or whether the potential adopter's current pets are received routine medical care.
4. **Give yourself some time.** Rehoming your pet is a big decision and a difficult one at that. Take the time you need to review applications and interview potential adopters. Do not allow yourself to feel pressured into making a quick decision or a decision that you are not completely comfortable with. Your judgment is your best guide and if you do not feel that the potential adopter is a good fit, chances

are you are right.

5. **Follow-up.** Establish a communication plan with the potential adopter so that you can follow-up with them and give them an opportunity to contact you with any questions or concerns they may have. Open and honest dialogue is an important part of the rehoming process. Be sure to establish a communication plan so that you can follow-up on your pet after they are adopted to see how they are adjusting in their new home with their new family.

The Adoption Process

Once you have found the perfect new home for your pet, the adoption process can begin.

1. **Arrange the meetup.** Arrange a time and public place for you and the adopter to meet up. A well known spot and area is recommended for your safety. To help your pet transition into their new home, it is important to provide their favorite toys, bedding, carrier, kennel, litter box, and/or other familiar items. It is also nice to give the adopter any remaining pet food you have so they know what diet your pet is eating so they can either continue to provide the same food or successfully transition the pet onto a new diet.
2. **Transfer records.** It is important to provide the new owner with copies of any and all veterinary records you have. To make the transfer super easy, you should offer to contact your veterinarian to send the pet's records directly to the new owner's preferred veterinary clinic. You may need to provide this request in writing to your veterinarian. Be sure to alert your clinic of the new ownership in the process.
3. **Document the change of ownership.** It is incredibly important that you create a written document and record the transfer of ownership to the adopter. The document should be signed by both you and the adopter and as the previous owner, you should retain a copy for your own personal records. Use the [Transfer of Ownership Agreement](#) or [Temporary Foster Agreement](#).
4. **Update the microchip.** If the pet is microchipped, it is important to update the information registered to the microchip. You can do this by contacting the database where the microchip is registered (such as Found Animals, Home Again, 24PetWatch) and notifying them of the change of ownership and the new owner's contact information. Be sure to provide the new owner with the pet's microchip information and remind them to keep their own contact information up-to-date on the registry. Microchips can be registered for free with Found Animals using their website at <https://www.foundanimals.org/microchip-registry/>
5. **Notify the shelter or rescue.** If you adopted the pet from a local rescue or shelter, be sure to contact them and let them know that you have rehomed the animal and give them the new owner's information so they can update

their ownership records.

Pet Relinquishment

We urge you to exhaust all other resources and alternatives before surrendering your pet to an open intake shelter. This helps shelters ensure resources are available for the pets that need it most -- those who are lost, displaced, homeless, injured, or sick.

Austin Pets Alive! is not a municipal intake shelter!

The San Marcos Regional Animal Shelter will ONLY take owner surrenders from service areas (Kyle, Buda, Hays County, and San Marcos). **Before [surrendering your pet to San Marcos Regional Animal Shelter](#), you must submit the Intake Diversion Form.** You're also welcome to reach out to other rescue partners: [San Marcos Regional Animal Shelter Approved Partners List](#).

If you adopted your pet from APA!, please email adopt@austinpetsalive.org with the name of the person who signed the adoption paperwork or your pet's microchip number, and the reason for the return, so they can locate the info in our system and send you return information.

If not, did you adopt from any other rescue? Most take their animals back.

If you are short on time, we suggest making a shelter appointment so you will have it in case rehoming does not work.

[Municipal Intake Shelters in Central Texas](#) (click for map view)

- Travis County
[Austin Animal Center](#)
7201 Levander Loop Austin, TX 78702
Open: Mon - Sat: 11am - 7pm (Closed Sunday)
[Owner surrender consultation appt link](#)
- Bastrop County
[Bastrop Animal Services](#)
589 Cool Water Drive
Bastrop, Texas 78602

Open: Wed. - Sun. 11am - 4pm *(Closed Monday and Tuesday)*

- Hays County

[San Marcos Regional Animal Shelter](#)

750 River Road

San Marcos, TX 78666

Open: Mon. - Fri: 8am-6pm *(Closed Saturday and Sunday)*

- Caldwell County

[Lockhart Animal Shelter](#)

547 Old McMahan Road

Lockhart, TX 78644

Open: Tue - Fri: 11am - 6 pm, Sat. 12 - 4pm *(Closed Sunday and Monday)*

- Guadalupe County

[Seguin Animal Services](#)

555 Fred Byrd Drive

Seguin, TX 78155

Open: Mon. - Fri: 9am - 5pm. Sat. 9:30am - 12pm (closed Sunday)

- Comal County

[Comal Animal Services](#)

End of Life Resources

- [Loss of Pet Support Group on Facebook](#)
- [Fond Memories Cremation Services](#)
- [Heavenly Paws](#)
- [Compassionate Vet At Home Euthanasia](#)
- [Gentle Pet Passages](#)

Additional Information & Assistance

This guide is updated regularly, so if there's anything missing or you need more in depth assistance, you're welcome to **contact pass@austinpetsalive.org**

To request assistance from a PASS case manager, please submit this form:

<https://form.jotform.com/doobertrescue/apa-pass-form>